



## STATE OF WISCONSIN

Department of Safety and Professional Services  
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**Governor Scott Walker      Secretary Dave Ross**

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**HEARING AND SPEECH EXAMINING BOARD  
Room 121A, 1400 E. Washington Avenue, Madison  
Contact: Mojgan Hall (608) 266-2112  
July 9, 2012**

*The following agenda describes the issues that the Board, Council, Committee or Section plans to consider at the meeting. At the time of the meeting items may be removed from the agenda. Please consult the meeting minutes for a description of the actions and deliberations of the Board, Council, Committee or Section.*

**SCREENING PANEL  
12:30 P.M.  
ROOM 121A**

**Screening Committee** – Screen Informal Complaints –Melanie Blechl, Edward Korabic, Patricia Willis, Marilyn Workinger, Peter Zellmer, and Division of Enforcement Staff

1. Call Open Session to Order
2. Convene to Closed Session to consider discipline (s. 19.85(1) (b), Stats., and to consider individual histories or disciplinary data (s. 19.85(1)(f), Stats.
  - a. Screen complaints received from the public against credential holders. The Panel consists of five (5) Board members and Department staff.
3. Reconvene to Open Session
4. Vote on Items Considered or Deliberated Upon In Closed Session
5. Adjournment

**FULL BOARD MEETING  
1:00 P.M. or immediately following screening panel meeting  
ROOM 121A**

**OPEN SESSION – CALL TO ORDER – ROLL CALL**

- A. **Approval of Agenda (1-4)**
- B. **Approval of Minutes of April 23, 2012 (5-12)**
- C. Secretary Matters
- D. **Introductions, Announcements and Recognition: (13-14)**
  - 1) Mojgan Hall, Executive Director
  - 2) Mary Polenske, Public Member

- E. **Administrative Matters: (15-16)**
  - 1) Division of Board Services Policy Regarding Submission of Post Agenda Deadline Items **(16)**
  - 2) Reminder Regarding Submission of Board Member Guidebook Signature Pages
- F. **1:15 P.M. APPEARANCE: Jeanette Lytle, Attorney Supervisor-Division of Enforcement (DOE): Discussion of DOE Policy Regarding Screening (17-18)**
- G. **Consideration of Changes to the Practical and Written Examinations: (19-20)**
  - 1) Subcommittee Report – Edward Korabic and Okie Allen: Status of Recommendation to the Board in Terms of Practical and Written Examinations
  - 2) Appointment to Subcommittee on Changes to Practical Examination
- H. **Review of Draft Board FAQ Relating to Internet Sales (21-22)**
- I. Legislation/Administrative Rule Matters
- J. Rule Writing Committee Report
- K. Items Received After Printing of the Agenda:
  - 1) Introductions, Announcements and Recognition
  - 2) Presentations of Petition(s) for Summary Suspension
  - 3) Presentation of Proposed Stipulation(s), Final Decision(s) and Order(s)
  - 4) Presentation of Proposed Final Decision and Order(s)
  - 5) Status of Statute and Administrative Rule Matters
  - 6) Informational Item(s)
  - 7) Correspondence or Inquiries Received by Legal Counsel
  - 8) DOE Matters
  - 9) Education and Examination Matters
  - 10) Credentialing Matters
  - 11) Practice Questions/Issues
  - 12) Legislation/Administrative Rule Matters
  - 13) Liaison Report(s)
  - 14) Speaking Engagement(s), Travel, or Public Relation Request(s)
- L. **Public Comments**

**CONVENE TO CLOSED SESSION to deliberate on cases following hearing (Wis. Stat. § 19.85 (1) (a)); consider closing disciplinary investigation with administrative warning (Wis. Stat. § 19.85 (1) (b), and Wis. Stat. § 440.205); consider individual histories or disciplinary data (Wis. Stat. § 19.85 (1) (f)); and to confer with legal counsel (Wis. Stat. § 19.85 (1) (g))**

- M. **Consideration of Changes to the Practical and Written Examinations**
- N. **Deliberation on Administrative Warning(s):**
  - 1) C.K. **(23-25)**
- O. Deliberation of Items Received After Printing of the Agenda:
  - 1) Application Issues and/or Reviews
  - 2) Professional Assistance Procedure (PAP)

- 3) Monitoring Matters
- 4) Proposed Stipulation(s), Final Decision(s) and Order(s)
- 5) Administrative Warning(s)
- 6) Orders Fixing Costs/Matters Related to Costs
- 7) Proposed Final Decision(s) and Order(s)
- 8) Petitions for Summary Suspension(s)
- 9) Petitions for Re-hearings
- 10) Case Closings
- 11) Education or Examination Issues
- 12) Credential Issues
- 13) Appearances from Requests Received or Renewed
- 14) Motions

**P. Division of Enforcement**

- 1) Review of Case Status Report
- 2) Case Closing(s)

**RECONVENE INTO OPEN SESSION IMMEDIATELY FOLLOWING CLOSED SESSION**

Voting on Items Considered or Deliberated on in Closed Session if Voting is Appropriate

**Q. Granting of License(s)**

**R. Other Board Business**

**ADJOURNMENT**

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**HEARING AND SPEECH EXAMINING BOARD  
MINUTES  
APRIL 23, 2012**

**PRESENT:** Okie Allen, Melanie Blechl, Doreen Jensen, Steven Klapperich, Edward Korabic, Mary Polenske, Patricia Willis, Marilyn Workinger (via phone connection), Peter Zellmer

**EXCUSED:** Samuel Gubbels

**STAFF:** Berni Mattsson, Executive Director; Colleen Baird, Legal Counsel; Kimberly Wood, Bureau Assistant; and other Department Staff

**GUESTS:** Ramie Zelenkova, Wisconsin Speech-Language Pathology and Audiology Association (WSHA)

**CALL TO ORDER**

Peter Zellmer, Chair, called the meeting to order at 1:03 p.m. A quorum of nine (9) was present.

**APPROVAL OF AGENDA**

**MOTION:** Okie Allen moved, seconded by Steven Klapperich, to approve the agenda as published. Motion carried unanimously.

**APPROVAL OF MINUTES OF JANUARY 23, 2012**

**MOTION:** Edward Korabic moved, seconded by Doreen Jensen, to approve the Minutes of January 23, 2012 as published. Motion carried unanimously.

## ADMINISTRATIVE MATTERS

Berni Mattsson informed the Board of the opportunity for its members to sign-up for direct deposit.

### 1) **Board Member Appointments – Continuing Education Liaisons**

The Board discussed whether one of its Speech-Language Pathologist members should be appointed to approve continuing education courses for speech-language pathology licensees. As a result of Board discussion, Peter Zellmer, Chair, updated the continuing education liaison appointments as outlined below.

#### **Continuing Education (CE) Liaison(s):**

- 1) Hearing Instrument Specialist & Audiologists Courses: Okie Allen
- 2) Speech-Language-Pathology Courses: Patricia Willis, Marilyn Workinger (Alternate)

### **PRESENTATION OF PROPOSED STIPULATION(S), FINAL DECISION(S) AND ORDER(S) – UPON BOARD REQUEST**

#### 1) **Laura J. Sima, S.L.P. (08 HAD 012)**

Jim Polewski, Division of Enforcement (DOE) Attorney, presented the Proposed Stipulation, Final Decision and Order in the matter of disciplinary proceedings against Laura J. Sima, S.L.P. (08 HAD 012). This matter will be deliberated in closed session.

### **CONSIDERATION OF CHANGES TO THE PRACTICAL AND WRITTEN EXAMINATIONS**

#### 1) **Subcommittee Report – Edward Korabic and Okie Allen: Status of Recommendation to the Board in Terms of Practical and Written Examinations**

At its April 2012 meeting, Edward Korabic and Okie Allen were appointed to a subcommittee, to work with Aaron Knautz, Examination Specialist, in the development of a recommendation identifying how the Board should proceed with its practical and written examinations. The Board received an update from Edward Korabic and Okie Allen as to the development status of this recommendation. Aaron Knautz joined the meeting to participate in discussion of this topic. The Board discussed its examinations, the possibility of utilizing the International Hearing Society (IHS), International Instrument Dispensing Examination (ILE), and noted the reoccurrence of this topic in closed session.

**DISCUSSION OF TIMEFRAMES FOR AUDIOLOGISTS TO TAKE  
DSPS PRACTICAL EXAMINATION**

1) **Update Regarding the Status of Scope Statement Relating to the Timing of Audiologists Taking Credentialing Examinations**

The Board will continue its rule making on temporary audiology licenses to provide a framework for the issuance, termination and renewal of the credential based upon Act 356.

**CONSIDERATION OF DRAFTING A BOARD FAQ OR POSITION STATEMENT  
RELATING TO INTERNET SALES**

The Board discussed whether to draft a document addressing internet sales of hearing aid devices. Through the course of discussion the Board decided that Colleen Baird will work with Edward Korabic, in his role as the Board's Practice FAQ advisor, to draft this question and answer. The Board will review the draft FAQ at a future meeting.

**DISCUSSION: BOARD MEMBER PARTICIPATION WITH PROFESSIONAL  
ORGANIZATIONS**

The Board discussed how to address board member involvement with professional organizations in terms of matters that could potentially result in a conflict of interest. Peter Zellmer indicated that he was able to avoid this complication by indicating that he is speaking on his own behalf as opposed to speaking on behalf of the Board.

**SPEAKING ENGAGEMENT(S), TRAVEL, OR PUBLIC RELATION REQUEST(S)**

1) **Report of the Speaking Engagement for the Wisconsin Alliance of Hearing Professionals for January 2012 – Peter Zellmer & Okie Allen**

Peter Zellmer reported to the Board regarding his experience at the speaking engagement he attended at the Wisconsin Alliance of Hearing Professionals in January 2012.

2) **Report of the Annual Meeting of the Wisconsin Speech-Language Pathology and Audiology Association, February 2012 – Edward Korabic, Marilyn Workinger and Patricia Willis**

Edward Korabic, Marilyn Workinger, and Patricia Willis reported to the Board regarding their experience at the Wisconsin Speech-Language Pathology and Audiology Association, February 2012.

## LEGISLATION/ADMINISTRATIVE RULE MATTERS

### 1) Review of Scope Statement Amending HAS 6.18, Wis. Admin. Code, Relating to Deceptive Advertising and the Grounds for Discipline

Colleen Baird informed the Board that this scope statement has been submitted to the Office of the Governor for regulatory review. She informed the Board that it is the goal of Sharon Henes, Paralegal, to hold a public hearing for this proposed rule at the July 2012 meeting. Colleen Baird provided a general overview of the steps in the rule making process.

**MOTION:** Okie Allen moved, seconded by Edward Korabic, to delegate authority to Peter Zellmer, Chair of the Hearing and Speech Examining Board, to do the following on behalf of the Board: 1) review and approve the draft scope statement for the deceptive advertising rule upon receipt from the Governor's Office and; 2) review and approve the final rule draft for submission to the Clearinghouse. Motion carried unanimously.

### CLOSED SESSION

**MOTION:** Steven Klapperich moved, seconded by Doreen Jensen, to convene to closed session to deliberate on cases following hearing (Wis. Stat. § 19.85 (1) (a)); to consider closing disciplinary investigation(s) with administrative warning(s) (Wis. Stat. § 19.85 (1) (b) and Wis. Stat. § 440.205); consider individual histories or disciplinary data (Wis. Stat. § 19.85 (1) (f)) and to confer with legal counsel (Wis. Stat. § 19.85 (1) (g)). Motion carried unanimously in a roll call vote. Okie Allen-yes; Melanie Blechl-yes; Doreen Jensen-yes; Steven Klapperich-yes; Edward Korabic-yes; Mary Polenske-yes; Patricia Willis-yes; Marilyn Workinger-yes; and Peter Zellmer-yes.

Open session recessed at 2:20 p.m.

### RECONVENE INTO OPEN SESSION

**MOTION:** Okie Allen moved, seconded by Edward Korabic, to reconvene into open session. Motion carried unanimously.

Open session reconvened at 4:03 p.m.

## VOTING ON ITEMS CONSIDERED OR DELIBERATED ON IN CLOSED SESSION

### CONSIDERATION OF CHANGES TO THE PRACTICAL AND WRITTEN EXAMINATIONS

The Board reviewed proposed changes to the practical examination scoring system as presented by Okie Allen. The Board considered the types of changes it would like to pursue in terms of scoring methods, examination content, and overall examination structure. Edward Korabic and Okie Allen will work to create a recommendation outlining a legally viable recommendation, regarding changes to the practical exam, for the Board to consider at a future meeting.

- 1) **3:00 P.M. APPEARANCE: Kathleen Mennillo, Executive Director, and Joy Wilkins, Director of Education – International Hearing Society (IHS) – Discussion of the IHS International Instrument Dispensing Examination (ILE)**

Kathleen Mennillo, Executive Director, and Joy Wilkins, Director of Education, International Hearing Society (IHS), appeared before the Board telephonically to discuss the content of the International Instrument Dispensing Examination (ILE). The Board considered whether to utilize the ILE exam instead of administering its own written examination and the Board posed a number of questions of the of IHS representatives. A determination was not made at this meeting, and as such, the Board will revisit this topic at its next meeting.

### DELIBERATION OF PROPOSED STIPULATION, FINAL DECISION AND ORDER

- 1) **Laura J. Sima, S.L.P. (08 HAD 012)**

**MOTION:** Edward Korabic moved, seconded by Patricia Willis, to adopt the Findings of Fact, Conclusions of Law, Stipulation and Order in the matter of disciplinary proceedings against Laura J. Sima, S.L.P. (08 HAD 012). Motion carried unanimously.

### APPLICATION REVIEW

- 1) **Kenneth J. Kurt – Hearing Instrument Specialist Applicant**

Colleen Baird and Berni Mattsson provided the Board with additional materials relating to the Hearing Instrument Specialist application of Kenneth Kurt.

**MOTION:** Edward Korabic moved, seconded by Doreen Jensen, to deny the application of Kenneth J. Kurt, for a hearing instrument specialist license, pursuant to s. 459.10 (1) (e), Wis. Stats., for violation of any federal or state statute or rule which relates to the practice of fitting and dealing in hearing aids, as demonstrated by the extensive prior disciplinary orders of the Wisconsin Medical Examining Board which involved the applicant's unprofessional conduct and violation of state and federal laws in the practice of medicine; to wit;

- 1990-one year suspension of applicant's medical license for inappropriate sexual contact with a patient;
- 2007-reprimand and limitation on applicant's medical license for inappropriate prescribing of controlled substances, inadequate recordkeeping;
- 2008-denial of request for full reinstatement of medical license due to permanent restrictions on licensure;
- 2010-summary suspension of his medical license for unprofessional conduct involving inappropriate prescribing of controlled substances and limitations requiring remedial education and practice under review of professional mentor;
- 2011-voluntary surrender of applicant's medical license as result of violation of the Medical Board orders, and with a neuropsychological finding that he had cognitive deficits.

The Board finds that the applicant's misconduct as a physician, and repeated violations of the orders issued by the Medical Examining Board, is relevant to the practice of a hearing and instrument specialist, an ancillary healthcare profession. Motion carried. Recused: Steven Klapperich

*(Steven Klapperich recused himself from deliberation and voting in the application matter of Kenneth J. Kurt.)*

## **DIVISION OF ENFORCEMENT**

### **1) Review of Case Status Report**

The Board was provided with a report detailing the status of its pending enforcement cases.

2) **Case Closing(s):**

**10 HAD 004**

**MOTION:** Edward Korabic moved, seconded by Okie Allen, to close case number 10 HAD 004 for prosecutorial discretion (P1). Motion carried unanimously.

**GRANTING OF LICENSES**

**MOTION:** Okie Allen moved, seconded by Steven Klapperich, to ratify the examination scores of April 23, 2012 as presented. Motion carried unanimously.

**ADJOURNMENT**

**MOTION:** Okie Allen moved, seconded by Doreen Jensen, to adjourn the meeting. Motion carried unanimously.

Meeting adjourned at 4:07 p.m.

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**State of Wisconsin  
Department of Safety & Professional Services**

**AGENDA REQUEST FORM**

<b>1) Name and Title of Person Submitting the Request:</b>  Kimberly Wood, Bureau Assistant		<b>2) Date When Request Submitted:</b> 6/18/2012 Items will be considered late if submitted after 4:30 p.m. and less than: <ul style="list-style-type: none"> <li>▪ 10 work days before the meeting for Medical Board</li> <li>▪ 14 work days before the meeting for all others</li> </ul>	
<b>3) Name of Board, Committee, Council, Sections:</b>  Hearing and Speech Examining Board			
<b>4) Meeting Date:</b>  7/9/2012	<b>5) Attachments:</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<b>6) How should the item be titled on the agenda page?</b>  <b>Introductions, Announcements and Recognition:</b> <ol style="list-style-type: none"> <li>1) Mojgan Hall, Executive Director</li> <li>2) Mary Polenske, Public Member</li> </ol>	
<b>7) Place Item in:</b> <input checked="" type="checkbox"/> Open Session <input type="checkbox"/> Closed Session <input type="checkbox"/> Both	<b>8) Is an appearance before the Board being scheduled? If yes, who is appearing?</b>  <input type="checkbox"/> Yes by <input checked="" type="checkbox"/> No	<b>9) Name of Case Advisor(s), if required:</b>  N/A	
<b>10) Describe the issue and action that should be addressed:</b>  Mojgan Hall, recently appointed Executive Director, will provide introductions for herself and the Board's new public member, Mary Polenske.			
<b>11) Authorization</b>			
<i>Kimberly Wood</i>		6/18/2012	
Signature of person making this request		Date	
Supervisor (if required)		Date	
Executive Director signature (indicates approval to add post agenda deadline item to agenda)    Date			
<b>Directions for including supporting documents:</b> <ol style="list-style-type: none"> <li>1. This form should be attached to any documents submitted to the agenda.</li> <li>2. Post Agenda Deadline items must be authorized by a Supervisor and the Board Services Executive Director.</li> <li>3. If necessary, Provide original documents needing Board Chairperson signature to the Executive Assistant prior to the start of a meeting.</li> </ol>			

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Department of Safety & Professional Services**

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<b>7) Place Item in:</b> <input checked="" type="checkbox"/> Open Session <input type="checkbox"/> Closed Session <input type="checkbox"/> Both	<b>8) Is an appearance before the Board being scheduled? If yes, who is appearing?</b> <input type="checkbox"/> Yes by <input checked="" type="checkbox"/> No	<b>9) Name of Case Advisor(s), if required:</b>  N/A	
<b>10) Describe the issue and action that should be addressed:</b>  <div style="text-align: center;"> <p>1) Division of Board Services Policy Regarding Submission of Post Agenda Deadline Items</p> <p>Please note the correspondence from Katie Koschnick, Administrator – Division of Board Services, to division staff regarding changes in the final deadline for agenda item submission, see attached.</p> <p>2) Reminder Regarding Submission of Board Member Guidebook Signature Pages</p> <p>Members of the Board that have yet to submit the signature page acknowledging receipt and understanding of the Board Member Guidebook should work to submit this information to the Department at their earliest convenience.</p> </div>			
<b>11) Authorization</b>  <div style="display: flex; justify-content: space-between;"> <div style="width: 60%;"> <p><i>Kimberly Wood</i></p> <hr/> <p>Signature of person making this request</p> </div> <div style="width: 35%; text-align: right;"> <p><b>6/18/2012</b></p> <hr/> <p>Date</p> </div> </div> <hr/> <div style="display: flex; justify-content: space-between;"> <div style="width: 60%;"> <p>Supervisor (if required)</p> <hr/> <p>Executive Director signature (indicates approval to add post agenda deadline item to agenda)</p> </div> <div style="width: 35%; text-align: right;"> <p>Date</p> <hr/> <p>Date</p> </div> </div>			
<b>Directions for including supporting documents:</b> <ol style="list-style-type: none"> <li>1. This form should be attached to any documents submitted to the agenda.</li> <li>2. Post Agenda Deadline items must be authorized by a Supervisor and the Board Services Executive Director.</li> <li>3. If necessary, Provide original documents needing Board Chairperson signature to the Executive Assistant prior to the start of a meeting.</li> </ol>			

## Wood, Kimberly - DSPS

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**From:** Koschnick, Katherine E - DSPS  
**Sent:** Monday, June 18, 2012 12:29 PM  
**To:** Williams, Dan - DSPS; Ryan, Thomas - DSPS; Mattsson, Berni - DSPS; Hall, Mojgan - DSPS  
**Cc:** Wood, Kimberly - DSPS; Rude-Evans, Karen - DSPS; Solem, Michelle A - DSPS; Carlson, David W - DSPS  
**Subject:** Late Add Agenda Items Procedure

Executive Directors,

Please include the following language in the Department Update portion of your next board meeting:

*Effective immediately, all agenda items for open session discussion at board meetings must be given to the Bureau Assistant at least 24 hours prior to the meeting; in the case of a Monday meeting, the deadline is 72 hours prior to the meeting. Agenda items that are submitted after this deadline will be added to the agenda for the following board meeting.*

This is so that the department can ensure that all items for open discussion are posted to the website for public view in advance of the meeting. If you have any questions about this please come see me.

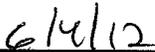
Thank you,

**Katie E. Koschnick**  
Administrator, Division of Board Services  
Wisconsin Dept. of Safety and Professional Services

E-Mail: [Katherine.Koschnick@wisconsin.gov](mailto:Katherine.Koschnick@wisconsin.gov)  
<http://dsps.wi.gov>

**State of Wisconsin  
Department of Regulation and Licensing**

**AGENDA REQUEST FORM**

Name and Title of Person Submitting the Request:  Jeanette Lytle		Date When Request Submitted: June 1, 2012
<p align="center">Items will be considered late if submitted after 5 p.m. and less than:</p> <ul style="list-style-type: none"> <li>▪ 10 work days before the meeting for Medical Board</li> <li>▪ 14 work days before meeting for all other boards</li> </ul>		
Name of Board, Committee, Council: Hearing and Speech Examining Board		
Board Meeting Date:  July 9, 2012	Attachments: Yes <input checked="" type="checkbox"/> No	How should the item be titled on the agenda page?  Discussion of DOE policy regarding screening.
Place Item in: <input checked="" type="checkbox"/> Open Session <input type="checkbox"/> Closed Session <input type="checkbox"/> Both	Is an appearance before the Board being scheduled? If yes, by whom? <input checked="" type="checkbox"/> Yes by Jeanette Lytle (name) <input type="checkbox"/> No	Name of Case Advisor(s), if required:
Describe the issue and action the Board should address:  DOE will discuss screening policy and answer any questions the board may have regarding screening protocols.		
If this is a "Late Add" provide a justification utilizing the Agenda Request Policy:		
<p><b>Directions for including supporting documents:</b></p> <ol style="list-style-type: none"> <li>This form should be attached to any documents submitted to the agenda.</li> <li>Documents submitted to the agenda must be single-sided.</li> <li>Only copies of the original document will be accepted.</li> <li>Provide original documents needing Board Chairperson signature to the Bureau Director or Program Assistant prior to the start of a meeting.</li> </ol>		
<b>Authorization:</b>		
 Signature of person making this request		 Date
Supervisor signature (if required)		Date
Bureau Director signature (indicates approval to add late items to agenda)		Date

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<b>10) Describe the issue and action that should be addressed:</b>  <ol style="list-style-type: none"> <li>1) Subcommittee Report – Edward Korabic and Okie Allen: Status of Recommendation to the Board in Terms of Practical and Written Examinations</li> </ol> <p>The Board will receive a report on the status of this project from Korabic and Allen.</p> <ol style="list-style-type: none"> <li>2) Appointment to Subcommittee on Changes to Practical Examination</li> </ol> <p>If deemed necessary, Peter Zellmer should appoint additional members to the subcommittee.</p> <p><b>NOTE: Closed session discussion may be required in order to allow review of examination content related matters.</b></p>			
<b>11) Authorization</b>			
<i>Kimberly Wood</i>		<b>6/18/2012</b>	
Signature of person making this request		Date	
Supervisor (if required)		Date	
Executive Director signature (indicates approval to add post agenda deadline item to agenda)    Date			
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<b>4) Meeting Date:</b>  7/9/2012	<b>5) Attachments:</b> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<b>6) How should the item be titled on the agenda page?</b>  Review of Draft FAQ Relating to Internet Sales	
<b>7) Place Item in:</b> <input checked="" type="checkbox"/> Open Session <input type="checkbox"/> Closed Session <input type="checkbox"/> Both	<b>8) Is an appearance before the Board being scheduled? If yes, who is appearing?</b>  <input type="checkbox"/> Yes by <input checked="" type="checkbox"/> No	<b>9) Name of Case Advisor(s), if required:</b>  N/A	
<b>10) Describe the issue and action that should be addressed:</b>  At the April 2012 meeting Colleen Baird and Edward Korabic agreed to work together to draft a FAQ regarding internet sales. The Board should review the draft FAQ for approval and make any necessary revisions. If the draft is found to be satisfactory the Board should take action to approve the draft and request posting on the Department website.			
<b>11) Authorization</b>			
<i>Kimberly Wood</i>		6/18/2012	
Signature of person making this request		Date	
Supervisor (if required)		Date	
Executive Director signature (indicates approval to add post agenda deadline item to agenda)		Date	
<b>Directions for including supporting documents:</b> 1. This form should be attached to any documents submitted to the agenda. 2. Post Agenda Deadline items must be authorized by a Supervisor and the Board Services Executive Director. 3. If necessary, Provide original documents needing Board Chairperson signature to the Executive Assistant prior to the start of a meeting.			

**From:** Peter Zellmer  
**Sent:** Monday, April 30, 2012 9:43 AM  
**To:** Korabic, Edward; Baird, Colleen - DSPS; Mattsson, Berni - DSPS  
**Subject:** Re: FAQ - Internet Hearing Aid Sales

I think it is simple and eloquent. Print it! And thank you very much Dr. Korabic.

Peter  
----- Original Message -----

**From:** Korabic, Edward  
**To:** [colleen.baird@wisconsin.gov](mailto:colleen.baird@wisconsin.gov) ; [berni.mattsson@wisconsin.gov](mailto:berni.mattsson@wisconsin.gov)  
**Cc:** Peter Zellmer  
**Sent:** Tuesday, April 24, 2012 3:19 PM  
**Subject:** FAQ - Internet Hearing Aid Sales

How about this:

**Question:** Hearing aids purchased through mail order or on the internet appear to be less expensive than those available from local audiologists or hearing instrument specialists. Is it advisable to purchase hearing aids through mail order or on the internet?

**Answer:** It is highly recommended that you purchase hearing aids in person rather than through mail order or on the internet. It is critical that you first have your hearing evaluated by a licensed hearing health care professional - either an audiologist or hearing instrument specialist – to determine your hearing health care needs. If it is determined that your hearing loss is due to an underlying medical condition, you will be referred to a physician for medical evaluation and treatment. If it is determined that your hearing loss can be treated with hearing aids, the hearing health care professional will select and fit you with the most appropriate hearing aids for your hearing loss, and then provide you with essential follow-up services. A professional relationship between you and a licensed hearing health care professional is important to insure successful use of, and satisfaction with, hearing aids. For more information about hearing aids, visit the consumer web sites of the American Academy of Audiology (<http://www.howsyourhearing.org/>) and the International Hearing Society ([http://ihsinfo.org/IhsV2/Hearing\\_Health\\_Info/Index.cfm](http://ihsinfo.org/IhsV2/Hearing_Health_Info/Index.cfm)).

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Edward W. Korabic, Ph.D., CCC-A, FAAA  
Speech Pathology and Audiology