



Jim Doyle, Governor
Mary P. Burke, Secretary

July 7, 2006

WATER QUALITY ASSOCIATION
PRODUCT CERTIFICATION
THOMAS PALKON
4151 NAPERVILLE RD
LISLE IL 60532

HAGUE QUALITY WATER, INTERNATIONAL
CHRIS HUGHES
4343 S HAMILTON RD
GROVEPORT OH 43125

Re: Description: WATER TREATMENT DEVICE- SOFTENER
Manufacturer: HAGUE QUALITY WATER, INTERNATIONAL
Product Name: HAGUE WATER SOFTENERS
Model Number(s): 52AMQ AND 62AMQ
Product File No: 20040552

The specifications and/or plans for this plumbing product have been reviewed and determined to be in compliance with chapters Comm 82 through 84, Wisconsin Administrative Code, and Chapters 145 and 160, Wisconsin Statutes.

The Department hereby issues an approval based on the Wisconsin Statutes and the Wisconsin Administrative Code. This approval is valid until the end of July 2011.

This approval is contingent upon compliance with the following stipulation(s):

- This product has undergone sufficient testing to document the product's ability to reduce only those contaminants and/or substances as specified in this approval letter when the product is installed and maintained in strict accordance with the manufacturers published instructions.
- Where the Department of Natural Resources (DNR) has jurisdiction, a written approval may be required prior to installation of this product in a water supply system to reduce the concentration of a contaminant that exceeds the primary drinking water standards contained in ch. NR 809, Wis. Admin. Code, the enforcement standards contained in ch. NR 140, Wis. Admin. Code, or for a water supply system that is subject to a written advisory opinion by the DNR. For more information contact the DNR Section of Private Water Systems, P.O. Box 7921, Madison, WI 53707, telephone (608) 266-3415.
- If these approved devices are modified or additional assertions of function or performance are made, then this approval shall be considered null and void, unless the change is submitted to the department for review and the approval is reaffirmed.
- These cation exchange water softeners shall be sized, installed, programmed and maintained such that wastewater volumes, total dissolved solids and chloride discharges are minimized.
- If these devices are installed for the purposes of barium and/or radium reduction, the "blending valve" shall be maintained in the fully closed position at all times.
- At the time of installation, these devices shall be provided with an effective means to warn the users when they are not performing their function. This shall be accomplished by one of the following:
 1. sounding and alarm or flashing a light, each connected to an acceptable power source;
 2. providing a sampling kit for analysis of hardness or other appropriate contaminants; or
 3. providing a hardness monitor.

- Operation of this/these device(s) and flow rates above the rated service flow rates indicated within this approval letter are not supported or acknowledged by this approval. The rated service flow rate(s) is/are the flow rate(s) at which this/these device(s) were tested.

Because the level of treatment obtained is a function of how long the water is in contact with the treatment media within this/these device(s), arbitrary increases in the flow rate(s), above the rated service flow rate(s) may compromise the quality of the treated water.

- The department does not recommend the use of water softeners for reducing dissolved iron concentrations in excess of 3.0 mg/l. This is because applying water softeners in this way sacrifices long-term water softener performance and efficiency. The use of water softeners for reducing dissolved iron concentrations exceeding 3.0 mg/l also generates excessive, and otherwise avoidable, quantities of chloride and dissolved solids which are subsequently discharged to ground and/or surface water supplies. Once present in ground and/or surface water supplies, chloride and dissolved solids tend to remain in the water resource and may travel great distances from the original point source. Presently, there are no economically viable methods to remove chloride and dissolved solids from water supplies because available technologies generate waste streams of their own, further concentrating the problem. It has been established by the Wisconsin Department of Natural Resources that chloride is chronically toxic to representative aquatic organisms, including forage and sport fish, at 395 mg/l, and acutely toxic at 757 mg/l.
- These devices are not approved for the reduction of bacterial, colloidal or organically bound forms of iron.

The water must be tested to speciate the iron present to determine if these devices can provide adequate treatment.

- These devices shall not be installed on water supplies with a pH of 6.5 or less.
- This filter is approved as a bacteriostatic device.
- "Bacteriostatic" means that the filtration media within this device will not support the growth of naturally occurring bacteria. This means that under actual test conditions the number of naturally occurring bacteria coming out of the tested filter was not greater than the number of naturally occurring bacteria entering the filter. **This does not, in any way, mean that this device will make microbiologically unsafe water safe to consume. This does not mean that this device will kill or otherwise inactivate disease causing microorganisms.**

Based on testing data submitted to and reviewed by the department, this approval recognizes that this plumbing product will reduce the concentration of contaminants as specified on pages 1 through 3 of this letter.

**WATER SOFTENING CAPABILITIES
 PRODUCT FILE NUMBER 20040552
 TABLE 1 OF 1**

Model Numbers	Capacity*						Max. Rated Service Flow Rate
	Rating 1		Rating 2		Rating 3		
Metered	Grains	Pounds	Grains	Pounds	Grains	Pounds	gpm @ psig
WaterMax							
52AMQ	5,200	1.0	11,900	2.7	30,000	9.3	8 @ 9
62AMQ	5,200	1.0	11,900	2.7	30,000	9.3	8 @ 9

* The softener capacity rating is based on grains of hardness, due to calcium and magnesium cations, removed (as calcium carbonate) while producing soft water between successive regenerations and is related to the pounds of salt required for each regeneration. The tests run to generate the hardness reduction data for table 1 were conducted in accordance with NSF Standard 44. Studies conducted on sulfonated poly-styrene di-vinyl benzene (SSDVBC) cation exchange media have documented that if

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hardness is reduced to less than 1.0 grain per gallon (17.1 mg/l), then barium and radium will also be effectively reduced. Thus, the capacity of these device for reducing barium and/or radium are based on the hardness reduction capacity ratings displayed above. This device is also approved for the reduction of dissolved iron, up to a maximum concentration of 5.0 mg/l. The tests run to support the dissolved iron reduction claim were conducted by the Water Quality Association (WQA).

This device was tested under controlled laboratory, or field, conditions. The actual performance of this device for a specific end use installation will vary from the tested conditions based on local factors such as water pressure, water temperature and water chemistry.

These devices contain a metallic media comprised primarily of copper and zinc.

This media will release copper and zinc into the treated water as byproducts of performing the intended function of contaminant reduction. How much copper and zinc is released into the treated water is primarily a function of water chemistry, particularly the pH.

However, it's also important to note that, based on the test data submitted for this device, the copper and zinc concentrations in the treated water are well bellow any primary or secondary maximum contaminant levels respectively. Thus, the concentration of copper and zinc in the water treated by this device should not cause any adverse health effects in otherwise healthy individuals.

The department is in no way endorsing this product or any advertising, and is not responsible for any situation which may result from its use.

Sincerely,

Glen W. Schlueter
Engineering Consultant-Plumbing Product Reviewer
Bureau of Integrated Services
Safety and Buildings Division
Department of Commerce
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