



October 7, 2014

WATER RIGHT INCORPORATED - CUSTOM CARE  
CUSTOM CARE  
KURTT GRUETT  
1900 PROSPECT COURT  
APPLETON WI 54914-9000

Re: Description: WATER TREATMENT DEVICE - SOFTENER/CATION EXCHANGE  
Manufacturer: WATER RIGHT INCORPORATED - CUSTOM CARE  
Product Name: CUSTOMCARE C41 SERIES  
Model Number(s): C41-0020-11-D7-SM, C41-0030-11-D7-SM, C41-0038-11-D7-SM, C41-0045-11-D7-SM,  
C41-0060-11-D7-SM, C41-0020-11-D7-SE, C41-0030-11-D7-SE, C41-0038-11-D7-SE,  
C41-0045-11-D7-SE AND C41-0060-11-D7-SE  
Product File No: 20140300

The specifications and/or plans for this plumbing product have been reviewed and determined to be in compliance with chapters SPS 382 through 384, Wisconsin Administrative Code, and Chapters 145 and 160, Wisconsin Statutes.

The Department hereby issues an approval based on the Wisconsin Statutes and the Wisconsin Administrative Code. This approval is valid until the end of October 2019.

This approval supersedes the approval issued on July 2, 2009 under product file number 20090219.

This approval is contingent upon compliance with the following stipulation(s):

- This product has undergone sufficient testing to document the product's ability to reduce only those contaminants and/or substances as specified in this approval letter when the product is installed and maintained in strict accordance with the manufacturer's published instructions.
- Where the Department of Natural Resources (DNR) has jurisdiction, a written approval may be required prior to installation of this product in a water supply system to reduce the concentration of a contaminant that exceeds the primary drinking water standards contained in ch. NR 809, Wis. Admin. Code, the enforcement standards contained in ch. NR 140, Wis. Admin. Code, or for a water supply system that is subject to a written advisory opinion by the DNR. For more information contact the DNR Section of Private Water Systems, P.O. Box 7921, Madison, WI 53707, telephone (608) 267-9787.
- If these approved devices are modified or additional assertions of function or performance are made, then this approval shall be considered null and void, unless the change is submitted to the department for review and the approval is reaffirmed.
- These cation exchange water softeners shall be sized, installed, programmed and maintained such that wastewater volumes, total dissolved solids and chloride discharges are minimized.

Based on testing data submitted to and reviewed by the department, this approval recognizes that these plumbing products will reduce the concentration of contaminants as specified on pages 1 through 2 of this letter.

**WATER SOFTENING CAPABILITIES  
 PRODUCT FILE NUMBER 20140300  
 TABLE 1 OF 1**

Model Numbers	Capacity*						Flow Rate vs. Pressure Loss
	Rating 1		Rating 2		Rating 3		
	Metered	Grains	Pounds	Grains	Pounds	Grains	
C41-0020-11-D7-SM	10,973	2.3	18,598	6.8	25,478	11.3	8.7 @ 14.9
C41-0020-11-D7-SE	10,973	2.3	18,598	6.8	25,478	11.3	8.7 @ 14.9
C41-0030-11-D7-SM	14,631	3.0	29,361	9.0	33,825	15.0	10.1 @ 15.0
C41-0030-11-D7-SE	14,631	3.0	29,361	9.0	33,825	15.0	10.1 @ 15.0
C41-0038-11-D7-SM	18,289	3.8	36,701	11.3	42,281	18.8	11.3 @ 14.9
C41-0038-11-D7-SE	18,289	3.8	36,701	11.3	42,281	18.8	11.3 @ 14.9
C41-0045-11-D7-SM	21,947	4.5	44,042	13.5	50,738	22.5	10.2 @ 15.0
C41-0045-11-D7-SE	21,947	4.5	44,042	13.5	50,738	22.5	10.2 @ 15.0
C41-0060-11-D7-SM	29,262	6.0	58,722	18.0	67,650	30.0	13.2 @ 15.0
C41-0060-11-D7-SE	29,262	6.0	58,722	18.0	67,650	30.0	13.2 @ 15.0

\* The softener capacity rating is based on grains of hardness, due to calcium and magnesium cations, removed (as calcium carbonate) while producing soft water between successive regenerations and is related to the pounds of salt required for each regeneration. The tests run to generate the data for table 1 were conducted in accordance with NSF Standard 44.

This device was tested under controlled laboratory, or field, conditions. The actual performance of this device for a specific end use installation will vary from the tested conditions based on local factors such as water pressure, water temperature and water chemistry.

The department is in no way endorsing this product or any advertising, and is not responsible for any situation which may result from its use.

Sincerely,

Glen W. Schlueter  
 Environmental Engineer - Plumbing Product Reviewer  
 Department of Safety and Professional Services  
 Division of Industry Services  
 Bureau of Technical Services  
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