

SUBMITTING REVISIONS
TO PREVIOUSLY
APPROVED PLANS IN
eSLA

(plumbing and public swimming pools)

Log in to your eSLA account and get to your dashboard.

The screenshot shows a web browser window displaying the eSLA Dashboard. The browser's address bar shows the URL `preprod-esla.cs32.force.com/apex/Dashboard`. The page header includes the eSLA logo, navigation links for DASHBOARD, INSPECTOR LOOKUP, and PUBLIC LOOKUP, a shopping cart icon with '0' items, and the user name 'BOEBEL, RYAN'. The main content area features a 'Welcome to your eSLA Dashboard' message and three tabs: 'Credentials', 'Plan Review', and 'Permit'. Below the tabs are buttons for '+ NEW APPLICATION' and 'MY HISTORY'. A text prompt asks if the user is trying to add a business or renew a cross connection control assembly, with a link to do so. The 'New Credential Applications' section includes a note about editing or withdrawing applications and a 'SORT BY' dropdown. A table lists one application: 'UDC Construction Inspector' with ID 'DPCP-030000007', a status of 'Withdrawn', and an 'EXP DATE' column. An 'OPTIONS' button is visible next to the application entry. The footer contains links for SUPPORT, CONTACT, and PRIVACY NOTICE, along with the website URL 'WWW.WISCONSIN.GOV' and copyright information '© 2020 State of Wisconsin'. The Windows taskbar at the bottom shows the search bar and various application icons, with the system tray displaying the date and time as '8:20 AM 5/11/2020'.

Dashboard | eSLA

preprod-esla.cs32.force.com/apex/Dashboard

eSLA

DASHBOARD INSPECTOR LOOKUP PUBLIC LOOKUP 0 BOEBEL, RYAN

Welcome to your eSLA Dashboard

Credentials Plan Review Permit


+ NEW APPLICATION MY HISTORY

Are you trying to add a business or renew a cross connection control assembly? [Click here to add a business or renew your assembly.](#)

New Credential Applications

To edit or withdraw an application, please click on the Options button.

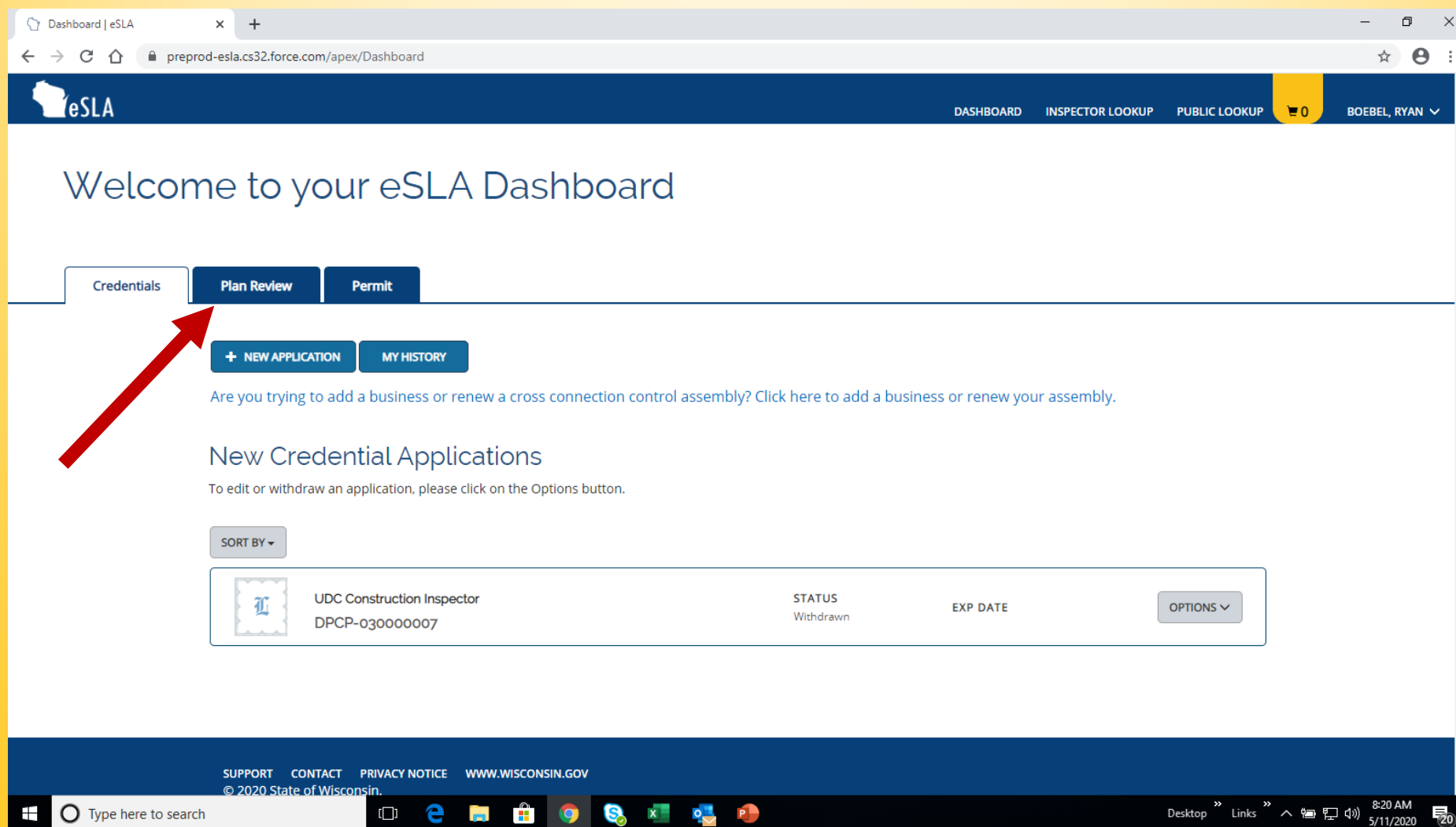
SORT BY

		STATUS	EXP DATE	
	UDC Construction Inspector DPCP-030000007	Withdrawn		OPTIONS


SUPPORT CONTACT PRIVACY NOTICE WWW.WISCONSIN.GOV
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Type here to search Desktop Links 8:20 AM 5/11/2020

Ensure “Plan Review” tab is selected.



The screenshot shows a web browser window displaying the eSLA Dashboard. The browser's address bar shows the URL `preprod-esla.cs32.force.com/apex/Dashboard`. The dashboard header includes the eSLA logo and navigation links for DASHBOARD, INSPECTOR LOOKUP, PUBLIC LOOKUP, a shopping cart icon with '0', and the user name BOEBEL, RYAN. The main content area features a welcome message and three tabs: Credentials, Plan Review (which is highlighted in dark blue and has a red arrow pointing to it), and Permit. Below the tabs are buttons for '+ NEW APPLICATION' and 'MY HISTORY', followed by a link: 'Are you trying to add a business or renew a cross connection control assembly? Click here to add a business or renew your assembly.' The 'New Credential Applications' section includes a 'SORT BY' dropdown and a table with one entry:

	STATUS	EXP DATE	OPTIONS
 UDC Construction Inspector DPCP-030000007	Withdrawn		OPTIONS

The footer contains links for SUPPORT, CONTACT, PRIVACY NOTICE, and WWW.WISCONSIN.GOV, along with the copyright notice © 2020 State of Wisconsin. The Windows taskbar at the bottom shows the search bar and various application icons, with the system tray displaying the date and time as 8:20 AM on 5/11/2020.

Scroll down to find the approved submittal you wish to submit a revision for.

The screenshot shows a web browser window with the URL `preprod-esla.cs32.force.com/apex/Dashboard`. The dashboard displays a list of project reviews under a 'SORT BY' dropdown. Each review is presented in a card format with the following columns: Project Name, Status, Exp Date, Review Date, and Options. The reviews are as follows:

PROJECT NAME	STATUS	EXP DATE	REVIEW DATE	OPTIONS
Public Swimming Pools Alternate Plan Review SWP-052000024-PRSP Swimming Pool Alternate Approval	Conditionally Approved		7/7/2020	OPTIONS
Manufactured Home Community Plumbing Plan Review PL-042000002-PLMH Manufacture Home Submittal	Conditionally Approved		9/18/2020	OPTIONS
Building Specific only Plumbing Plan Review PL-042000341-PRBO CASEYS STORE NEWBURG	Conditionally Approved			OPTIONS
Public Swimming Pools Experimental Plan Review SWP-052000025-PRSP Pool Approval Engineered	Conditionally Approved		7/10/2020	OPTIONS
Building and Site Specific Plumbing Plan Review PL-050290065-PRBS FENNIMORE DAYCARE	Conditionally Approved	5/16/2004		OPTIONS
Building and Site Specific Plumbing Plan Review PL-000065447-PRBS	Closed			OPTIONS

Select the “options” button on the right-hand side of your screen.

The screenshot shows a web browser window displaying a dashboard for 'eSLA'. The URL is 'preprod-esla.cs32.force.com/apex/Dashboard'. The dashboard features a 'SORT BY' dropdown menu and a list of six project review entries. Each entry is presented in a card format with a project icon, name, ID, status, expiration date, review date, and an 'OPTIONS' button. A red arrow points to the 'OPTIONS' button of the fifth entry.

PROJECT NAME	STATUS	EXP DATE	REVIEW DATE	OPTIONS
Public Swimming Pools Alternate Plan Review SWP-052000024-PRSP	Conditionally Approved		7/7/2020	OPTIONS
Manufactured Home Community Plumbing Plan Review PL-042000002-PLMH	Conditionally Approved		9/18/2020	OPTIONS
Building Specific only Plumbing Plan Review PL-042000341-PRBO	Conditionally Approved			OPTIONS
Public Swimming Pools Experimental Plan Review SWP-052000025-PRSP	Conditionally Approved		7/10/2020	OPTIONS
Building and Site Specific Plumbing Plan Review PL-050290065-PRBS	Conditionally Approved	5/16/2004		OPTIONS
Building and Site Specific Plumbing Plan Review PL-000065447-PRBS	Closed			OPTIONS

You should now be presented with two options. Select “Plan Review Revision”.

The screenshot shows a web browser window with the URL `preprod-esla.cs32.force.com/apex/Dashboard`. The dashboard displays a list of plan review items, each with a project name, project ID, status, expiration date, review date, and an options dropdown menu. A red arrow points to the 'Plan Review Revision' option in the dropdown menu of the last item.

PROJECT NAME	STATUS	EXP DATE	REVIEW DATE	OPTIONS
Public Swimming Pools Alternate Plan Review SWP-052000024-PRSP	Conditionally Approved		7/7/2020	OPTIONS
Manufactured Home Community Plumbing Plan Review PL-042000002-PLMH	Conditionally Approved		9/18/2020	OPTIONS
Building Specific only Plumbing Plan Review PL-042000341-PRBO	Conditionally Approved			OPTIONS
Public Swimming Pools Experimental Plan Review SWP-052000025-PRSP	Conditionally Approved		7/10/2020	OPTIONS
Building and Site Specific Plumbing Plan Review PL-050290065-PRBS	Conditionally Approved	5/16/2004		OPTIONS
Building and Site Specific Plumbing Plan Review PL-000065447-PRBS	Closed			OPTIONS

Submit Additional Documentation
Plan Review Revision

You should now see this screen with the information filled in. Select “save and continue”

The screenshot shows a web browser window displaying the 'Plan Review Revision' application. The browser's address bar shows the URL: `preprod-esla.cs32.force.com/application?parentId=a0yt0000001KZHMAA4&permittype=Building+and+Site+Specific+Plumbing+Plan+Review&programArea=Plumbing&applicationType=Service+Request&srTy...`. The page header includes the 'eSLA' logo and navigation links for 'DASHBOARD', 'INSPECTOR LOOKUP', 'PUBLIC LOOKUP', and a shopping cart icon with '0' items. The user's name 'BOEBEL, RYAN' is visible in the top right corner.

The main content area features a progress bar with four steps: 'Details' (highlighted in yellow), 'Questions', 'Attachments', and 'Review + Submit'. Below the progress bar, the 'Plan Review Information' section contains the following fields:

- Applicant Name: RYAN M BOEBEL
- Plan Review Number: PL-050290065-PRBS
- Plan Review Type: Building and Site Specific Plumbing Plan Review
- Plan Review Status: Conditionally Approved

At the bottom of the form, there is a blue button labeled 'SAVE AND CONTINUE', which is pointed to by a red arrow.

The Windows taskbar at the bottom shows the search bar with 'Type here to search', several application icons, and the system tray displaying the time as 8:28 AM on 5/11/2020.

Provide answers to the two questions on this screen. Select “save and continue”.

The screenshot shows a web browser window displaying the 'Plan Review Revision' page. The page has a dark blue header with the 'eSLA' logo and navigation links: 'DASHBOARD', 'INSPECTOR LOOKUP', 'PUBLIC LOOKUP', and a user profile 'BOEBEL, RYAN'. Below the header, the page title is 'Plan Review Revision' with the subtitle 'Building and Site Specific Plumbing Plan Review'. A progress bar at the top shows four steps: 'Details', 'Questions' (highlighted in yellow), 'Attachments', and 'Review + Submit'. The 'Questions' section contains the following text: 'Answer the following questions by selecting the appropriate answer for each question. Once completed, click Save and Continue.' There are two questions: 'Do you want to submit any additional documentation electronically?' with 'Yes' and 'No' radio buttons, and 'Describe what is being revised from the original plan review approval?' with a text input field. A 'SAVE AND CONTINUE' button is located at the bottom. Three red arrows with numbered boxes (1, 2, 3) point to the 'No' radio button, the text input field, and the 'SAVE AND CONTINUE' button, respectively. The browser's address bar shows the URL: 'preprod-esla.cs32.force.com/application?parentId=a0yt0000001KZHMAA4&permittyp...'. The Windows taskbar at the bottom shows the search bar and various application icons, with the system tray displaying the date '5/11/2020' and time '8:30 AM'.

Select “add attachment” to upload revised plans.

The screenshot shows a web browser window with the URL `preprod-esla.cs32.force.com/application?parentId=a0yt0000001KZHMAA4&permittype=Building+and+Site+Specific+Plumbing+Plan+Review&programArea=Plumbing&applicationType=Service+Request&srTy...`. The page title is "Plan Review Revision" and the subtitle is "Building and Site Specific Plumbing Plan Review".

A progress bar at the top of the content area shows four steps: "Details", "Questions", "Attachments" (highlighted in yellow), and "Review + Submit".

The "Attachments" section contains the following text:

Attachments

If applicable, upload the attachments for your application by clicking the Add Attachment button(s). If uploading an attachment as a submission, it is necessary that the name of the file attachment is less than 80 characters in length for it to be received successfully. The character limit does include the file attachment extension, such as (.doc) and (.pdf). The file must be no more than 25 MB in size. For documentation that needs to be submitted directly or by hardcopy, please acknowledge by clicking the Attest button(s). If no attachment or attestation items appear, please click the Save and Continue button.

Below the text, there is a section titled "Submit Additional Documentation" with the subtext "Submit Additional Documentation". A yellow button labeled "ADD ATTACHMENT" is positioned to the right of this section. A red arrow points from the right edge of the screen towards the "ADD ATTACHMENT" button.

At the bottom of the page, there is a blue button labeled "SAVE AND CONTINUE".

The Windows taskbar at the bottom shows the search bar with "Type here to search", several application icons (including Edge, File Explorer, and Chrome), and the system tray with the date "5/11/2020" and time "8:35 AM".


After uploading plans, select “save and continue”.

The screenshot shows a web browser window with the URL `preprod-esla.cs32.force.com/application?parentId=a0yt0000001KZHMAA4&permittyp=Building+and+Site+Specific+Plumbing+Plan+Review&programArea=Plumbing&applicationType=Service+Request&srTy...`. The page title is "Plan Review Revision" with the subtitle "Building and Site Specific Plumbing Plan Review". A progress bar at the top shows four steps: "Details", "Questions", "Attachments" (highlighted in yellow), and "Review + Submit".

Attachments

If applicable, upload the attachments for your application by clicking the Add Attachment button(s). If uploading an attachment as a submission, it is necessary that the name of the file attachment is less than 80 characters in length for it to be received successfully. The character limit does include the file attachment extension, such as (.doc) and (.pdf). The file must be no more than 25 MB in size. For documentation that needs to be submitted directly or by hardcopy, please acknowledge by clicking the Attest button(s). If no attachment or attestation items appear, please click the Save and Continue button.

Submit Additional Documentation

Submit Additional Documentation
New Microsoft Word Document.docx 

ADD ATTACHMENT

SAVE AND CONTINUE

A red arrow points to the "SAVE AND CONTINUE" button at the bottom of the page.

Click the “I accept” box for consent to electronic signature and type in your name. Scroll down.

The screenshot shows a web browser window with the URL `preprod-esla.cs32.force.com/application?parentId=a0yt0000001KZHMAA4&permittyp=Building+and+Site+Specific+Plumbing+Plan+Review&programArea=Plumbing&applicationType=Service+Request&srTy...`. The page title is "Plan Review Revision" and the subtitle is "Building and Site Specific Plumbing Plan Review". A progress bar at the top shows four steps: "Details", "Questions", "Attachments", and "Review + Submit" (highlighted in yellow). Below the progress bar, the "Application Review" section is marked as "Completed". The "Attestation" section contains a "Consent to Electronic Signature" checkbox labeled "I accept" (callout 1) and a text input field for the user's name, which contains "Ryan Boebel" (callout 2). A red arrow labeled "3" points downwards from the "Attestation" section. The Windows taskbar at the bottom shows the search bar and various application icons, with the system tray displaying the time as 8:39 AM on 5/11/2020.

Click the “submit” button.

The screenshot shows a web browser window with the following content:

- Browser Tab:** Plan Review Revision | eSLA
- Address Bar:** preprod-esla.cs32.force.com/application?parentId=a0yt0000001KZHMAA4&permittype=Building+and+Site+Specific+Plumbing+Plan+Review&programArea=Plumbing&applicationType=Service+Request&srTy...
- Section Header:** Attestation
- Form Section:**
 - Consent to Electronic Signature:** I accept
 - Text Input:** Type your First Name and Last Name as they appear on the application to sign electronically. The input field contains "Ryan Boebel" and "(RYAN BOEBEL)" below it.
- Submit Section:**
 - Section Header:** Submit your Application
 - Text:** After clicking the 'Submit' button below, you will no longer be able to change this application. PLEASE DO NOT USE THE BROWSER'S BACK BUTTON AS THAT MAY OVERWRITE YOUR DATA. If you want to return to your application, simply log out and log back in.
 - Text:** If this application requires payment you will be prompted to begin the payment process. You must complete the payment process before the board will review your application. If this application does not require payment, you will be navigated back to the eLicense home page and the board will review your application.
 - Button:** A blue button labeled "SUBMIT" is highlighted by a large red arrow pointing to it from the right.

The Windows taskbar at the bottom shows the search bar, task view, and various application icons. The system tray on the right indicates the time is 8:42 AM on 5/11/2020.

Your review is now scheduled. Click the “proceed to cart” button.

The screenshot shows a web browser window with the address bar displaying 'preprod-esla.cs32.force.com/PlanReviewScheduled'. The page header includes the 'eSLA' logo and navigation links for 'DASHBOARD', 'INSPECTOR LOOKUP', and 'PUBLIC LOOKUP'. A user profile 'BOEBEL, RYAN' is visible in the top right corner. The main content area features the heading 'Review Scheduled' and a confirmation message: 'THE REVIEW HAS BEEN SCHEDULED AS REQUESTED.' Below this message are two buttons: 'PROCEED TO CART' and 'PROCEED TO DASHBOARD'. A red arrow points to the 'PROCEED TO CART' button. The footer contains links for 'SUPPORT', 'CONTACT', 'PRIVACY NOTICE', and 'WWW.WISCONSIN.GOV', along with a copyright notice for the State of Wisconsin. The Windows taskbar at the bottom shows the search bar and various application icons, with the system tray displaying the time as 8:48 AM on 5/11/2020.

Please note, revisions are now in the “Service Request” field.

Cart | eSLA

preprod-esla.cs32.force.com/eCart

eSLA

DASHBOARD INSPECTOR LOOKUP PUBLIC LOOKUP 1 BOEBEL, RYAN

RYAN M BOEBEL's Cart

PLEASE DO NOT USE THE BROWSER'S BACK BUTTON AS THAT MAY OVERWRITE YOUR DATA.
To continue paying, select the fees you wish to pay and then press the continue button.

[ITEMS](#) » [CHECKOUT](#) » [CONFIRMATION](#)

Pay For:
Service Request

Select All

Service Request Fee for SR-20-4765

Type	Amount	Amount Outstanding	Due Date
Plan Revision Building and Site Specific Plumbing Plan Review	\$85.00	\$85.00	

[CONTINUE](#) Total Due: \$0.00

SUPPORT CONTACT PRIVACY NOTICE WWW.WISCONSIN.GOV
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Type here to search

8:50 AM 5/11/2020

Select the Service Request fee you wish to pay.

The screenshot shows a web browser window with the URL `preprod-esla.cs32.force.com/eCart`. The page title is "RYAN M BOEBEL's Cart". The navigation bar includes "DASHBOARD", "INSPECTOR LOOKUP", "PUBLIC LOOKUP", a shopping cart icon with "1" item, and the user name "BOEBEL, RYAN".

The main content area displays the following instructions and navigation:

PLEASE DO NOT USE THE BROWSER'S BACK BUTTON AS THAT MAY OVERWRITE YOUR DATA.
To continue paying, select the fees you wish to pay and then press the continue button.

[ITEMS](#) » [CHECKOUT](#) » [CONFIRMATION](#)

Pay For:
Service Request

Select All

Service Request Fee for SR-20-4765

Type	Amount	Amount Outstanding	Due Date
Plan Revision Building and Site Specific Plumbing Plan Review	\$85.00	\$85.00	

Total Due: \$0.00

The bottom of the page features a footer with links for "SUPPORT", "CONTACT", "PRIVACY NOTICE", and "WWW.WISCONSIN.GOV", along with the copyright notice "© 2020 State of Wisconsin".

A red arrow points to the checkbox next to "Service Request Fee for SR-20-4765".

Select "continue" button.

Cart | eSLA
preprod-esla.cs32.force.com/eCart

eSLA DASHBOARD INSPECTOR LOOKUP PUBLIC LOOKUP 1 BOEBEL, RYAN

RYAN M BOEBEL's Cart

PLEASE DO NOT USE THE BROWSER'S BACK BUTTON AS THAT MAY OVERWRITE YOUR DATA.
To continue paying, select the fees you wish to pay and then press the continue button.

[ITEMS](#) » [CHECKOUT](#) » [CONFIRMATION](#)

Pay For:
Service Request

Select All

Service Request Fee for SR-20-4765

Type	Amount	Amount Outstanding	Due Date
Plan Revision Building and Site Specific Plumbing Plan Review	\$85.00	\$85.00	

CONTINUE Total Due: \$85.00

SUPPORT CONTACT PRIVACY NOTICE WWW.WISCONSIN.GOV
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Type here to search Desktop Links 8:53 AM 5/11/2020

Again, select the “continue” button.

Cart | eSLA

preprod-esla.cs32.force.com/eCart

eSLA

DASHBOARD INSPECTOR LOOKUP PUBLIC LOOKUP **1** BOEBEL, RYAN

RYAN M BOEBEL's Cart

PLEASE DO NOT USE THE BROWSER'S BACK BUTTON AS THAT MAY OVERWRITE YOUR DATA.
To continue paying, select the fees you wish to pay and then press the continue button.

[ITEMS](#) » [CHECKOUT](#) » CONFIRMATION

Total Amount: \$85.00
You will be redirected to a payment gateway to complete this transaction

SUPPORT CONTACT PRIVACY NOTICE WWW.WISCONSIN.GOV
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Type here to search Desktop Links 8:54 AM 5/11/2020

Input requested information.

Test State of Wisconsin - Dept of x

epayment.epymtservice.com/main/makePayment/paymentDetails?execution=e1s1

THIS IS A TEST SITE
Your Payment Will NOT be processed

[Exit](#)

Make a Payment

My Payment

DSPS Shopping Cart

Amount Due \$85.00

Payment Information

Frequency One Time

Payment Amount \$85.00

Payment Date Pay Now

Contact Information

First Name

Last Name

Company (Optional)

Address 1

Type here to search

Desktop Links 8:56 AM 5/11/2020

Click “Continue” button.

The screenshot shows a web browser window with the URL `epayment.epymtservice.com/main/makePayment/paymentDetails?execution=e1s1`. The page contains a form with the following fields:

- Company (Optional)
- Address 1
- Address 2 (Optional)
- City
- State (Select)
- Zip Code (Optional)
- Phone Number
- Email Address

Below the address fields is a section for the Payment Method, with a dropdown menu labeled "Payment Method" and "Select".

A message states: "A convenience fee will be charged for this transaction. This fee amount will display on the next page where you will be able to cancel or confirm your payment."

At the bottom of the form, there are two buttons: "Continue" (highlighted with a red arrow) and "Cancel".

At the bottom of the page, there are links for [Customer Service](#), [Help](#), [Privacy Policy](#), and [Security](#).

Review payment information.

Test State of Wisconsin - Dept of x +

epayment.epymtservice.com/main/makePayment/reviewPayment?execution=e1s2

THIS IS A TEST SITE
Your Payment Will NOT be processed

[Exit](#)

Review Payment

Please review the information below and select Confirm to process your payment. Select Back to return to the previous page to make changes to your payment.

Payment Details

Description	WIS_COM Perm Test Biller DSPS Shopping Cart http://dspd.wi.gov
Payment Amount	\$85.00
Convenience Fee	\$1.70
Total Amount	\$86.70
Payment Date	05/11/2020

Payment Method

Payer Name	Ryan Boebel
Card Number	*5003
Expiration Date	Apr-2024
Card Type	Visa
Confirmation Email	Ryan.boebel@wi.gov

Type here to search

8:59 AM 5/11/2020

Click “Confirm” button.

The screenshot shows a web browser window with the address bar displaying `epayment.epymtservice.com/main/makePayment/reviewPayment?execution=e1s2`. The page content includes:

- State** WI
- Zip Code** 53558
- Contact Information**
 - First Name** Ryan
 - Last Name** Boebel
 - Company** DSPS
 - Address 1** 4822 Madison Yards Way
 - City** Madison
 - State** WI
 - Zip Code** 53558
 - Phone Number** 6084123998
 - Email Address** Ryan.boebel@wi.gov
- A warning message: "A convenience fee will be charged for this transaction. The fee will be added to the amount of your transaction and is in addition to any fees that may be charged by your financial institution."
- Two buttons: **Confirm** (highlighted with a red arrow) and [Back](#)
- Footer links: [Customer Service](#), [Help](#), [Privacy Policy](#), and [Security](#)

The Windows taskbar at the bottom shows the search bar with "Type here to search" and the system tray with the date and time "9:00 AM 5/11/2020".

Confirm billing information and click
“Continue” button.

The screenshot shows a web browser window with the address bar displaying `epayment.epymtservice.com/main/paymentconfirmation/paymentConfirmation`. A prominent red banner at the top reads "THIS IS A TEST SITE" and "Your Payment Will NOT be processed". Below this, the page title is "Confirmation".

The main content area contains the following text:

Please keep a record of your Confirmation Number, or [print this page](#) for your records.
Confirmation Number **XWIX17000017336**

A red arrow points to a red button labeled "Continue".

Below the button is a section titled "Payment Details" containing a table of information:

Description	WIS_COM Perm Test Biller DSPS Shopping Cart http://dsps.wi.gov
Payment Amount	\$85.00
Convenience Fee	\$1.70
Total Amount	\$86.70
Payment Date	05/11/2020
Status	PROCESSED

Below the payment details is a section titled "Payment Method" containing the following information:

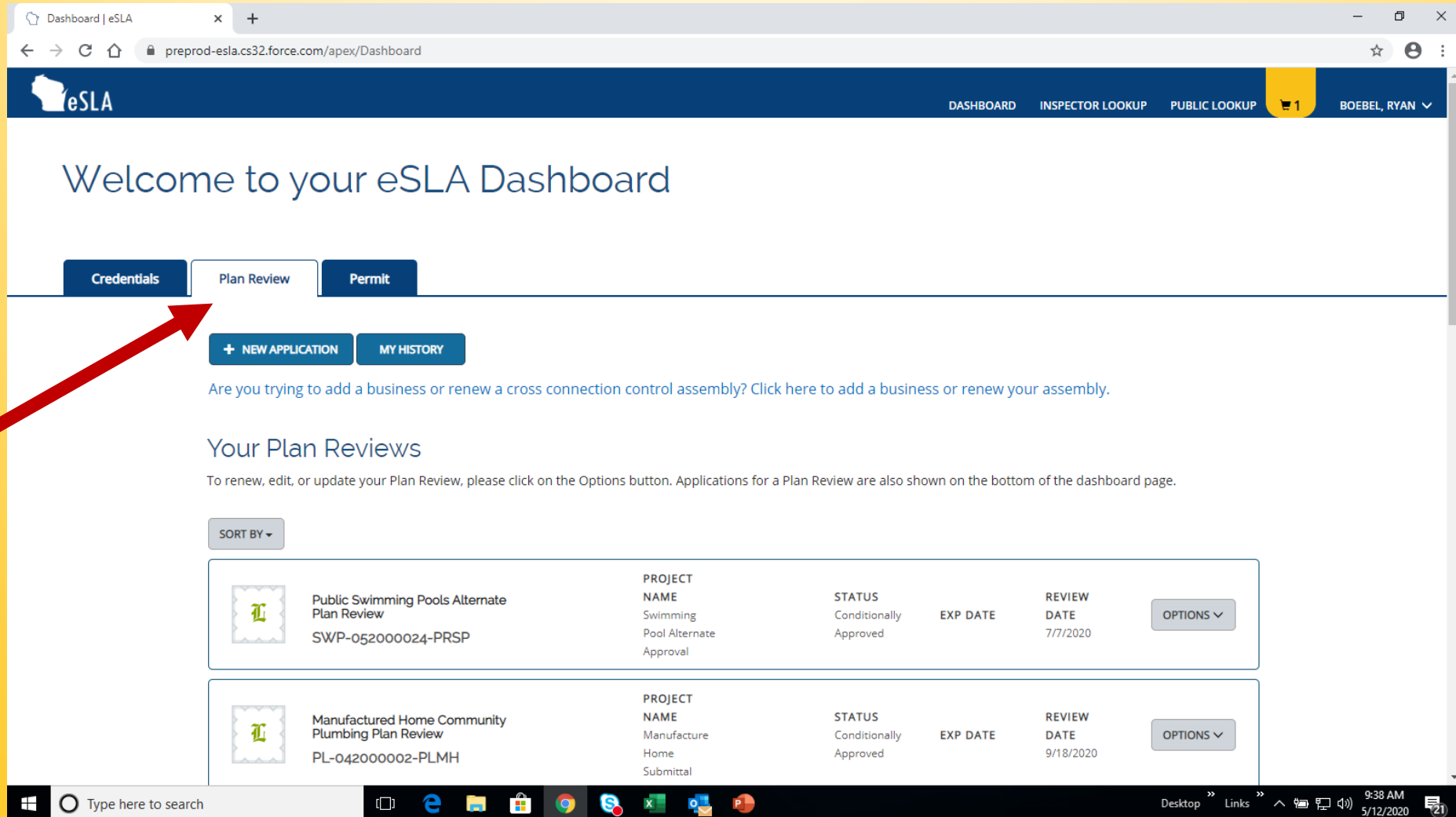
Payer Name	Ryan Boebel
Card Number	*5003
Card Type	Visa

The Windows taskbar is visible at the bottom of the screen, showing the search bar and various application icons. The system tray on the right indicates the time is 9:01 AM on 5/11/2020.

This should conclude the submittal process.
Thank you!

VIEWING YOUR SERVICE REQUESTS FROM DASHBOARD (plumbing and public swimming pools)

Log in to eSLA, ensure you are in “Plan Review” tab.



The screenshot shows the eSLA Dashboard interface. The browser address bar displays 'preprod-esla.cs32.force.com/apex/Dashboard'. The navigation bar includes 'DASHBOARD', 'INSPECTOR LOOKUP', 'PUBLIC LOOKUP', a shopping cart icon with '1', and the user name 'BOEBEL, RYAN'. The main heading is 'Welcome to your eSLA Dashboard'. Below this, there are three tabs: 'Credentials', 'Plan Review', and 'Permit'. The 'Plan Review' tab is selected and highlighted. A red arrow points to this tab. Under the 'Plan Review' tab, there are two buttons: '+ NEW APPLICATION' and 'MY HISTORY'. Below these buttons is a link: 'Are you trying to add a business or renew a cross connection control assembly? Click here to add a business or renew your assembly.' The section 'Your Plan Reviews' contains a 'SORT BY' dropdown and a table of plan reviews.

PROJECT NAME	STATUS	EXP DATE	REVIEW DATE	OPTIONS
Public Swimming Pools Alternate Plan Review SWP-052000024-PRSP Swimming Pool Alternate Approval	Conditionally Approved		7/7/2020	OPTIONS
Manufactured Home Community Plumbing Plan Review PL-042000002-PLMH Manufacture Home Submittal	Conditionally Approved		9/18/2020	OPTIONS

Click on “my history” button.

The screenshot shows a web browser window with the URL `preprod-esla.cs32.force.com/apex/Dashboard`. The page header includes the eSLA logo and navigation links for DASHBOARD, INSPECTOR LOOKUP, PUBLIC LOOKUP, and a user profile for BOEBEL, RYAN. The main content area features a welcome message and three tabs: Credentials, Plan Review, and Permit. Below the tabs are two buttons: '+ NEW APPLICATION' and 'MY HISTORY'. A red arrow points to the 'MY HISTORY' button. Below the buttons is a link: 'Are you trying to add a business or renew a cross connection control assembly? Click here to add a business or renew your assembly.' The 'Your Plan Reviews' section includes a 'SORT BY' dropdown and a table of plan reviews.

PROJECT NAME	STATUS	EXP DATE	REVIEW DATE	OPTIONS
Public Swimming Pools Alternate Plan Review SWP-052000024-PRSP Swimming Pool Alternate Approval	Conditionally Approved		7/7/2020	OPTIONS
Manufactured Home Community Plumbing Plan Review PL-042000002-PLMH Manufacture Home Submittal	Conditionally Approved		9/18/2020	OPTIONS

Click on the “history type” button to reveal options.

The screenshot shows a web browser window with the URL `preprod-esla.cs32.force.com/ApplicationHistory`. The page title is "Application History". A red arrow points to a button labeled "HISTORY TYPE" which has a dropdown menu open. The dropdown menu contains the following options: "Payments", "Service Requests", "Permits/ Plan Review", "Credentials", and "2% Dues Payment".

Below the dropdown menu, there is a search bar and a table with the following columns: "type", "Credential/Permit #", "Licensee Name", "Fee Type", "Fee Amount", "Payment Amount", "Paid Date", "Paid By", and "Receipt #". The table is currently empty, with the text "Showing 0 to 0 of 0 entries" below it. Navigation buttons "First", "Next", and "Last" are located at the bottom right of the table area.

The footer of the page contains the following text: "SUPPORT CONTACT PRIVACY NOTICE WWW.WISCONSIN.GOV © 2020 State of Wisconsin."

Select “Service Requests” as your option.

The screenshot shows a web browser window with the URL `preprod-esla.cs32.force.com/ApplicationHistory`. The page title is "Application History". The navigation bar includes "DASHBOARD", "INSPECTOR LOOKUP", "PUBLIC LOOKUP", a shopping cart icon with "1", and the user name "BOEBEL, RYAN".

The main content area features a "HISTORY TYPE" dropdown menu. A red arrow points to the "Service Requests" option in the dropdown. The dropdown menu lists the following options: Payments, Service Requests, Permits/ Plan Review, Credentials, and 2% Dues Payment.

Below the dropdown is a search bar labeled "Search:". A table header is visible with columns: type, Credential/Permit #, Licensee Name, Fee Type, Fee Amount, Payment Amount, Paid Date, Paid By, and Receipt #.

At the bottom of the table area, it says "Showing 0 to 0 of 0 entries" and there are "First", "Next", and "Last" buttons.

The footer contains links for "SUPPORT", "CONTACT", "PRIVACY NOTICE", and "WWW.WISCONSIN.GOV", along with the copyright notice "© 2020 State of Wisconsin.".

The Windows taskbar at the bottom shows the search bar with "Type here to search", several application icons, and the system tray with the date "5/12/2020" and time "9:41 AM".

Your list of Service Requests is revealed.

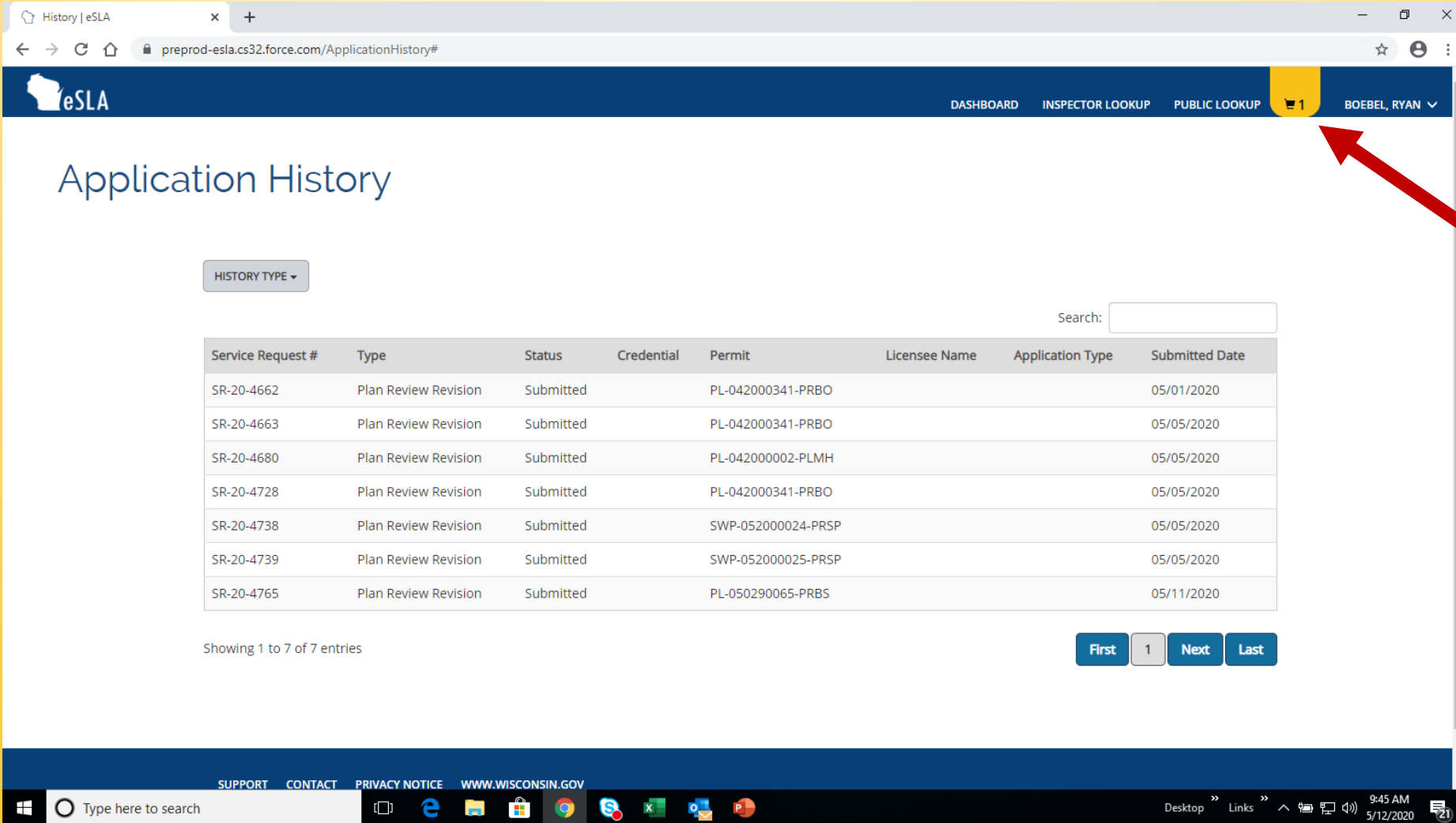
The screenshot shows a web browser window with the URL `preprod-esla.cs32.force.com/ApplicationHistory#`. The page title is "Application History" and the user is logged in as "BOEBEL, RYAN". A search bar is present above the table. The table contains 7 rows of data, all with a status of "Submitted".

Service Request #	Type	Status	Credential	Permit	Licensee Name	Application Type	Submitted Date
SR-20-4662	Plan Review Revision	Submitted		PL-042000341-PRBO			05/01/2020
SR-20-4663	Plan Review Revision	Submitted		PL-042000341-PRBO			05/05/2020
SR-20-4680	Plan Review Revision	Submitted		PL-042000002-PLMH			05/05/2020
SR-20-4728	Plan Review Revision	Submitted		PL-042000341-PRBO			05/05/2020
SR-20-4738	Plan Review Revision	Submitted		SWP-052000024-PRSP			05/05/2020
SR-20-4739	Plan Review Revision	Submitted		SWP-052000025-PRSP			05/05/2020
SR-20-4765	Plan Review Revision	Submitted		PL-050290065-PRBS			05/11/2020

Showing 1 to 7 of 7 entries

Navigation buttons: First, 1, Next, Last

To pay for a service request, if you haven't already, click on your cart and locate the "SR" number.



The screenshot shows a web browser window displaying the 'Application History' page on the eSLA system. The browser's address bar shows the URL 'preprod-esla.cs32.force.com/ApplicationHistory#'. The page header includes the eSLA logo and navigation links for 'DASHBOARD', 'INSPECTOR LOOKUP', 'PUBLIC LOOKUP', and a shopping cart icon with a '1' notification. A red arrow points to the cart icon. The main content area features a 'HISTORY TYPE' dropdown, a search box, and a table of application history entries. The table has columns for Service Request #, Type, Status, Credential, Permit, Licensee Name, Application Type, and Submitted Date. Below the table, it indicates 'Showing 1 to 7 of 7 entries' and includes pagination buttons for 'First', '1', 'Next', and 'Last'. The footer contains links for 'SUPPORT', 'CONTACT', 'PRIVACY NOTICE', and 'WWW.WISCONSIN.GOV'. The Windows taskbar at the bottom shows the system time as 9:45 AM on 5/12/2020.

Service Request #	Type	Status	Credential	Permit	Licensee Name	Application Type	Submitted Date
SR-20-4662	Plan Review Revision	Submitted		PL-042000341-PRBO			05/01/2020
SR-20-4663	Plan Review Revision	Submitted		PL-042000341-PRBO			05/05/2020
SR-20-4680	Plan Review Revision	Submitted		PL-042000002-PLMH			05/05/2020
SR-20-4728	Plan Review Revision	Submitted		PL-042000341-PRBO			05/05/2020
SR-20-4738	Plan Review Revision	Submitted		SWP-052000024-PRSP			05/05/2020
SR-20-4739	Plan Review Revision	Submitted		SWP-052000025-PRSP			05/05/2020
SR-20-4765	Plan Review Revision	Submitted		PL-050290065-PRBS			05/11/2020