Electronic Safety and Licensing Application
https://esla.wi.gov

eSLA Glossary

General

eSLA	Electronic Safety and Licensing System (eSLA) is the Department's online system which runs on Salesforce and is intended to be a "one-stop shop" for Credentials, Permits (Permit to Operate), Plan Applications, Product Approvals, Petition for Variances, and Inspections.
Applicant	Credential holder, application submitter, or manager of permit record. This is the individual tied to the Login Profile creating the application.
Application	All credentials, reviews, and permits begin by using the New Application button on the dashboard. The request begins as an Application and once an action is taken by the Department, can turn into a permit, plan review, or credential.
Business Account	Business Accounts are used to connect multiple applications together, regardless of applicant. Business Accounts cannot be accessed via "logging in." New Business Accounts can be created by customers but many existing Business Accounts are available from previous systems.
Dashboard	The customer's homepage after logging into eSLA. Customers can submit and renew applications, make payments, request changes, and view information.
DIS	Division of Industry Services.
DPCP	Division of Professional Credential Processing.
Inspector Look-Up	Search tool for finding the appropriate inspector based on the County and Program Area.
Login Profile or Contact Record	A customer's account for logging into the eSLA Portal. Login Profiles are tied to the customer's SSN and are not to be used by multiple individuals.

Portal	Allows customers to access their Dashboard by logging in with a username and password. Customers can access other features of the portal without logging in including the look-up tools.
Public Look-Up	Search tool for public permits, credentials, approved products, manufactured home titling, and fire department and municipal contacts.
Record	Any past or existing Application, Permit, Plan Review, or Credential.
Regulated Objects	The previous plan review system, replaced by eSLA. Sometimes this term may still be used for submittals that began prior to eSLA.

Service Request	A submission or request to the Department that contains additional information for an existing application. This includes:
	
	    Plan revisions
	    Plan extensions
	    Specific building information
	    Additional information
	    Miscellaneous inspections
	    Compliance statements
	    Component submittals
	    Exam scheduling
	
	Your service request history can be found under the My History page.

Status of Application/Permit/Plan Review/Credential

Active	An up-to-date permit or credential record.
Additional Information Required	The submittal missing significant information or there are conflicts with the code.
Closed	The record is no longer used.
Complete	A legacy record formally in Component Not Reviewed, Register-Notice of Intent, or Register status.
Conditionally Approved	The plans substantially conform to the codes, with any exceptions noted in the approval letter. Approval expires one to three years after the date of approval, depending on the type of project. Local considerations and permits are usually relevant to any project, even if DIS is doing the plan review.

Denied	There are serious conflicts with the codes that require the submittal of new plans if the project is to proceed. For legacy records, "Denied" may be used in replace of: Deny, Footing Foundation Denied, Permission to Start Denied, or Petition Denied.
Expired	A permit that is passed the expiration date but has not completed the renewal process. Or a credential that is too far passed the expiration date to be renewed.
Generate Fee	The applicant has electronically signed the application and can no longer make edits. A fee has been added to the applicant's cart and it must be paid before the submission is complete. An application in Pending status is not monitored by the Department.
Inactive	The record is no longer used.
Late Renewal	A credential that is passed its expiration date but still available for renewal.
Pending	The applicant has started the application but it has not yet been sent to the Department. An application in Pending status is not monitored by the Department.
Submitted	The application has been electronically signed and paid for, if applicable. The application is in the Department's queue for review.
Withdrawn	The Department has withdrawn the record based on the customer's request. A record will not be withdrawn without the customer submitting an electronic request for withdraw in which they will be required to electronically sign the request.