The following agenda describes the issues that the Board plans to consider at the meeting. At the time of the meeting, items may be removed from the agenda. Please consult the meeting minutes for a description of the actions of the Board.

AGENDA

9:30 A.M.

OPEN SESSION – CALL TO ORDER – ROLL CALL

A. Adoption of Agenda (1-3)

B. Approval of Minutes of February 19, 2019 (4-10)

C. Administrative Matters – Discussion and Consideration
   1) Department, Staff and Board Updates
   2) Board Members – Term Expiration Dates


E. Legislative and Administrative Rule Matters – Discussion and Consideration (11-12)
   1) Scope Statements for:
      a. FD 1 and 2, Relating to Licensure and Standards of Practice for Funeral Directors and Funeral Director Apprentices (13-24)
      b. FD 4, Relating to Continuing Education Requirement for Funeral Directors (25-28)
      c. FD 6, Relating to Burial Agreements Funded with Life Insurance (29-37)
   2) Adoption Order for Clearinghouse Rule 18-075, FD 1-4, 6, Relating to Funeral Director Apprenticeships (38-43)
   3) Review of the “Consumer’s Guide to Pre-Planning a Funeral” (44-46)
   4) Legislation and Pending or Possible Rulemaking Projects

F. Informational Items
   1) 2019-2021 Fee and Credential Schedule (47-54)

G. Discussion and Consideration of Items Added After Preparation of Agenda
   1) Introductions, Announcements and Recognition
   2) Nominations, Elections, and Appointments
   3) Administrative Matters
   4) Election of Officers
   5) Appointment of Liaisons and Alternates
6) Delegation of Authorities
7) Education and Examination Matters
8) Credentialing Matters
9) Practice Matters
10) Legislative and Administrative Rule Matters
11) Liaison Reports
12) Board Liaison Training and Appointment of Mentors
13) Informational Items
14) Division of Legal Services and Compliance (DLSC) Matters
15) Presentations of Petitions for Summary Suspension
16) Petitions for Designation of Hearing Examiner
17) Presentation of Stipulations, Final Decisions and Orders
18) Presentation of Proposed Final Decisions and Orders
19) Presentation of Interim Orders
20) Petitions for Re-Hearing
21) Petitions for Assessments
22) Petitions to Vacate Orders
23) Requests for Disciplinary Proceeding Presentations
24) Motions
25) Petitions
26) Appearances from Requests Received or Renewed
27) Speaking Engagements, Travel, or Public Relation Requests, and Reports

H. Public Comments

CONVENE TO CLOSED SESSION to deliberate on cases following hearing (s. 19.85(1)(a), Stats.); to consider licensure or certification of individuals (s. 19.85(1)(b), Stats.); to consider closing disciplinary investigations with administrative warnings (ss. 19.85 (1)(b), and 440.205, Stats.); to consider individual histories or disciplinary data (s. 19.85 (1)(f), Stats.); and to confer with legal counsel (s. 19.85(1)(g), Stats.).

I. Deliberation on DLSC Matters

1) Case Closings
   a. 17 FDR 018 – R.H.B. (55-58)
   b. 17 FDR 020 – C.D. (59-62)

2) Proposed Stipulations, Final Decisions and Orders
   a. 17 FDR 017 – John O. Bell (63-68)

J. Consulting with Legal Counsel

K. Deliberation of Items Added After Preparation of the Agenda
   1) Education and Examination Matters
   2) Credentialing Matters
   3) DLSC Matters
   4) Monitoring Matters
   5) Professional Assistance Procedure (PAP) Matters
   6) Petitions for Summary Suspensions
   7) Petitions for Designation of Hearing Examiner
   8) Proposed Stipulations, Final Decisions and Orders
   9) Proposed Interim Orders
   10) Administrative Warnings
11) Review of Administrative Warnings
12) Proposed Final Decisions and Orders
13) Matters Relating to Costs/Orders Fixing Costs
14) Case Closings
15) Board Liaison Training
16) Petitions for Assessments and Evaluations
17) Petitions to Vacate Orders
18) Remedial Education Cases
19) Motions
20) Petitions for Re-Hearing
21) Appearances from Requests Received or Renewed

RECONVENE TO OPEN SESSION IMMEDIATELY FOLLOWING CLOSED SESSION

L. Vote on Items Considered or Deliberated Upon in Closed Session, if Voting is Appropriate

M. Open Session Items Noticed Above Not Completed in the Initial Open Session

N. Board Meeting Process (Time Allocation, Agenda Items) – Discussion and Consideration

ADJOURNMENT

NEXT SCHEDULED MEETING: AUGUST 27, 2019

************************************************************************************************************

MEETINGS AND HEARINGS ARE OPEN TO THE PUBLIC, AND MAY BE CANCELLED WITHOUT NOTICE.

Times listed for meeting items are approximate and depend on the length of discussion and voting. All meetings are held at 4822 Madison Yards Way, Madison, Wisconsin, unless otherwise noted. In order to confirm a meeting or to request a complete copy of the board’s agenda, please call the listed contact person. The board may also consider materials or items filed after the transmission of this notice. Times listed for the commencement of disciplinary hearings may be changed by the examiner for the convenience of the parties. Interpreters for the hearing impaired provided upon request by contacting the Affirmative Action Officer, 608-266-2112.
FUNERAL DIRECTORS EXAMINING BOARD
MEETING MINUTES
FEBRUARY 19, 2019

PRESENT: Aziz Al-Sager, Marc Eernisse, Eric Lengell, Marla Michaelis

STAFF: Tom Ryan, Executive Director; Jameson Whitney, Legal Counsel; Helen Leong, Administrative Rules Coordinator; Maximilian Turner, Bureau Assistant; and other Department Staff

CALL TO ORDER
Marc Eernisse, Chairperson, called the meeting to order at 9:36 a.m. A quorum of four (4) members was confirmed.

ADOPTION OF AGENDA
MOTION: Aziz Al-Sager moved, seconded by Eric Lengell, to adopt the agenda as published. Motion carried unanimously.

APPROVAL OF MINUTES OF NOVEMBER 27, 2018
MOTION: Aziz Al-Sager moved, seconded by Marla Michaelis, to approve the minutes of November 27, 2018 as published. Motion carried unanimously.

ADMINISTRATIVE MATTERS

Election of Officers

Chairperson

NOMINATION: Aziz Al-Sager nominated Marc Eernisse for the Office of Chairperson.

Marc Eernisse, Chairperson, called for nominations three (3) times.

Marc Eernisse was elected as Chairperson by unanimous consent.

Vice Chairperson

NOMINATION: Aziz Al-Sager nominated Marla Michaelis for the Office of Vice Chairperson.

Marc Eernisse, Chairperson, called for nominations three (3) times.

Marla Michaelis was elected as Vice Chairperson by unanimous consent.
NOMINATION: Eric Lengell nominated Aziz Al-Sager for the Office of Secretary. Marc Eernisse, Chairperson, called for nominations three (3) times. Aziz Al-Sager was elected as Secretary by unanimous consent.

<table>
<thead>
<tr>
<th>2019 ELECTION RESULTS</th>
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<tbody>
<tr>
<td>Chairperson</td>
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<td>Vice Chairperson</td>
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<tr>
<td>Secretary</td>
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Appointment of Liaisons and Alternates

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<tr>
<th>2019 LIAISON APPOINTMENTS</th>
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<tbody>
<tr>
<td>Credentialing Liaison</td>
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<tr>
<td>Alternate: Marc Eernisse</td>
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<tr>
<td>Monitoring and Professional Assistance (PAP) Liaison</td>
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<tr>
<td>Alternate: Marc Eernisse</td>
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<tr>
<td>Legislative Liaison</td>
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<tr>
<td>Alternate: Marla Michaelis</td>
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<tr>
<td>Continuing Education Liaison</td>
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<td>Alternate: Marc Eernisse</td>
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<tr>
<td>Travel Liaison</td>
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<tr>
<td>Alternate: Marla Michaelis</td>
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<tr>
<td>Screening Panel</td>
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<tr>
<td>Alternate: Marc Eernisse</td>
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Delegation of Authorities

Document Signature Delegations

MOTION: Aziz Al-Sager moved, seconded by Marla Michaelis, to delegate authority to the Chairperson (or in absence of the Chairperson, the highest-ranking officer or longest serving board member in that succession) to sign documents on behalf of the Board in order to carry out its duties. Motion carried unanimously.
MOTION: Eric Lengell moved, seconded by Aziz Al-Sager, in order to carry out duties of the Board, the Chairperson (or in absence of the Chairperson, the highest-ranking officer or longest serving board member in that succession) has the ability to delegate signature authority for purposes of facilitating the completion of assignments during or between meetings. The members of the Board hereby delegate to the Executive Director or DPD Division Administrator, the authority to sign on behalf of a board member as necessary. Motion carried unanimously.

Delegated Authority for Urgent Matters

MOTION: Aziz Al-Sager moved, seconded by Marla Michaelis, that in order to facilitate the completion of urgent matters between meetings, the Board delegates its authority to the Chairperson (or, in the absence of the Chairperson, the highest-ranking officer or longest serving board member in that succession), to appoint liaisons to the Department to act in urgent matters. Motion carried unanimously.

Monitoring Delegations

MOTION: Marla Michaelis moved, seconded by Marc Eernisse, to adopt the “Roles and Authorities Delegated to the Monitoring Liaison and Department Monitor” as presented. Motion carried unanimously.

Credentialing Authority Delegations

Delegation of Authority to Credentialing Liaison (Generic)

MOTION: Aziz Al-Sager moved, seconded by Marla Michaelis, to delegate authority to the Credentialing Liaison(s) to serve as a liaison between DSPS and the Board and to act on behalf of the Board in regard to credentialing applications or questions presented to them. Motion carried unanimously.

Delegation of Authority to DSPS When Credentialing Criteria is Met

MOTION: Aziz Al-Sager moved, seconded by Eric Lengell, to delegate credentialing authority to DSPS to act upon applications that meet all credentialing statutory and regulatory requirements without Board or Board liaison review. Motion carried unanimously.

Delegated Authority for Application Denial Reviews

MOTION: Aziz Al-Sager moved, seconded by Marla Michaelis, that the Department’s Attorney Supervisors, DLSC Administrator, or their designee are authorized to serve as the Board’s designee for purposes of reviewing and acting on requests for hearing as a result of a denial of a credential. Motion carried unanimously.
Continuing Education Delegation(s)

MOTION: Marla Michaelis moved, seconded by Eric Lengell, to delegate authority to the Continuing Education Liaison(s) to review all issues related to continuing education, but to refer all matters that require action to the Board. Motion carried unanimously.

Authorization for DSPS to Provide Board Member Contact Information to National Regulatory Related Bodies

MOTION: Marla Michaelis moved, seconded by Marc Eernisse, to authorize DSPS staff to provide national regulatory related bodies with all Board member contact information that DSPS retains on file. Motion carried unanimously.

Optional Renewal Notice Insert Delegation

MOTION: Marla Michaelis moved, seconded by Eric Lengell to designate the Chairperson (or, in the absence of the Chairperson, the highest-ranking officer or longest serving board member in that succession) to provide a brief statement or link relating to board-related business within the license renewal notice at the Board’s or Board designee’s request. Motion carried unanimously.

Legislative Liaison Delegation

MOTION: Aziz Al-Sager moved, seconded by Marla Michaelis, to delegate authority to the Legislative Liaisons to speak on behalf of the Board regarding legislative matters. Motion carried unanimously.

Travel Delegation

MOTION: Aziz Al-Sager moved, seconded by Marla Michaelis, to delegate authority to the Travel Liaison to approve any board member travel. Motion carried unanimously.

INSPECTIONS FOR CHANGE OF OWNERSHIP

MOTION: Aziz Al-Sager moved, seconded by Eric Lengell, to delegate authority to the Credentialing Liaison to determine if an establishment inspection is required when changes of ownership occur. Motion carried unanimously.
LEGISLATIVE AND ADMINISTRATIVE RULE MATTERS


MOTION: Aziz Al-Sager moved, seconded by Eric Lengell, to designate the Chairperson to serve as liaison for drafting the report in compliance with 2017 Wisconsin Act 108 codified in Section 227.29, Stats., due March 31, 2019, and to authorize the Chair, or highest-ranking officer, or longest serving member of the board, in order of succession, to approve the report for submission to the Joint Committee for Review of Administrative Rules (JCRAR). Motion carried unanimously.

MOTION: Marla Michaelis moved, seconded by Aziz Al-Sager, to request DSPS staff draft a Scope Statement revising FD 4, relating to continuing education, in response to the Act 108 report findings, and to designate Marla Michaelis to advise DSPS staff. Motion carried unanimously.

MOTION: Aziz Al-Sager moved, seconded by Marla Michaelis, to request DSPS staff draft a Scope Statement revising FD 6, relating to burial agreements funded with life insurance, in response to the Act 108 report findings, and to designate Marc Eernisse to advise DSPS staff. Motion carried unanimously.

MOTION: Marc Eernisse moved, seconded by Marla Michaelis, to request DSPS staff draft a Scope Statement revising FD 1 and 2, relating to standards of practice, in response to the Act 108 report findings, and to designate Aziz Al-Sager to advise DSPS staff. Motion carried unanimously.


MOTION: Aziz Al-Sager moved, seconded by Marc Eernisse, to request DSPS staff, pursuant to s. 227.112 (8), Stats., seek assistance from the Legislative Council as to whether the “Consumer’s Guide to Pre-Planning a Funeral”, as required under s. 445.125 (3m) (j) 3., Stats., is a guidance document for the purposes of s. 227.112, Stats. Motion carried unanimously.

MOTION: Aziz Al-Sager moved, seconded by Eric Lengell, to authorize the Chairperson (or, in the absence of the Chairperson, the highest-ranking officer or longest serving board member in that succession) to approve the Notice of a Public Comment Period and the “Consumer’s Guide to Pre-Planning a Funeral”, as required under s. 445.125 (3m) (j) 3., Stats., for submission to the Legislative Reference Bureau for publication, if applicable under s. 227.112, Stats. Motion carried unanimously.
CLOSED SESSION

MOTION: Aziz Al-Sager moved, seconded by Eric Lengell, to convene to Closed Session to deliberate on cases following hearing (s. 19.85(1)(a), Stats.); to consider licensure or certification of individuals (s. 19.85(1)(b), Stats.); to consider closing disciplinary investigations with administrative warnings (ss. 19.85(1)(b) and 440.205, Stats.); to consider individual histories or disciplinary data (s. 19.85(1)(f), Stats.); and to confer with legal counsel (s. 19.85(1)(g), Stats.). Marc Eernisse, Chairperson, read the language of the motion aloud for the record. The vote of each member was ascertained by voice vote. Roll Call Vote: Aziz Al-Sager - yes; Marc Eernisse - yes; Eric Lengell - yes; and Marla Michaelis - yes. Motion carried unanimously.

The Board convened into Closed Session at 11:38 a.m.

RECONVENE TO OPEN SESSION

MOTION: Aziz Al-Sager moved, seconded by Marla Michaelis, to reconvene into Open Session. Motion carried unanimously.

The Board reconvened into Open Session at 12:00 p.m.

VOTING ON ITEMS CONSIDERED OR DELIBERATED ON IN CLOSED SESSION

MOTION: Marla Michaelis moved, seconded by Aziz Al-Sager to affirm all motions made and votes taken in Closed Session. Motion carried unanimously.

(Be advised that any recusals or abstentions reflected in the Closed Session motions stand for the purposes of the affirmation vote.)

DELIBERATION ON DIVISION OF LEGAL SERVICES AND COMPLIANCE (DLSC) MATTERS

17 FDR 026 – Brian D. McCorkle

MOTION: Marla Michaelis moved, seconded by Aziz Al-Sager, to adopt the Findings of Fact, Conclusions of Law and Order in the matter of disciplinary proceedings against Brian D. McCorkle, DLSC Case Number 17 FDR 026. Motion carried unanimously.

17 FDR 031 – James R. Powell

MOTION: Marla Michaelis moved, seconded by Marc Eernisse, to adopt the Findings of Fact, Conclusions of Law and Order in the matter of disciplinary proceedings against James R. Powell, DLSC Case Number 17 FDR 031. Motion carried unanimously.
17 FDR 033 – Patrick L. Taylor

MOTION: Marla Michaelis moved, seconded by Eric Lengell, to adopt the Findings of Fact, Conclusions of Law and Order in the matter of disciplinary proceedings against Patrick L. Taylor, DLSC Case Number 17 FDR 033. Motion carried unanimously.

Monitoring

Tara Steininger

Review Requested Additional Information

MOTION: Aziz Al-Sager moved, seconded by Eric Lengell, to grant the request of Tara Steininger for full licensure. Motion carried unanimously.

CONSULTING WITH LEGAL COUNSEL

Legal Strategy and Response Regarding Correspondence from Legacy Cremation Services

MOTION: Marc Eernisse moved, seconded by Aziz Al-Sager, to designate Board Counsel to acknowledge receipt of Legacy’s letter and take no further action at this time. Motion carried unanimously.

ADJOURNMENT

MOTION: Aziz Al-Sager moved, seconded by Marla Michaelis, to adjourn the meeting. Motion carried unanimously.

The meeting adjourned at 12:06 p.m.
<table>
<thead>
<tr>
<th>1) Name and Title of Person Submitting the Request:</th>
<th>2) Date When Request Submitted:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jon Derenne</td>
<td>5/9/2019</td>
</tr>
<tr>
<td>Administrative Rules Coordinator</td>
<td>Items will be considered late if submitted after 12:00 p.m. on the deadline date which is 8 business days before the meeting</td>
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3) Name of Board, Committee, Council, Sections:
Funeral Directors Examining Board

4) Meeting Date:
May 21, 2019

5) Attachments:
- Yes
- No

6) How should the item be titled on the agenda page?
Legislative and Administrative Rule Matters
1. Discuss and consider draft scope statement for
   - FD 1 and 2 relating to licensure and standards of practice for funeral directors and funeral director apprentices.
   - FD 4 relating to continuing education requirements for funeral directors.
   - FD 6 relating to burial agreements funded with life insurance.
2. Discuss and potentially adopt Clearinghouse Rule 18-075.
3. Update on motion to request assistance from Legislative Council as to whether the “Consumer’s Guide to Pre-Planning a Funeral” is a guidance document.
4. Updates on legislation and pending or possible rulemaking projects.

7) Place Item in:
- Open Session
- Closed Session

8) Is an appearance before the Board being scheduled?
- Yes
- No

9) Name of Case Advisor(s), if required:

10) Describe the issue and action that should be addressed:
Discuss and consider draft scope statements for FD 1 and 2, 4, and 6 rulemaking projects. The relevant rules and statutes are attached, as well as proposed draft scope statements.
Review and potentially execute adoption order for Clearinghouse Rule 18-075.
Provide an update on the status of the motion to request assistance from Legislative Council as to whether the Consumer’s Guide to Pre-Planning a Funeral" is a guidance document.
### State of Wisconsin
#### Department of Safety & Professional Services

<table>
<thead>
<tr>
<th>Authorization</th>
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<tbody>
<tr>
<td><strong>Jon Derenne</strong></td>
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</tbody>
</table>

**Signature of person making this request**

**Supervisor (if required)**

**Executive Director signature (indicates approval to add post agenda deadline item to agenda)**

**Directions for including supporting documents:**
1. This form should be attached to any documents submitted to the agenda.
2. Post Agenda Deadline items must be authorized by a Supervisor and the Policy Development Executive Director.
3. If necessary, provide original documents needing Board Chairperson signature to the Bureau Assistant prior to the start of a meeting.
STATEMENT OF SCOPE
Funeral Directors Examining Board

Rule No.: FD 1 and FD 2

Relating to: Licensure and standards of practice for funeral directors and funeral director apprentices

Rule Type: Permanent

1. Finding/nature of emergency (Emergency Rule only):
N/A

2. Detailed description of the objective of the proposed rule:
The objective of the proposed rule is to revise Chapters FD 1 and 2 relating to licensure and standards of practice for funeral directors to renumber definitions; to review and possibly revise FD 1 to ensure that the chapter provides adequate guidance as to the instruments, equipment, and supplies that must be in the preparation room; to review and possibly revise FD 1 and 2 to accurately reflect the tasks that funeral director apprentices may perform under either the supervision or personal supervision of a licensed funeral director, and possibly clarify FD 1 regarding when an apprentice must be within the line of sight of a licensed funeral director in the preparation room; to clarify that the instructional topics required under FD 1 must be presented to students via in-person instruction; and to otherwise revise FD 1 and 2 to bring the code into conformity with current drafting standards.

3. Description of the existing policies relevant to the rule, new policies proposed to be included in the rule, and an analysis of policy alternatives:
2017 Wisconsin Act 108 created s. 227.29, Stats. requiring that each agency submit a report to the JCRAR by March 31 of each odd-numbered year identifying any promulgated rules which are unauthorized, obsolete, unnecessary, duplicative, superseded, in conflict with another rule, statute, or court decision, or that are economically burdensome. The agency must also include in its report a description of any actions it is taking to address these issues.

This rule is necessary to remedy issues the Funeral Directors Examining Board has identified as a result of its review of the FD chapters under 2017 Wisconsin Act 108, as well as to make other revisions deemed necessary by the Board.

If the administrative code is not revised to correct these issues, it will result in confusion to stakeholders, and leave the rules out of compliance with state law.

4. Detailed explanation of statutory authority for the rule (including the statutory citation and language):
Section 15.08 (5) (b), Stats., “[e]ach examining board…Shall promulgate rules for its own guidance and for the guidance of the trade or profession to which it pertains, and define and enforce professional conduct and unethical practices not inconsistent with the law relating to the particular trade or profession.”

Section 227.11 (2) (a), Stats., “[e]ach agency may promulgate rules interpreting the provisions of any statute enforced or administered by the agency, if the agency considers it necessary to effectuate the purpose of the statute..”

Rev. 3/6/2012
Section 445.03 (2), Stats., “[t]he examining board may: (a) Make and enforce rules not inconsistent with this chapter establishing professional and business ethics for the profession of funeral directors and for the general conduct of the business of funeral directing, and for the examining and licensing of funeral directors and the registration of apprentices.

(b) Grant licenses to funeral directors, certificates of registration to apprentices, and permits to operators of funeral establishments.”

5. Estimate of amount of time that state employees will spend developing the rule and of other resources necessary to develop the rule:
The staff time needed to develop the rules is expected to be about 80 hours, depending on the complexity. The agency will utilize existing staff. There are no other resources necessary to develop the rules.

6. List with description of all entities that may be affected by the proposed rule:
Individuals licensed in Wisconsin as funeral directors, funeral director apprentices, and those seeking licensure as funeral directors or funeral director apprentices.

7. Summary and preliminary comparison with any existing or proposed federal regulation that is intended to address the activities to be regulated by the proposed rule:
None.

8. Anticipated economic impact of implementing the rule (note if the rule is likely to have a significant economic impact on small businesses):
The proposed rule will have minimal to no economic impact on small businesses and the state’s economy as a whole.

Contact Person: Jon Derenne, DSPSAdminRules@wisconsin.gov

Approved for publication:

______________________________
Authorized Signature

______________________________
Date Submitted
health services relating to communicable diseases, quarantine and causes of death.

(c) The jurisprudence examination shall test the applicant’s knowledge of state law relating to funeral directing.

History: 1971 c. 301; 1975 c. 39 ss. 653, 732 (2); 1975 c. 199; 1977 c. 29, 418; 1979 c. 175 s. 29; 1979 c. 221 s. 661; Stats. 1979 s. 445.04; 1981 c. 162, 380; 1993 a. 485; 1991 a. 39; 1995 a. 27 s. 9126 (19); 2005 a. 266; 2007 a. 20 ss. 3514, 9121 (6) (a); 2009 a. 42; 2017 a. 331.

Cross-reference: See also chs. DHS 135 and 136, Wis. adm. code.

445.045 License requirements. (1) To be eligible for an original funeral director’s license, the applicant must meet all of the following requirements:

(a) The person must be at least 18 years of age.

(b) Subject to ss. 111.321, 111.322 and 111.335, the person must not have an arrest or conviction record.

(d) The person must have completed 2 academic years of instruction in a recognized college or university, in a course of study approved by the examining board, or have equivalent education.

(e) The person must have satisfactorily completed 9 months or more instruction in a prescribed course in mortuary science approved by the examining board at any time after having completed an approved certification class described in s. 445.095 (1) (a).

(f) The person must have completed one year of apprenticeship as prescribed in s. 445.095 at any time after having completed an approved certification class described in s. 445.095 (1) (a) and either before or after taking the course in mortuary science required by par. (e) and must have satisfied the requirement under s. 445.095 (4).

(g) The person must have successfully passed a comprehensive examination under s. 445.04 (3) (b) and a jurisprudence examination under s. 445.04 (3) (c).

(2) The eligibility requirements in sub. (1) shall not apply to:

(a) Any person to whom a certificate of apprenticeship was issued before October 1, 1959, and who satisfies the legal requirements in effect at the time of the person’s registration;

(b) Any person who served actively in the armed forces of the United States between August 3, 1951, and October 1, 1959, and who was discharged under conditions other than dishonorable, registers with the examining board within 6 months of the date of discharge, and who satisfies the legal requirements in effect at the time the person entered the armed forces.


Cross-reference: See also ch. FD 1, Wis. adm. code.

445.06 Renewal of licenses. The renewal date for a funeral director’s license is specified under s. 440.08 (2) (a), and the renewal fee for such license is determined by the department under s. 440.03 (9) (a). Before any renewal license is delivered to any licensed funeral director, proof must be furnished by the applicant, to the satisfaction of the examining board, that the applicant is doing business at a recognized funeral establishment. The applicant must also furnish proof of completion of at least 15 hours of continuing education during the previous 2- year licensure period, except that new licensees are exempt from this requirement during the time between initial licensure and commencement of a full 2-year licensure period.

History: 1975 c. 39 s. 732 (2); 1975 c. 199; 1977 c. 29; 1979 c. 175 s. 29; 1979 c. 221 s. 662; Stats. 1979 s. 445.06; 1983 a. 485; 1985 a. 29; 1991 a. 39; 1995 a. 27 s. 9126 (19); 2005 a. 266; 2007 a. 20 ss. 3514, 9121 (6) (a); 2011 a. 146.

Cross-reference: See also chs. FD 1 and 4, Wis. adm. code.

445.08 Reciprocity in issuance of licenses. Any person holding a valid license as a funeral director or embalmer in another state having requirements substantially equal to those in this state for a funeral director’s license may apply for a license to practice in this state by filing with the examining board a certified statement from an authorized official of that state that verifies the person’s licensure in that state. An applicant for licensure under this section shall pass the jurisprudence examination under s. 445.04 (3) (c) and shall satisfy the requirement under s. 445.045 (1) (b). Thereupon the examining board may, upon the payment of the required fee, issue a funeral director’s license.


Cross-reference: See also s. FD 1.12, Wis. adm. code.

445.09 Display of licenses. Funeral director’s licenses and certificates of apprenticeship shall be displayed conspicuously in the place of business conducted by the licensee or where the licensee or apprentice is employed.

History: 1979 c. 175 s. 29; 1979 c. 221 s. 662; Stats. 1979 s. 445.09; 1983 a. 485.

445.095 Apprenticeship, funeral directors. (1) A person desiring to become an apprentice as a funeral director shall apply on a form provided for the purpose and appear before the examining board, or any duly appointed representative of the examining board. The applicant shall state that the applicant is 18 years of age or older, holds a high school diploma or possesses equivalent education as defined by the examining board, does not have an arrest or conviction record, subject to ss. 111.321, 111.322, and 111.335, and has completed a 16-hour certification class approved by the examining board. The application must be supplemented by the oath of the applicant and accompanied by the fee specified in s. 440.05 (6). When the examining board is satisfied as to the qualification of an applicant for apprenticeship, it shall issue a certificate of apprenticeship. When the apprentice enters the employment of a licensed funeral director, the apprentice shall immediately notify the examining board, giving the name and place of business of the funeral director whose service the apprentice has entered. If, at any time thereafter, the apprentice leaves the employment of the licensed funeral director whose service the apprentice has entered, the licensed funeral director shall give the apprentice an affidavit showing the length of time served as an apprentice with that employer, and the work done in detail, which affidavit shall be filed with the examining board and made a matter of record in that office. If the apprentice thereafter enters the employment of another licensed funeral director in this state, the applicant shall forthwith report such employment to the examining board.

(b) All apprentices under this chapter shall be paid at least the minimum wage in effect in this state.

(c) A certificate of apprenticeship issued under this section shall be renewable annually upon the payment on January 1 of each year of the renewal fee specified in s. 440.08 (2) (b).

(d) All apprentices registered under this section shall report at least semiannually to the examining board upon forms provided by the examining board. The reports shall contain the information required by the examining board. Failure to submit the required reports shall constitute justification for termination of the apprenticeship.

(e) The semiannual report must show the number of hours served by the apprentice and the number of bodies the apprentice has assisted in embalming, or otherwise prepared for burial or disposal during such period, the number of funeral services at which the apprentice has assisted, and give such other information as may be required by the examining board. The data contained in the report shall be certified to as correct by the licensed funeral director under whom the apprentice has served during such period.

(2) (a) Except as provided in subd. 2., the examining board may recognize only one funeral director apprenticeship at a funeral establishment in a given year for each funeral director that is employed full time at the funeral establishment.

2. The examining board may recognize up to 2 funeral director apprenticeships at any funeral establishment at which less than 3 funeral directors are employed full time in a given year.
The examining board may, at its discretion, allow an apprentice revoked, may within one year after such lapse or suspension or ship to lapse or who has had an apprenticeship suspended or certificate of apprenticeship, or reprimand an apprentice, for viola-

tion class described in s. 445.095 (1) (a). If the apprentice again completes such a certification class, an additional 4−year period, to extension, shall begin as provided in this subsection. An apprentice not continued as provided in this subsection shall terminate. The provisions of this subsection shall be suspended while a registered apprentice is an active member of the military of the United States.

(2) In all applications for apprentices for licenses as funeral directors under this chapter, the eligibility of the applicant to take the examination shall be determined by the records filed with the examining board.

(6) The examining board may limit, suspend or revoke a cer-
tificate of apprentice, or reprimand an apprentice, for viola-
tion of any provision of this chapter.

An apprentice who has completed a certification class described in s. 445.095 (1) (a). If the apprentice again competes such a certification class, an additional 4−year period, to extension, shall begin as provided in this subsection. An apprentice not continued as provided in this subsection shall terminate. The provisions of this subsection shall be suspended while a registered apprentice is an active member of the military of the United States.

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tion of any provision of this chapter.

An apprentice who has completed a certification class described in s. 445.095 (1) (a). If the apprentice again competes such a certification class, an additional 4−year period, to extension, shall begin as provided in this subsection. An apprentice not continued as provided in this subsection shall terminate. The provisions of this subsection shall be suspended while a registered apprentice is an active member of the military of the United States.

2.16 Update 2017–18 Wisconsin Statutes updated by 2017 Wis. Acts 368 to 370 and through all Supreme Court and Controlled Substances Board Orders filed before and in effect on April 1, 2019. Published and certified under s. 35.18. Changes effective after April 1, 2019, are designated by NOTES. (Published 4–1–19)
FD 1—Incorporating Changes Pending Adoption of CR 18-075

FD 1.01 Authority and intent. This chapter is adopted pursuant to authority of ss. 15.08 (5) (b), 227.11, 440.08 (3) (b), and 445.03, Stats., to clarify and establish licensure criteria for funeral directors, funeral director apprentices, and funeral establishments.

FD 1.013 Definitions. As used in chs. FD 1 to 4 and FD 6:
(1) “Board” means the funeral directors examining board.
(2) “Funeral director” means a person as defined in s. 445.01 (5), Stats.

FD 1.015 Definitions. As used in this chapter:
(2) “Personal supervision” means immediate availability to continually coordinate, direct and inspect at first hand the practice of another.
(3) “Supervision” means regularly to coordinate, direct and inspect the practice of another.

FD 1.02 Applications. An applicant for a funeral director's license shall submit all of the following:
(1) A completed application.
(2) Required fee under s. 440.03 (9) (a), Stats.
(3) Evidence of completion of 2 academic years of instruction in a recognized college or university meeting the requirements of s. FD 1.04.
(4) Evidence of completion of 9 months or more instruction in a prescribed course in mortuary science meeting the requirements of s. FD 1.05 after having completed 1 year of college work or equivalent education a 16-hour certification class approved by the board.
(5) Evidence of completion of 1 year of apprenticeship under s. 445.095, Stats., and s. FD 1.077
(6) If the applicant has an arrest or conviction record, documentation necessary for the board to determine whether the circumstances substantially relate to the practice of funeral director, subject to ss. 111.321, 111.322, and 111.335, Stats.
(7) Evidence of passage of the National Board Examination of the International Conference of Funeral Service Examining Boards.
(8) Evidence of passage of the Wisconsin jurisprudence examination for funeral directors.

FD 1.03 Examination grade. The passing grade on each licensure examination shall be determined by the board to represent minimum competence to practice. The board may adopt the recommended passing score of the examination provider.

FD 1.04 Two academic years of instruction. To meet the requirements of 2 academic years of instruction specified in s. 445.045 (1) (d), Stats., an applicant shall submit to the board
an official transcript of courses from a regionally accredited college showing that the applicant has completed a course of study with 60 semester credit hours in the following areas:

(1) English.
(2) Speech.
(3) Social Sciences.
(4) Natural Sciences.
(5) Business Studies.
(6) Electives.

FD 1.05  Mortuary school. The applicant must complete a 16-hour certification class approved by the board, the following shall be accepted as compliance with s. 445.045 (1) (e), Stats. The candidate shall have satisfactorily completed 9 months or more instruction in a prescribed curriculum in funeral service education offered by an educational institution accredited by the American board of funeral service education or otherwise deemed to be equivalent by the funeral directors examining board.

FD 1.055 Certification class requirement. In addition to s. FD 1.05, the applicant must provide evidence of completion of a 16-hour certification class approved by the board.

FD 1.056 Certification class content. (1) The 16-hour certification class shall contain the following instructional topics:
   (a) Funeral director apprentice expectations.
   (b) Funeral ethics and etiquette.
   (c) Understanding funeral services, gatherings, and various types of dispositions.
   (d) Laws, rules, and regulations of funeral service.
   (e) Workplace safety and Occupational Safety and Health Administration requirements.
   (f) Introduction to funeral service: notification of death, transfers, and arrangements.
   (g) Embalming, dressing, and casketing.
   (h) Grief and psychology of funeral services.

   (i) In-person instruction.

   (2) Following the instructional presentation of the material under sub. (1) a written examination, approved by the board, shall be administered.

   (3) The written exam shall cover each of the topics under sub. (1) and be included within the 16-hour class requirement.

   (4) A passing score of 75 percent on the written exam shall be considered as having successfully completed the certification class.

FD 1.065  Changes in apprenticeship assignment.
Whenever any licensed funeral director discharges an apprentice the funeral director shall within 5 days notify in writing the funeral directors examining board, giving the name and address of the apprentice, and the date of discharge.

Whenever any apprentice leaves his or her apprenticeship at a funeral establishment, the funeral director and apprentice shall within 5 days notify in writing the funeral directors examining board, giving the name and address of the apprentice and date of the apprentice leaving the apprenticeship.

**FD 1.075  Supervision of apprentices.**

1. Apprentices may engage in the following activities only when under the personal supervision of a licensed funeral director: embalming and other preparing of dead human bodies for burial or transportation, and making funeral arrangements.

2. Apprentices may conduct funeral services or make removals of bodies under the supervision of a licensed funeral director.

3. Under this section, when an apprentice is in the preparation room, the apprentice shall be within the line of sight of the supervising funeral director.

4. The board may recognize the supervision of up to 2 apprentices at a funeral establishment that employs less than 3 full-time funeral directors.

5. Except as provided in sub. (4), the board may recognize the supervision of additional apprenticeships at a funeral establishment provided the establishment employs at least one full-time funeral director per apprentice.

**FD 1.076 Terms of apprenticeship.**

1. An apprenticeship shall not exceed 4 years from the time of first registration unless a one-year extension is granted by the board. After 4 years from the time of first registration or, if an extension is granted, after the expiration of the extension, the apprenticeship may not be continued unless the apprentice again completes an approved certification class under s. FD 1.055.

2. If, under this section, the apprentice retakes and successfully completes the board approved certification class, an additional 4–year period, subject to a board extension, shall begin.

3. If an apprentice does not continue under the requirements of this chapter, the apprenticeship shall terminate.

4. The provisions of this section shall be suspended while a registered apprentice is an active member of the military of the United States.

**FD 1.077 Licensure eligibility.** In addition to the requirements under this chapter and s. 445.095, Stats., eligibility for a funeral director license shall require an apprentice to present affidavits from the licensed funeral directors under whom the apprentice has worked to verify that during the apprenticeship the apprentice completed all of the following:

1. Assisted in embalming for burial or shipment at least 25 dead human bodies.
(2) Assisted in preparing 25 dead human bodies for burial or transportation, other than by embalming.

(3) Assisted in at least 25 funeral services during the apprenticeship.

**FD 1.08 Permits.**

(1) Before opening for business, and every 2 years thereafter, a funeral establishment operator shall obtain a permit from the board through application upon a form furnished by the board. An original permit may not be granted to an operator of a funeral establishment without an inspection. No permit may be granted to a funeral establishment which does not meet requirements in s. 445.01, Stats.

(2) Prior to granting a permit to a licensed funeral establishment following a change in ownership, the board shall review the application to determine if an inspection is necessary.

(3) A funeral establishment permit is not transferable from one premises to another or from one operator to another.

**Note:** Application forms are available on the department’s website at [https://dsps.wi.gov/pages/Home.aspx](https://dsps.wi.gov/pages/Home.aspx), or upon request to the board office located at 1400 East Washington Avenue, P.O. Box 8935, Madison, WI 53708 from the Department of Safety and Professional Services, P.O. Box 8935, Madison, WI 53708, or call (608) 266-2112.

**FD 1.09 Preparation rooms.**

(1) Every installation used for embalming operations must contain a floor area of not less than 100 square feet per embalming table and must be used solely for this purpose. It must be isolated by walls or adequate partitions. The walls and furniture must be constructed of material that is easily washed and disinfected. The installation must be equipped with hot and cold running water supply under pressure and in a quantity sufficient for the operations performed therein as well as for cleaning the room. Waste water must flow into the main sewer if available or into an adequate septic tank. Hand washing facilities should be easily accessible.

(2) All preparation rooms in funeral establishments must be equipped with adequate sanitary facilities so that no health hazards are produced as a result of embalming operations performed therein.

(3) All preparation rooms shall be equipped with a ventilating system capable of expelling gases or fumes to the outside at a point so as not to create a nuisance, and shall also be equipped with a hard surface, metal or porcelain top embalming table, a set of essential embalming instruments and a supply of disinfectants.

**FD 1.10 License renewal and reinstatement procedures.**

(1) **RENEWAL WITHIN 5 YEARS.** A credential holder shall renew the license by paying the renewal fee specified in s. 440.08 (2), Stats., and attesting to completion of the continuing education required under s. FD 4.03. If the credential is not renewed before its expiration date, the credential holder shall pay a late renewal fee.
(2) Renewal After 5 Years. A credential holder who has failed to renew a license within 5 years after the renewal date holds an expired license and may not reapply for the license using the initial application process. This subsection does not apply to license holders who have unmet disciplinary requirements or whose credentials have been surrendered or revoked. An applicant who holds an expired funeral director's license shall submit all of the following:

(a) A completed application.

(b) The renewal and late fees specified in s. 440.08 (2) and (3) (a), Stats.

(c) Evidence of passage of the Wisconsin jurisprudence examination for funeral directors.

(d) Evidence of one of the following:

1. Current licensure as a funeral director if the applicant holds an active license in good standing as a funeral director in another state.

2. If the applicant's funeral director's license has expired for more than 5 but less than 10 years and the applicant does not hold an active license in good standing as a funeral director in another state, attestation to the completion of 30 hours of continuing education approved by the board. The continuing education courses shall have been completed within the 4 years prior to application for licensure under this subsection and shall include a minimum of 10 hours of in-person instruction.

3. If the applicant's funeral director's license has expired for 10 years or more and the applicant does not hold an active license in good standing as a funeral director in another state, the applicant shall provide evidence of passage of the National Board Examination of the International Conference of Funeral Service Examining Boards within 12 months prior to application for a license under this subsection and attestation to the completion of 30 hours of continuing education approved by the board. The continuing education courses shall have been completed within the 4 years prior to application for licensure under this subsection and shall include a minimum of 10 hours of in-person instruction.

(3) Reinstatement. A credential holder who has unmet disciplinary requirements and failed to renew the credential within 5 years or whose credential has been surrendered or revoked may apply to have the license reinstated in accordance with all of the following:

(a) Evidence of completion of the requirements in sub. (2) if the credential has not been active within the last 5 years.

(b) Evidence of completion of disciplinary requirements, if applicable.

(c) Evidence of rehabilitation or change in circumstances, warranting reinstatement of the credential.

FD 1.11 Renewal of Wisconsin licenses of out-of-state funeral directors.

(1) Intent. The intent of the board in adopting this section is to clarify the board's interpretation of s. 445.06, Stats., that a licensee seeking renewal of a funeral director's license who is doing business at a legally operating funeral establishment in a jurisdiction outside the state of Wisconsin and who meets all other requirements for license may obtain a funeral director's license.
(2) **RECOGNIZED FUNERAL ESTABLISHMENT.** For purposes of renewal of licenses under s. 445.06, Stats., “recognized funeral establishment” means any building or part of a building used and held out to the public as being used in the care and preparation for burial and transportation of dead human bodies or for holding or conducting of funeral services.

**FD 1.12 Reciprocity.** A person licensed as a funeral director in another state may obtain a license under this chapter if the applicant holds a valid funeral director’s license in good standing from another state having requirements determined by the board to be substantially equivalent to the requirements prescribed in s. 445.045, Stats., and this chapter. An applicant for a license under this chapter shall submit all of the following:

1. A completed application for licensure.
2. The fee specified under s. 440.05 (2), Stats.
3. If the applicant has an arrest or conviction record, documentation necessary for the board to determine whether the circumstances substantially relate to the practice of funeral director, subject to ss. 111.321, 111.322, and 111.335, Stats.
4. Verification of a valid license in good standing from any state of licensure.
5. Evidence of passage of the Wisconsin jurisprudence examination for funeral directors.

**Note:** Applicants must complete the “Application for Funeral Director Credential” to apply for a license and the “Application for Examination” to take the Wisconsin jurisprudence examination for funeral directors. Application forms are available at [http://dsps.wi.gov/Licenses-Permits/FuneralDirector/FDIRforms](http://dsps.wi.gov/Licenses-Permits/FuneralDirector/FDIRforms).
Chapter FD 2

STANDARDS OF PRACTICE

FD 2.01 Authority and intent. This chapter is adopted pursuant to authority of ss. 15.08 (5) (b), 227.11 and 445.03, Stats., and specifies the minimum standards of operation of funeral establishments and conduct of funeral directors under ch. 445, Stats.

Note: Funeral directors must comply with the standards adopted by the federal trade commission and set forth in 16 CFR 453.

History: Cr. Register, July, 1988, No. 391, eff. 8−1−88.

FD 2.02 Definitions. As used in this chapter:
(1) “Funeral arrangements” means the provision of information or advice on selection and cost of merchandise, facilities, equipment or personal services provided for final disposition of a dead human body in the course of formulating a contractual agreement between a funeral director or funeral home and client.
(2) “Funeral services” means the ceremonies held in conjunction with disposition of the dead, including visitation, religious rites, memorials and graveside services.

History: Cr. Register, July, 1988, No. 391, eff. 8−1−88; correction in (1) made under s. 13.93 (2m) (b) 12., Stats., Register, September, 1993, No. 453; am. (1), Register, November, 1998, No. 515, eff. 12−1−98.

FD 2.03 Operation of a funeral establishment. Even though persons other than licensed funeral directors may own a funeral establishment:
(1) Funeral arrangements may be made only by licensed funeral directors and
(2) Any other dealings on behalf of the establishment, including the conducting of funeral services, shall be performed only by or under the supervision of licensed funeral directors.

History: Cr. Register, July, 1988, No. 391, eff. 8−1−88.

FD 2.04 Discrimination. No funeral director licensed in Wisconsin, or apprentice funeral director holding a certificate of apprenticeship in this state, or person holding a funeral establishment permit herein, shall deny services or the use of an establishment to any person because of race, color, creed, national origin or ancestry, HIV infection, or sexual orientation; provided, however, that this section shall not apply where a funeral establishment is, for religious reasons, so operated that its services are provided to members of only one religious faith.

History: Cr. Register, June, 1978, No. 270, eff. 7−1−78; renum. from FDE 2.06 and am., Register, July, 1988, No. 391, eff. 8−1−88; am. Register, June, 1996, No. 486, eff. 7−1−96.

FD 2.05 Business telephone listings and advertising. (1) Each funeral establishment shall insure that only true funeral establishment names and addresses as registered with the funeral directors examining board shall appear in telephone listings or other publications and in advertising by any media whatso-
FD 2.13 Confidentiality. All personnel involved in the post-mortem care of the deceased shall be informed of the confidentiality provisions under s. 252.15 (3m), Stats., and the consequences of violating these confidentiality provisions.

History: Cr. Register, June, 1996, No. 486, eff. 7-1-96; correction made under s. 13.92 (4) (b) 7., Stats., Register January 2011 No. 661.
STATEMENT OF SCOPE
Funeral Directors Examining Board

Rule No.:  FD 4

Relating to:  Continuing education requirements for funeral directors

Rule Type:  Permanent

1. Finding/nature of emergency (Emergency Rule only):
N/A

2. Detailed description of the objective of the proposed rule:
The objective of the proposed rule is to revise Chapter FD 4 relating to continuing education requirements for funeral directors to repeal duplicative requirements; to review and possibly revise FD 4 to clarify the required length of a lesson for the purposes of receiving continuing education credit; to review and possibly revise the number of hours funeral directors may receive for professional activity towards their continuing education hours requirement; and to otherwise clean up FD 4 to bring the code into conformity with current drafting standards.

3. Description of the existing policies relevant to the rule, new policies proposed to be included in the rule, and an analysis of policy alternatives:
2017 Wisconsin Act 108 created s. 227.29, Stats. requiring that each agency submit a report to the JCRAR by March 31 of each odd-numbered year listing any promulgated rules which are unauthorized, obsolete, unnecessary, duplicative, superseded, in conflict with another rule, statute, or court decision, or that are economically burdensome. The agency must also include in its report a description of any actions it is taking to address these issues.

This rule is necessary to remedy issues the Funeral Directors Examining Board has identified as a result of its review of the FD chapters under 2017 Wisconsin Act 108, as well as make other revisions deemed necessary by the Board.

If the administrative code is not revised to correct these issues, it will result in confusion to stakeholders and leave the rules and the agency out of compliance with state law.

4. Detailed explanation of statutory authority for the rule (including the statutory citation and language):
Section 15.08 (5) (b), Stats., “[e]ach examining board…[s]hall promulgate rules for its own guidance and for the guidance of the trade or profession to which it pertains and define and enforce professional conduct and unethical practices not inconsistent with the law relating to the particular trade or profession.”

Section 227.11 (2) (a), Stats., “[e]ach agency may promulgate rules interpreting the provisions of any statute enforced or administered by the agency, if the agency considers it necessary to effectuate the purpose of the statute…”

Section 445.03 (2), Stats., “[t]he examining board may: (a) Make and enforce rules not inconsistent with this chapter establishing professional and business ethics for the profession of funeral directors and for the general conduct of the business of funeral directing, and for the examining and licensing of funeral directors and the registration of apprentices.

Rev. 3/6/2012
5. Estimate of amount of time that state employees will spend developing the rule and of other resources necessary to develop the rule:

The staff time needed to develop the rules is expected to be about 80 hours, depending on the complexity. The agency will utilize existing staff. There are no other resources necessary to develop the rules.

6. List with description of all entities that may be affected by the proposed rule:

Individuals licensed in Wisconsin as funeral directors.

7. Summary and preliminary comparison with any existing or proposed federal regulation that is intended to address the activities to be regulated by the proposed rule:

None.

8. Anticipated economic impact of implementing the rule (note if the rule is likely to have a significant economic impact on small businesses):

The proposed rule will have minimal to no economic impact on small businesses and the state’s economy as a whole.

Contact Person: Jon Derenne, DSPSAdminRules@wisconsin.gov

Approved for publication:

________________________________________
Authorized Signature

________________________________________
Date Submitted
Chapter FD 4

CONTINUING EDUCATION REQUIREMENTS

FD 4.01 Authority.

FD 4.02 Definitions.

FD 4.03 Continuing education.

FD 4.04 Approval of continuing education programs.

FD 4.05 Qualifications for continuing education instructors.

Note: Chapter FDE 5 was renumbered chapter FDE 4 under s. 13.93 (2m) (b) 1., Stats., Register, July, 1988, No. 391, eff. 8−1−88. Chapter FDE 4 was renumbered chapter FD 4 under s. 13.93 (2m) (b) 1., Stats., Register, September, 1993, No. 453.

FD 4.01 Authority. The rules in this chapter are adopted under authority in ss. 15.08 (5) (b), 227.11 and 445.06, Stats.

Historical notes:

History: Cr. Register, July, 1986, No. 367, eff. 8−1−86; correction made under s. 13.93 (2m) (b) 7., Stats., Register, September, 1993, No. 453.

FD 4.02 Definitions. In this chapter,

(2) “Evidence of attendance” means an official transcript, student grade report or a written form furnished by a program provider which specifies satisfactory completion of a continuing education program.

(3m) “In−service” means continuing education approved by the board that is provided by a licensed funeral director to staff of the funeral director’s funeral establishment and is available to all funeral directors.

(3n) “Professional activity” means any of the following:

(a) Serving on the Funeral Directors Examining Board.
(b) Serving on the Milwaukee Area Technical College Funeral Services Advisory Committee.
(c) Serving on the National Funeral Director committee or board.
(d) Serving on the state board, district board, or a committee of the Wisconsin Funeral Director Association.
(e) Serving on the Funeral Service Alliance committee or board.
(f) Serving on the American Board of Funeral Education committee or board.
(g) Serving on the Order of the Golden Rule committee or board.
(h) Serving on the National Selection of Morticians committee or board.

(4) “Program provider” means an educational institution, governmental agency, professional or trade association or foundation or a private firm or individual whose primary function is continuing education.

History: Cr. Register, July, 1986, No. 367, eff. 8−1−86; CR 17−048; r. and recr. (3m) (4m) Register July 2018 No. 751, eff. 8−1−18; cr. (4m) Register July 2018 No. 751, eff. 8−1−18.

FD 4.03 Continuing education.

(1) Every funeral director, as defined in s. 445.01 (5), Stats., shall complete at least 15 hours of approved continuing education programs in each biennial registration period, specified under s. 445.06, Stats., except as described in s. FD 4.05.

(2) Approved continuing education hours may apply only to the biennial registration period in which the hours are acquired.

(3) To obtain credit for completion of the continuing education requirement, a funeral director shall submit certificates of attendance issued by the program provider or other evidence of attendance satisfactory to the board.

(4) At least 3 hours of the 15−hour requirement shall be in approved programs in the subject area specified in s. FD 4.04 (1) (a) 1 to 4.

(4m) At least 3 hours of the 15−hour requirement shall be in each of the subject areas specified in s. FD 4.04 (1) (a) 1 to 4.

(5) No more than 7 hours of all of the 15−hour requirement may be in approved programs in s. FD 4.04 (7).

(6) Continuing education credit may be granted for teaching or presenting any continuing education programs or courses under s. FD 4.04 (1) (a) 1 to 4. No credit will be granted for any subsequent presentations of the same program or course. A teacher or presenter may receive 2 continuing education credits for each hour of presentation.

(6m) Two credit hours of continuing education may be granted for one hour of professional activity with a maximum of 6 credit hours of continuing education per biennial registration period for professional activity.

(7) No more than 10 hours of the 15−hour requirement may be acquired through participation in board−approved online programs.

(8) Each contact or clock hour or lesson completed in a board−approved online program is equivalent to 1 hour of continuing education credit hour.

(9) Continuing education credit for participation in a multi−day program, in which each day of the program is a prerequisite for the succeeding day, shall be granted only for completion of the entire program.

(10) A funeral director may receive credit for attendance at a continuing education program which received approval after he or she attended the program, if the funeral director provides evidence of attendance satisfactory to the board.

(11) The board may count any relevant instruction obtained in connection with military service, as defined in s. 111.32 (12g), Stats., toward satisfying up to 15 hours of continuing education credits per biennial registration period.

History: Cr. Register, July, 1986, No. 367, eff. 8−1−86; am. (7), Register, November, 1998, No. 515, eff. 12−1−98; CR 01−063, cr. (3m) and am. (5), Register November 2001 No. 551, eff. 12−1−01; CR 17−048; r. and recr. (6), cr. (6m), am. (7), (8), cr. (11) Register July 2018 No. 751, eff. 8−1−18.

FD 4.04 Approval of continuing education programs.

(1) Except as provided in sub. (8), to obtain approval of a continuing education program, the program provider shall submit an application to the board on a form provided by the board.

To be approved by the board, a continuing education program shall meet all of the following criteria:

(a) The program relates to one or more of the following subject content areas:
1. Grief counseling or communication.
2. Professional conduct, business ethics or legal aspects specifically related to practice in the profession.
3. Business management concepts relating specifically to delivery of services to a consumer.
4. Technical or practical aspects of the profession.
FD 4.04  WISCONSIN ADMINISTRATIVE CODE

(b) The program is available to all funeral directors regardless of membership in or affiliation with any organization.

(c) The program provider does one of the following:
1. The program provider of the continuing education program agrees to monitor the continuous attendance of participants and to furnish to each participant evidence of having attended and completed the program at the location of the program.
2. The program provider of a board-approved online continuing education program includes in the program a method satisfactory to the board of determining a participant’s successful completion of the approved online program.

(2) An application for a continuing education program shall include all of the following:
(a) Date and location of the program.
(b) Time segments scheduled in the program for presentation of subject areas specified in sub. (2).
(c) Name and title of the instructor.
(d) Name and title of the person requesting program approval on behalf of the provider.

Note: Forms are available upon request to the board office, PO Box 8935, Madison, WI 53708.

A separate application shall be submitted for each continuing education program. Approval of a continuing education program expires on December 31 of each odd-numbered year.

A program provider shall apply for approval of a continuing education program at least 30 days prior to its presentation.

A continuing education program may include subject content other than that specified in sub. (1); however, the board shall limit its approval only to that part and time segments of the program which relate to subject areas specified in sub. (1).

A board-approved online program or course taken for academic credit shall be eligible for credit if the program or course relates to subject areas specified in sub. (1) and meets all other requirements in this section.

In-service continuing education programs sponsored by a funeral establishment are not eligible for credit unless the programs are available to all licensed funeral directors and meet all other requirements in this section.

A continuing education course sponsored by a national, international or state funeral director’s association, or an educational institution accredited by the American Board of Funeral Service Education or approved by the Academy of Professional Funeral Service Practice or otherwise deemed to be equivalent by the board, which satisfies the criteria established in sub. (1) (a) to (c) and s. FD 4.045, shall be approved by the board without receipt of a course approval application from the program provider.

History: Cr. Register, July, 1986, No. 367, eff. 8–1–86; correction in (6) made under s. 13.93 (2m) (b) 12., Stats., Register, September, 1993, No. 453; am. (2) (intro.), Register, November, 1998, No. 515, eff. 12–1–98; CR 07–049: cr. (1) (c) (intro.), cr. (8) Register March 2008 No. 627, eff. 4–1–08; correction in (8) made under s. 13.92 (4) (b) 7., Stats., Register March 2008 No. 627; CR 16–011: am. (8) Register September 2016 No. 729, eff. 10–1–16; CR 17–048: renum. (1) (c) to (1) (c) 1. and am., cr. (1) (c) (intro.), renum. (1) (d) to (1) (c) 2. and am., am. (6) Register July 2018 No. 751, eff. 8–1–18; correction in (8) made under s. 13.92 (4) (b) 7., Stats., Register July 2018 No. 751.

FD 4.045 Qualifications for continuing education instructors. Instructors for continuing education shall possess one of the following minimum qualifications:

(1) Be an instructor of funeral directing who is or has been engaged in the practice of teaching at an accredited institution of higher education.

(2) Be a properly licensed or certified person for the 5 years immediately before becoming a continuing education instructor.

(3) Be a person who, in the judgment of the board, is qualified by experience or education, or both, to supervise a course of study.

History: CR 01–063: cr. Register November 2001 No. 551, eff. 12–1–01.

FD 4.05 Exemption. Any funeral director who holds a certificate in good standing granted under s. 445.06, Stats., shall be exempt from meeting the continuing education requirement for the duration of the period that the funeral director is not engaged in professional practice. A funeral director who holds a certificate shall notify the board and shall submit proof of having completed 15 hours of approved continuing education programs in the 2-year period immediately preceding notification to the board of his or her intent to return to professional practice in a licensed funeral establishment.

History: Cr. Register, July, 1986, No. 367, eff. 8–1–86.

FD 4.06 Audit. The board may conduct a continuing education audit on any licensee who has received a complaint against the credential holder.

History: CR 17–048: cr. Register July 2018 No. 751, eff. 8–1–18.
STATEMENT OF SCOPE

Funeral Directors Examining Board

Rule No.: FD 6

Relating to: Burial Agreements Funded with Life Insurance

Rule Type: Permanent

1. Finding/nature of emergency (Emergency Rule only):
N/A

2. Detailed description of the objective of the proposed rule:

The objective of the proposed rule is to revise Chapter FD 6 relating to burial agreements funded with life insurance to correct obsolete DSPS contact information; to review and possibly revise FD 6 to streamline requirements for terminating a burial trust; and to otherwise revise FD 6 to bring the code into conformity with current drafting standards.

3. Description of the existing policies relevant to the rule, new policies proposed to be included in the rule, and an analysis of policy alternatives:

2017 Wisconsin Act 108 created s. 227.29, Stats. requiring that each agency submit a report to the JCRAR by March 31 of each odd-numbered year identifying any promulgated rules which are unauthorized, obsolete, unnecessary, duplicative, superseded, in conflict with another rule, statute, or court decision, or that are economically burdensome. The agency must also include in its report a description of any actions it is taking to address these issues.

This rule is necessary to remedy issues the Funeral Directors Examining Board has identified as a result of its review of the FD chapters under 2017 Wisconsin Act 108, as well as to make other revisions deemed necessary by the Board.

If the administrative code is not revised to correct these issues, it will result in confusion to stakeholders and leave the rules and the agency out of compliance with state law.

4. Detailed explanation of statutory authority for the rule (including the statutory citation and language):

Section 15.08 (5) (b), Stats., “[e]ach examining board...Shall promulgate rules for its own guidance and for the guidance of the trade or profession to which it pertains and define and enforce professional conduct and unethical practices not inconsistent with the law relating to the particular trade or profession.”

Section 227.11 (2) (a), Stats., “[e]ach agency may promulgate rules interpreting the provisions of any statute enforced or administered by the agency, if the agency considers it necessary to effectuate the purpose of the statute.”

5. Estimate of amount of time that state employees will spend developing the rule and of other resources necessary to develop the rule:

The staff time needed to develop the rules is expected to be about 80 hours, depending on the complexity. The agency will utilize existing staff. There are no other resources necessary to develop the rules.

Rev. 3/6/2012
6. List with description of all entities that may be affected by the proposed rule:
Individuals licensed in Wisconsin as funeral directors.

7. Summary and preliminary comparison with any existing or proposed federal regulation that is intended to address the activities to be regulated by the proposed rule:
None.

8. Anticipated economic impact of implementing the rule (note if the rule is likely to have a significant economic impact on small businesses):
The proposed rule will have minimal to no economic impact on small businesses and the state’s economy as a whole.

Contact Person: Jon Derenne, DSPSAdminRules@wisconsin.gov

Approved for publication:

____________________________________
Authorized Signature

____________________________________
Date Submitted
445.12 \textbf{FUNERAL DIRECTORS} 

until permission of the coroner or medical examiner has first been obtained.

(2) No licensed funeral director may sign a certificate stating that he or she has embalmed or prepared a dead human body, when in fact, some other person embalmed or prepared said dead human body; provided, that this subsection shall not be construed as preventing a registered apprentice funeral director assisting the licensed funeral director from so certifying.

(3) No licensed funeral director or operator of a funeral establishment may, directly or indirectly, solicit a funeral service or the right to prepare a dead human body for burial or transportation either before or after death has occurred, or pay or cause to be paid any sum of money or other valuable consideration for the securing of the right to do such work. This subsection does not prohibit any of the following:

(a) The solicitation of memberships or the sale of stock or memberships in any association organized under ch. 185 or 193 by any person who is not a licensed funeral director.

(b) The solicitation or sale of burial agreements under s. 445.125 (1) and the solicitation and sale of burial agreements under s. 445.125 (3m) to the extent permitted under sub. (3g) and s. 445.125 (3m).

(3g) (a) Except as provided in paras. (b) and (c), a licensed funeral director, agent of a licensed funeral director, operator of a funeral establishment or agent of an operator of a funeral establishment may not solicit the sale of a burial agreement under s. 445.125 (3m) by doing any of the following:

1. Knowingly contacting a prospective purchaser of a burial agreement in a hospital, health care facility or similar facility or institution.

2. Knowingly contacting a relative of a person whose death is imminent or appears to be imminent.

3. Contacting a prospective purchaser of a burial agreement by door-to-door solicitation or in a manner that violates rules promulgated by the examining board under s. 445.125 (3m) (j) 2.

(b) A licensed funeral director, agent of a licensed funeral director, operator of a funeral establishment or agent of an operator of a funeral establishment may solicit the sale of a burial agreement under s. 445.125 (3m) by contacting any person if any of the following applies:

1. The prospective purchaser requests the contact.

2. The contact is part of a mass-mailing, television, radio, print or other type of advertising campaign that is not directed solely toward persons in a hospital, health care facility or similar facility or institution or toward the relatives of a person whose death is imminent or appears to be imminent.

(c) Paragraph (a) 3. does not prohibit a licensed funeral director, agent of a licensed funeral director, operator of a funeral establishment or agent of an operator of a funeral establishment from using mass-marketing practices or in-person contacts or communications permitted under this section or by a rule promulgated by the examining board under s. 445.125 (3m) (j) 2.

(3r) No licensed funeral director or operator of a funeral establishment may do any of the following:

(a) Require a person who enters into a burial agreement under s. 445.125 (3m) to purchase a life insurance policy used to fund the agreement from an insurance intermediary licensed under ch. 628 who is specified by the funeral director or operator of the funeral establishment.

(b) Authorize an insurance intermediary licensed under ch. 628 to sell or solicit the sale of a burial agreement under s. 445.125 (3m) (b) 2. a. unless the insurance intermediary meets the training requirements established by the examining board by rule under s. 445.125 (3m) (j) 1. a.

(4) No licensed funeral director or operator of a funeral establishment may publish, or cause to be published, any false, misleading or fraudulent advertisement, or take undue advantage of patrons or commit any fraudulent act in the conduct of business, or do any other act not in accord with the rules established by the department of health services and the examining board and not in accord with proper business practice as applied to the business or profession of funeral directing and embalming.

(5) Any licensed funeral director who knowingly permits any person not licensed as a funeral director to embalm or prepare for burial any body under his or her jurisdiction, or who permits any person not licensed as a funeral director to hold or conduct any funeral service for which he or she is responsible, or who permits any person not licensed as a funeral director to remove any dead human body from any home, hospital or institution for preparation, or who permits any person under his or her jurisdiction to assist with or to violate the provisions of this chapter, shall be guilty of violating the provisions of this chapter and subject to the penalties provided therein. The foregoing provisions shall not be construed as to restrict the activities of a duly registered apprentice operating under the supervision of a licensed funeral director.

(6) No licensed funeral director or operator of a funeral establishment may operate a mortuary or funeral establishment that is located in a cemetery or that is financially, through an ownership or operation interest or otherwise, connected with a cemetery. No licensed funeral director or his or her employee may, directly or indirectly, receive or accept any commission, fee, remuneration or benefit of any kind from any cemetery, mausoleum or crematory or from any owner, employee or agent thereof in connection with the sale or transfer of any cemetery lot, outer burial container, burial privilege or cremation, nor act, directly or indirectly, as a broker or jobber of any cemetery property or interest therein.

(7) No licensed funeral director or operator of a funeral establishment may sell or cause to be sold any shares of stock, certificates of membership or any other form of certificate which provides for any burial benefit or any rebate at the time of death to the holders thereof. This subsection does not prohibit the sale of burial agreements to the extent permitted under, and that are in conformity with, s. 445.125 (3m).


Cross-reference: See also chs. FD 2 and DHS 135 and 136, Wis. adm. code. If subsidiary corporations have prohibited financial connections, their corporate structure will not save them from the prohibitions of ss. 157.067 (2) and 445.12 (6). Those statutes are not unconstitutionally vague. Cemetery Service, Inc. v. Department of Regulation and Licensing, 221 Wis. 2d 817, 568 N.W.2d 191 (Cl. App. 1998), 97 Wis. 2d 2115.

Sub. (6) and s. 157.067 (2), which prohibit the joint ownership or operation of a cemetery and a funeral home, do not violate the equal protection or due process provisions of the Wisconsin and U.S. Constitutions. Porter v. State, 2018 WI 70, 382 Wis. 2d 697, 913 N.W.2d 842, 16-1599.

Whether parent and subsidiary corporations violate sub. (6), which prohibits an operator of a funeral establishment from being connected with a cemetery, depends upon the facts relating to legal separateness of the parent and subsidiary corporations. 76 Att’y Gen. 5.

445.125 Burial agreements. \textbf{(1) BURIAL AGREEMENTS FUNDED BY TRUSTS.} (a) Except as provided in sub. (3m), whenever a person, referred to in this subsection as the depositor, makes an agreement with another person selling or offering for sale funeral or burial merchandise or services, referred to in this subsection as the beneficiary, for the purchase of a casket, outer burial container not preplaced into the burial excavation of a grave, combination casket−outer burial container or other receptacle not licensed in sub. (4) (a) 2. for the burial or other disposition of human remains or for the furnishing of funeral or burial services, either of which is intended to be provided for the final disposition of the body of a person, referred to in this subsection as the potential decedent, wherein the use of such personal property or the furnishing of such services is not immediately required, all payments made under the agreement shall be and remain trust funds, including interest and dividends if any, until occurrence of the death of the potential decedent, unless the funds are sooner released upon demand to the depositor, after written notice to the beneficiary.

2. Such agreements may be made irrevocable as to the first $3,000 of the funds paid under the agreement by each depositor.
3. Any interest or dividends accruing to a trust fund under subd. 2, may be made irrevocable.

4. Any depositor who made an irrevocable agreement under subd. 2, may designate a different beneficiary at any time prior to death, after written notice to the current beneficiary.

(b) 1. All trust funds under par. (a) shall be deposited with a bank or trust company within the state whose deposits are insured by the federal deposit insurance corporation, deposited in a savings and loan association or savings bank within the state whose deposits are insured by the federal deposit insurance corporation, or invested in a credit union within the state whose savings are insured by the national board, as defined in s. 186.01 (3m), and shall be held in a separate account in the name of the depositor, in trust for the beneficiary until the trust fund is released under either of the conditions provided in par. (a).

2. In the event of the death of the depositor before the death of the potential decedent, title to funds under par. (a) shall vest in the potential decedent, and the funds shall be used for the personal property and services to be furnished under the contract for the funeral of the potential decedent.

3. The depositor shall be furnished with a copy of the receipts, certificates or other appropriate documentary evidence showing that the funds under par. (a) have been deposited or invested in accordance with this subsection. The depositor or the beneficiary shall furnish the bank, trust company, savings bank, savings and loan association or credit union with a copy of the contract.

4. The bank, trust company, savings bank, savings and loan association, or credit union shall release the trust funds under par. (a) to the beneficiary upon receipt of both a written statement of the beneficiary that the agreement was complied with and one of the following:

a. A certified copy of the certificate of death of the potential decedent.

b. An affidavit made by the beneficiary of the potential decedent’s death, in the form prescribed under s. 69.02 (1) (c), if the bank, trust company, savings bank, savings and loan association, or credit union consents to receipt of the affidavit. The affidavit shall be accompanied by an invoice for the cost of the services and personal property for which release of the funds is sought. If the bank, trust company, savings bank, savings and loan association, or credit union consents to receipt of the affidavit and to release of the funds, it is immune from civil liability for the amount of the funds so released.

(c) The payment pursuant to this subsection of such fund and any interest or dividends which may have accumulated shall relieve the bank, trust company, savings bank, savings and loan association or credit union of any further liability for such funds, interest or dividends. A bank need not comply with ch. 223 to accept and disburse deposits under this subsection.

(3m) Burial agreements funded with proceeds of life insurance policies. (a) In this subsection:

1. “Agent” means an authorized representative of a funeral director or operator of a funeral establishment.

2. “Burial agreement” means a written agreement between an operator of a funeral establishment or funeral director and a person in which the operator of the funeral establishment or funeral director agrees to provide to a person, after that person is deceased, funeral merchandise or funeral services.

3. “Cash advance item” means personal property or a service that is obtained by a funeral director or operator of a funeral establishment from a 3rd party and that is paid for by the funeral director or operator of the funeral establishment on behalf of, and subject to reimbursement from, a person purchasing funeral merchandise or funeral services from the funeral director or operator of the funeral establishment. “Cash advance item” includes cemetery or crematory services, pallbearers, public transportation, clergy honoraria, flowers, musicians or vocalists, nurses, obituary notices, gratuities and death certificates.

4. “Funeral merchandise or funeral services” means personal property or services typically sold or provided in connection with the final disposition of human remains, including caskets or other primary containers not preplaced into the burial excavation of a grave, rental, temporary or disposable caskets or containers, outer burial containers not preplaced into the burial excavation of a grave, transportation containers, funeral clothing and accessories, embalming services and funeral directing services. “Funeral merchandise or funeral services” does not include a cash advance item or opening and closing costs that are associated with the burial of a deceased person.

(b) 1. A licensed funeral director, an operator of a funeral establishment, an agent of a licensed funeral director or, subject to par. (c), an agent of an operator of a funeral establishment may sell or solicit the sale of a burial agreement that is funded with the proceeds of a life insurance policy if all of the following apply:

a. The burial agreement meets the requirements specified in pars. (d) to (f) and in the rules promulgated by the examining board under par. (j) 1. b.

b. The licensed funeral director, operator of the funeral establishment or agent is licensed as an insurance intermediary under ch. 628.

2. a. A licensed funeral director or operator of a funeral establishment may authorize an agent who is an insurance intermediary licensed under ch. 628, and who meets the training requirements established by the examining board under par. (j) 1. a., to sell or solicit the sale of a burial agreement that is funded with the proceeds of a life insurance policy and that meets the requirements specified in pars. (d) to (f).

b. A licensed funeral director or operator of a funeral establishment shall report to the examining board the identity of any agent authorized by the licensed funeral director or operator of the funeral establishment under subd. 2. a. and provide evidence satisfactory to the examining board that such agent meets the training requirements established by the examining board by rule under par. (j) 1. a. The examining board shall promulgate rules establishing requirements and procedures for making reports and providing the evidence required under this subd. 2. b.

c. A licensed funeral director or operator of a funeral establishment is responsible for and bound by any act of an agent, authorized by the licensed funeral director or operator of the funeral establishment under subd. 2. a., that is within the scope of the agent’s apparent authority, while a contract under par. (c) 1. between the agent and the licensed funeral director or operator of the funeral establishment remains in force, and after that time until the licensed funeral director or operator of the funeral establishment has made reasonable efforts to recover from the agent any forms for burial agreements provided to the agent by the licensed funeral director or operator of the funeral establishment and other indicia of agency. Reasonable efforts shall include a formal demand in writing for return of the indicia, and notice to the examining board if the agent does not comply with the demand promptly.

(c) 1. No agent of an operator of a funeral establishment may solicit the sale of or sell a burial agreement funded with the proceeds of a life insurance policy unless he or she has a contract with the operator of the funeral establishment that authorizes him or her to act as the agent of the operator of the funeral establishment and that satisfies the requirements established by the examining board by rule under par. (j) 1. c.

2. If an agent of an operator of a funeral establishment solicits the sale of or sells a burial agreement funded with the proceeds of a life insurance policy, the agent shall do all of the following at the time of solicitation:

a. Disclose to the prospective purchaser of the burial agreement the identity of the funeral establishment of which he or she is an agent.
b. Furnish to the applicant a copy of the booklet prepared and distributed by the examining board under par. (j) 3. that describes the differences between funding a burial agreement with the proceeds of a life insurance policy under this subsection and entering into a burial agreement funded by a trust under sub. (1).

d. A burial agreement that is funded with the proceeds of a life insurance policy shall specify in the agreement the funeral establishment that will be used to provide the funeral services or funeral merchandise to be provided under the agreement.

(e) 1. A burial agreement that is funded with the proceeds from a life insurance policy shall include a provision setting forth the nature and extent of any price guarantee for the funeral merchandise or funeral services that are to be provided under the burial agreement.

2. If an agent solicits and sells a burial agreement that is funded with the proceeds of a life insurance policy, the licensed funeral director who owns the funeral establishment or is an agent of the operator of the funeral establishment that will provide funeral merchandise or funeral services under the burial agreement shall ratify the burial agreement in writing and with his or her signature.

(f) The price of any funeral merchandise or funeral services provided under a burial agreement funded with the proceeds of a life insurance policy may not exceed the price for the merchandise or services that, at the time that the merchandise is provided or the services are performed, is set forth in the funeral establishment’s general price list required under the funeral industry practices regulations of the federal trade commission.

(g) Before an agent, a licensed funeral director or an operator of a funeral establishment accepts an applicant’s initial premium for a burial agreement that is funded or will be funded by a life insurance policy, the agent, funeral director or operator of a funeral establishment shall comply with the requirements under par. (b) and shall, in a writing that is clear and conspicuous, disclose the following information to the applicant:

1. The fact that a life insurance policy is involved in or connected to, or is being used to fund, the burial agreement.

2. The type of insurance instrument that is funding the burial agreement.

3. The effect on the burial agreement of all of the following:
   a. Changing the life insurance policy, including changing the assignment of the policy proceeds, changing the beneficiary designation or changing the use of the proceeds.
   b. Any penalties incurred by the policyholder as a result of failing to make premium payments.
   c. Any penalties incurred or money received as a result of cancellation or surrender of the life insurance policy.

4. The nature of the relationship between the insurance intermediary who solicited or is selling the life insurance policy and the funeral establishment that will be providing funeral or burial merchandise or services under the burial agreement.

5. The relationship of the life insurance policy to the funding of the burial agreement and the existence and terms of any guarantees, other than a guarantee specified in subd. 6., relating to the burial agreement.

6. A list of the funeral merchandise and funeral services that are applied for or contracted for under the burial agreement and all relevant information concerning the price of the funeral services provided under the burial agreement, including a statement as to whether the purchase price of the funeral merchandise or funeral services provided under the burial agreement is guaranteed at the time of the purchase of the burial agreement or whether the purchase price of the funeral merchandise or funeral services provided under the burial agreement is to be determined at the time of need, and a statement that the price of the funeral merchandise or funeral services is subject to the limit specified in par. (f).

7. All relevant information concerning what occurs, and whether any entitlements or obligations arise, if there is a difference between the proceeds of the life insurance policy and the amount of money actually needed to fund the burial agreement.

8. Any restrictions, including geographic restrictions, or penalties relating to delivery or performance under the burial agreement, including any restrictions or penalties relating to the inability of the operator of the funeral establishment to perform.

9. A statement as to whether a sales commission or other form of compensation is being paid to the agent who sold or solicited the sale of a burial agreement and, if so, the identity of the persons to whom the commission or other compensation is paid.

(h) If an applicant under par. (g) is terminating a trust established under sub. (1), the agent, licensed funeral director or operator of the funeral establishment shall, before accepting the applicant’s initial premium, furnish written notice to the examining board that satisfies requirements established by the examining board by rule under par. (j) 1. d., and may not accept the applicant’s initial premium until 30 days after providing written notice under this paragraph.

(hm) An agent authorized by a licensed funeral director or operator of a funeral establishment under par. (b) 2. a. may not engage in unfair or deceptive acts or practices specified in the funeral industry practices regulations of the federal trade commission, and shall comply with requirements to prevent unfair or deceptive acts or practices specified in such regulations.

(i) 1. A licensed funeral director or operator of a funeral establishment who, either directly or through an agent, solicits the sale of or sells a burial agreement funded with the proceeds of a life insurance policy shall maintain a record of the burial agreement that identifies the life insurance policy used to fund the agreement.

2. The funeral director under subd. 1. or the funeral director in charge of the funeral establishment under subd. 1. shall make a record maintained under subd. 1. available to the examining board if the board submits a written request to examine the record to the funeral director at least 3 days before the examination is to occur.

(j) 1. The examining board shall promulgate rules establishing all of the following:

   a. Training requirements that an insurance intermediary licensed under ch. 628 must satisfy to sell or solicit the sale of a burial agreement under this subsection.

   b. Minimum standards that an individual burial agreement must satisfy if it is funded with the proceeds of a life insurance policy.

   c. Minimum standards that a contract between an agent and an operator of a funeral establishment must satisfy to authorize the agent to sell or solicit the sale of a burial agreement funded with the proceeds of a life insurance policy on behalf of the operator of the funeral establishment.

   d. The form and content of written notice that a licensed funeral director, operator of a funeral establishment or agent of a licensed funeral director or operator of a funeral establishment is required to provide to the examining board under par. (b).

2. The examining board may promulgate rules establishing standards for marketing practices for a burial agreement that is funded with the proceeds of a life insurance policy, including standards for telephone solicitation of prospective purchasers. The rules promulgated under this subdivision may prohibit a method of telephone solicitation if the examining board determines that the prohibition is necessary to protect the public.

3. The examining board shall prepare and distribute a booklet that describes the differences between funding a burial agreement with the proceeds of a life insurance policy under this subsection and entering into a burial agreement funded by a trust under sub.
(1). The examining board may charge a reasonable fee for the cost of preparation and distribution of the booklet.

(4) APPLICABILITY. (a) This section shall not apply to any of the following:

1. A contract to provide funeral and burial service for any person if such contract is incidental to maintaining such person in a home, hospital or institution.

2. The sale or delivery of cemetery lots, graves, outer burial containers preplaced into the burial excavation of a grave, cremation urns, mausoleum spaces, as defined in s. 157.061(10), or grave or cemetery lot markers or monuments before their use is required or the sale of undeveloped spaces, as defined in s. 157.061(17).

(bn) Sections 701.0410 to 701.0418 do not apply to an agreement, interest, or dividend that is made irrevocable under sub. (1) (a) 2. to 4.


Cross-reference: See also ch. FD 6, Wis. adm. code.

445.13 Investigations; hearing; revocation of licenses. (1) Subject to the rules promulgated under s. 440.03 (1), the examining board may make investigations, subpoena witnesses, conduct hearings, limit, suspend or revoke a license of a funeral director, a certificate of registration of an apprentice or a permit, or no assessment of funeral or cremation services, unless the advertisement includes the address of one funeral establishment or place of business at which the person conducts such business or provides such services.


Cross-reference: See also ch. FD 6, Wis. adm. code.

445.14 Funeral directors; who to employ. No public officer, employee, or officer of any public institution, physician or surgeon shall send, or cause to be sent, to any funeral director, the corpse of any deceased person, without having first made due inquiry as to the desires of the next of kin, or any persons who may be chargeable with the funeral expenses of such deceased person, and if any such kin or person is found, his or her authority or direction shall be received as to the disposal of such corpse.

History: 1979 c. 175 s. 29; 1979 c. 221 s. 662; Stats. 1979 s. 445.14; 1983 a. 485.

445.15 Penalties. (1) Except as provided in sub. (1m), any person violating any provision of this chapter or any rule of the department of health services and the examining board relating to its subject matter, shall be fined not more than $5,000, imprisoned not less than 30 days nor more than 3 months, or both.

(1m) A funeral director or operator of a funeral establishment who violates s. 445.12 (3r) shall be fined not more than $5,000 for each violation. Each day that an insurance intermediary authorized by a funeral director or operator of a funeral establishment fails to meet the training requirements established by the examining board by rule under s. 445.125 (3m) (j) 1. a. constitutes a separate violation of s. 445.12 (3r) (b).

(2) A funeral director who fails to do the acts described under s. 445.13 (1m) (b) or who fails to do the acts described under s. 445.13 (1m) (c), upon being convicted and fined for a 2nd offense, may have his or her license suspended or revoked, and, if revoked, may not be reissued for at least one year and only after a regular examination.

History: 1975 c. 39; 1979 c. 175 s. 29; 1979 c. 221 s. 662; Stats. 1979 s. 445.15; 1983 a. 315; 1995 a. 27 s. 9126 (19); 1995 a. 295; 1997 a. 191; 237; 2007 a. 20 s. 9121 (6) (a); 2017 a. 334.

445.16 Exceptions. No provision of this chapter shall apply to, or in any way interfere with the duties of any officer of any public institution, nor with the duties of any officer of a medical college, county medical society, anatomical association, accredited college of embalming or any other recognized person carrying out the statutes prescribing the conditions under which donated or indentig dead human bodies are held subject for anatomical study; nor with the customs or rites of any religious sect in the burial of their dead.

History: 1979 c. 175 s. 29; 1979 c. 221 s. 662; Stats. 1979 s. 445.16; 1981 c. 390; 1983 a. 485.
Chapter FD 6
BURIAL AGREEMENTS FUNDED WITH LIFE INSURANCE

FD 6.01 Authority and purpose. The rules in this chapter are adopted by the board under the authority of ss. 15.08 (5) (b), 227.11 (2), 445.125 (3m) (b) 2., and (j) 1. and 2., Stats., and govern the registration and regulation of agents.

History: Cr. Register, October, 1997, No. 502, eff. 11−1−97.

FD 6.02 Definitions. In this chapter:
(1) “Agent” means an authorized representative of a funeral director or an operator of a funeral establishment who sells or solicits the sale of a burial agreement that is funded with the proceeds of a life insurance policy.

(2) “Educational training” means training programming.

(3) “FD 6.06” means the rules in this chapter.

(4) “Evidence of attendance” means an official transcript, student grade report, or a written form furnished by a program provider which specifies satisfactory completion of an educational training program.

(5) “Program provider” means an educational institution, governmental agency, professional or trade association or foundation or a private firm or individual whose function is educational training programming.

History: Cr. Register, October, 1997, No. 502, eff. 11−1−97; correction in (3) made under s. 13.92 (4) (b) 6., Stats., Register January 2012 No. 673.

FD 6.03 Registration requirements. (1) A licensed funeral director or operator of a funeral establishment shall submit an application with all of the following information:

(a) The identity of any agent authorized by s. 445.125 (3m), Stats., to sell or solicit the sale of a burial agreement that is funded with the proceeds of a life insurance policy on behalf of the licensed funeral director or operator of a funeral establishment.

(b) The agent’s Wisconsin life insurance intermediary’s license number and expiration date, and the insurer or insurers whom the agent is listed to represent.

(c) Evidence satisfactory to the board that the agent has successfully completed at least 20 hours of approved educational training as provided in s. FD 6.05. An agent who is a Wisconsin licensed funeral director and a Wisconsin licensed insurance intermediary shall be exempt from having to complete the 20 hours of approved educational training as provided in s. FD 6.05.

(2) A copy of each contract between an agent and an operator of a funeral establishment shall accompany the application.

(3) The application shall be accompanied by the fee authorized in s. 440.15 (1), Stats.

(4) Upon receipt of an application and payment of the fees, the board shall issue a registration card to an agent.

(5) No agent may sell or solicit the sale of a burial agreement funded with the proceeds of a life insurance policy unless he or she is registered by the board.

Note: Application forms are available upon request to the Funeral Directors Examining Board, 1400 East Washington Avenue, P.O. Box 8935, Madison, Wisconsin 53708.

History: Cr. Register, October, 1997, No. 502, eff. 11−1−97.

FD 6.04 Change of employment. A licensed funeral director or operator of a funeral establishment shall notify the board within 30 calendar days of the termination of any contract he or she has with an agent.

History: Cr. Register, October, 1997, No. 502, eff. 11−1−97.

FD 6.05 Training requirements. (1) Educational training shall include the following subjects:

(a) The funeral industry practice regulations of the federal trade commission, and any other applicable federal statutes and regulations related to the funeral service industry including, but not limited to, the occupational safety and health act.

(b) The funeral industry practice regulations contained in the Wisconsin statutes and administrative code including, but not limited to, burial agreements and any applicable impoverishment provisions.

(c) The ethics of funeral service marketing.

(d) Funeral service and final disposition options.

(e) Funding mechanisms for burial agreements.

(f) Financial benefits available at the time of death including, but not limited to, veteran’s benefits, social security income, pensions, and human services benefits.

(g) Grief communication skills.

(2) Educational training credit for participation in a multiple−day program, in which each day of the program is a prerequisite for each succeeding day, shall be granted only for completion of the entire program.

(3) Credit for attendance at an educational training program shall be given to an agent if all of the following apply:

(a) The program has been approved by the board under s. FD 6.06.

(b) The agent provides evidence of attendance satisfactory to the board.

(c) The agent takes and successfully passes a comprehensive examination administered by the program provider.

History: Cr. Register, October, 1997, No. 502, eff. 11−1−97.

FD 6.06 Approval of educational training programs. (1) To obtain approval of an educational training program, the program provider shall submit an application to the board on a form provided by the board which shall include evidence of all of the following:

(a) Information that the program relates to the following subject areas:

1. The funeral industry practice regulations of the federal trade commission, and any other applicable federal statutes and regulations related to the funeral service industry including, but not limited to, the occupational safety and health act.

2. The funeral industry practice regulations contained in the Wisconsin statutes and administrative code including, but not limited to, burial agreements and applicable impoverishment provisions.

3. The ethics of funeral service marketing.
4. Funeral service and final disposition options.
5. Funding mechanisms for burial agreements.
6. Financial benefits available at the time of death including, but not limited to, veteran’s benefits, social security income, pensions, and human services benefits.
7. Grief communication skills.

(b) The program is available to all agents regardless of membership or affiliation with any organization.

(c) The program provider agrees to monitor the continuous attendance of participants and to furnish to each participant with evidence of attendance.

(2) A separate application shall be submitted for each educational training program. Approval of an educational training program expires on December 31 of each odd-numbered year.

(3) A program provider shall apply for approval of an educational training program at least 30 days prior to its presentation.

(4) An educational training program may include subject content other than that specified in sub. (1); however, the board shall limit its approval only to that part and time segments of the program which relate to subject areas specified in sub. (1).

(5) In-service educational training programs sponsored by a funeral establishment or insurance company are not eligible for credit unless the programs are available to all agents and meet all other requirements in this section.

Note: Application forms are available upon request to the Funeral Directors Examining Board, 1400 East Washington Avenue, P.O. Box 8935, Madison, Wisconsin 53708.

History: Cr. Register, October, 1997, No. 502, eff. 11-1-97.

FD 6.07 Standards for burial agreements funded by life insurance proceeds. A burial agreement shall be in written form that is clear and conspicuous, and shall include all of the following:

(1) The identity of the funeral establishment and the insurer or insurers that the agent represents.

(2) The identity of the funeral establishment that will be used to provide the funeral services or merchandise under the agreement.

(3) The nature and extent of any price guarantees for the funeral merchandise or funeral services, or any other guarantees that exist.

(4) Information that a life insurance policy is involved in or connected to, or is being used to fund, the burial agreement.

(5) The type of insurance instrument that is being used to fund the burial agreement.

(6) The effect on the burial agreement of all of the following:

(a) Changing the life insurance policy, including, but not limited to, changing the assignment of the policy proceeds, changing the beneficiary designation, or changing the use of the proceeds.

(b) Any penalties incurred by the policyholder as a result of failing to make premium payments.

(c) Any penalties incurred or money received as a result of cancellation or surrender of the life insurance policy.

(7) A statement of funeral goods and services selected under the burial agreement and the price of each item or service provided under the burial agreement, including a statement as to whether the purchase price of the funeral merchandise and services are guaranteed at the time the burial agreement is arranged or whether the price is to be determined at the time of need. If the price of funeral merchandise or services is to be determined at the time of need, those prices may not exceed the prices as set forth in the funeral establishment’s general price list required under the funeral industry practices regulations of the federal trade commission.

(8) All information concerning what occurs, and whether any entitlements arise, if there is a difference between the proceeds of the life insurance policy and the amount of money actually needed to fund the burial agreement.

(9) Any restrictions, including geographic restrictions, or penalties relating to delivery or performance under the burial agreement, including any restrictions or penalties relating to the inability of the operator of the funeral establishment to perform.

(10) A statement as to whether the sales commission or other form of compensation is being paid to the agent who sells or solicits the sale of a burial agreement and the life insurance used to fund the burial agreement and, if so, the identity of any other persons to whom the commission or other compensation is paid.

(11) The following statement in not less than 12-point boldface type: “Burial agreements are regulated by the Wisconsin Funeral Directors Examining Board. Should you have a complaint, please contact the Board at 1400 East Washington Avenue, P.O. Box 8935, Madison, Wisconsin 53708 or by telephone at (608) 266-5511.”

History: Cr. Register, October, 1997, No. 502, eff. 11-1-97.

FD 6.08 Contractual standards for agents and operators of funeral establishments. A copy of each contract between an agent and an operator of a funeral establishment shall be sent to the board along with the agent’s application for registration as required in s. FD 6.03. A contract between an agent and an operator of a funeral establishment shall include all of the following:

(1) A statement that the agent is currently licensed as a life insurance intermediary in Wisconsin and is currently listed with an insurer or insurers who is authorized to sell life insurance used to fund a burial agreement in Wisconsin.

(2) A statement that the agent has received the required training pursuant to s. 445.125 (3m) (b) 2. a., Stats., and will obtain any additional training as required by the board.

(3) A statement that the agent shall immediately notify the operator of the funeral establishment at any time while the contract between the agent and operator of the funeral establishment is in effect if any of the following occur:

(a) The agent’s life insurance license is suspended or revoked.

(b) There are any changes to listings with insurers.

(4) A statement that the agent will abide by the funeral industry practices regulations of the federal trade commission, and all applicable Wisconsin statutes and rules.

(5) A statement as to whether the sales commission or other form of compensation is being paid to the agent who sells or solicits the sale of a burial agreement and the life insurance used to fund the burial agreement and, if so, the identity of any other persons to whom the commission or other compensation is paid.

History: Cr. Register, October, 1997, No. 502, eff. 11-1-97.

FD 6.09 Requirements for terminating a burial trust.

Written notice shall be sent to the board by an agent, licensed funeral director or operator of the funeral establishment when a consumer terminates a trust as established under s. 445.125 (1), Stats. The following information shall be included in the written notice that an agent, funeral director, or operator of a funeral establishment gives to a consumer and to the board when the consumer terminates a burial trust and converts to a burial agreement funded by the proceeds of a life insurance policy:

(1) The name of the individual for whom the existing burial trust is intended.

(2) The date on which the original burial trust agreement was made.

(3) The name of the funeral establishment that was designated on the original burial trust agreement.

(4) The name of the bank, trust company, savings and loan association, or savings bank in which the burial trust funds have been held.

(5) The current value of the trust.

(6) The name of the life insurance company issuing the life insurance policy intended to fund the burial agreement.

(7) The name of the agent who sells the life insurance policy.
(8) The name of the funeral establishment that will be designated on the life insurance policy as the beneficiary.

History: Cr. Register, October, 1997, No. 502, eff. 11−1−97.

FD 6.10 Solicitation of prospective purchasers of burial agreements funded with the proceeds of a life insurance policy. (1) AUTOMATED TELEPHONE CALLS. A funeral director, owner of a funeral establishment, or agent may only initiate a telephone call using an automated telephone dialing system or an artificial or prerecorded voice system for the purpose of selling or soliciting a burial agreement funded by the proceeds of a life insurance policy when calling a residential or business telephone line, provided that the funeral director, owner of a funeral establishment, or agent obtains the prior express written consent of the party to be called.

(2) LIVE−VOICE TELEPHONE CALLS. A funeral director, owner of a funeral establishment, or an agent may initiate a telephone call by live−voice for the purpose of selling or soliciting a burial agreement funded with the proceeds of a life insurance policy only if all of the following apply:

(a) A funeral director, owner of a funeral establishment, or agent sends written notice to the prospective purchaser at least 10 days in advance of the call, advising the prospective purchaser of all of the following:

1. The name of the funeral director, owner of a funeral establishment, or agent who will be calling, the name of the person or entity upon whose behalf the call is being made, and a telephone number or address at which the person or entity may be contacted.

2. That the call will only be made between the hours of 9:00 a.m. to 7:00 p.m. central time.

3. The specific reason for the call in no less than 12−point type.

4. That a prospective purchaser may call the person or entity upon whose behalf the call is being made to request that no call be made. This statement shall be in no less than 14−point, bold−faced type.

(b) The telephone caller immediately begins the conversation by providing the called party with the name of the funeral director, owner of the funeral establishment, or agent, the name of the person or entity upon whose behalf the call is being made, and a telephone number or address at which the person or entity may be contacted.

(c) The telephone caller records the name and telephone number of persons who request placement on a do−not−call list at the time the request is made and the caller agrees to make no further calls to a person who has requested placement on the list.

(d) A telephone call is only made to a prospective purchaser or the prospective purchaser’s authorized representative, in a hospital, health care facility, elderly home or similar establishment, if the prospective purchaser or the prospective purchaser’s authorized representative requests the call.

(e) A telephone call is only made to a prospective purchaser of a burial agreement funded by the proceeds of a life insurance policy whose death is imminent or appears to be imminent, if the prospective purchaser or the prospective purchaser’s authorized representative requests the call.

(3) DOOR−TO−DOOR SOLICITATION. A funeral director, owner of a funeral establishment, or an agent may not contact a prospective purchaser of a burial agreement funded with the proceeds of a life insurance policy by door−to−door solicitation.

History: Cr. Register, October, 1997, No. 502, eff. 11−1−97; renum. and am. (1) (intro.) to be (1), (2) (b) (intro.), 1. to 4., to be (2) (a) (intro.), 1. to 4., x. (1) (a) to (c), (2) (a), (4) and (5), cr. (2) (b) to (e), x. and recr. (3), Register, July, 1999, No. 523, eff. 8−1−99; reprinted to correct printing error in (3), Register, November, 1999, No. 527.
STATE OF WISCONSIN
FUNERAL DIRECTORS EXAMINING BOARD

IN THE MATTER OF RULEMAKING
ORDER OF THE
PROCEEDINGS BEFORE THE
FUNERAL DIRECTORS EXAMINING BOARD

ADOPTING RULES

(CLEARINGHOUSE RULE 18-075)

ORDER

An order of the Funeral Directors Examining Board to repeal FD 6.02 (2) and (3); to
renumber FD 2.02 (3), (4), and 4.02 (1), (3); to amend FD 1.01, 1.02 (4), 1.02 (5), 1.05,
and 1.08 (note); and to create FD 1.013 (intro.), 1.055, 1.056, 1.075 (3), 1.075 (4), 1.075
(5), 1.076, 1.077, and 3.015, relating to funeral director apprenticeship requirements.

Analysis prepared by the Department of Safety and Professional Services.

ANALYSIS


Statutory authority: Sections 15.08 (5) (b) and 445.03 (2) (a), Stats.

Explanation of board authority:

Section 15.08 (5) (b), Stats., states that each examining board “[s]hall promulgate rules
for its own guidance and for the guidance of the trade or profession to which it pertains,
and define and enforce professional conduct and unethical practices not inconsistent with
the law relating to the particular trade or profession.”

Section 445.03 (2) (a), Stats., allows the examining board to “[m]ake and enforce rules
not inconsistent with this chapter establishing professional and business ethics for the
profession of funeral directors and for the general conduct of the business of funeral
directing, and for the examination and licensing of funeral directors and the registration
of apprentices.”

Related statute or rule:

Wisconsin funeral director licensing and apprenticeship requirements are found in ch.
445, Stats., the administrative code in chs. FD 1 to 4 and FD 6, and DSPS administrative
code chs. SPS 1 to 9, which outlines the administrative procedures for issuing licenses.

Plain language analysis:

This rule amends the funeral director apprenticeship requirements and makes them
consistent with changes provided in 2017 Wisconsin Act 304.

This rule requires an applicant for a funeral director’s license to complete a 16-hour certification class rather than completing one year of college work or equivalent education in addition to completing the required nine months of instruction in mortuary science. The rule provides the required instructional content for the class and provides for a class exam as well as an exam passing standard.

This rule allows the Board to recognize two funeral director apprentices for each funeral establishment and also recognize additional funeral director apprentices as long as the funeral home employs at least one full-time licensed funeral director per funeral director apprentice.

This rule specifies that when an apprentice is in the preparation room the apprentice must be within the supervising funeral director’s line of sight.

This rule establishes that the Board must continue an apprenticeship for another four-year term after the registration or extension expires if the apprentice successfully retakes the 16-hour, Board approved, certification class.

Finally, this rule requires that apprentices applying for funeral director licensure must present affidavits from the licensed funeral directors under whom the apprentice worked to verify that the apprentice completed the practical apprenticeship work requirements.

**Summary of, and comparison with, existing or proposed federal regulation:**

Federal regulations do not govern requirements for funeral director apprentices.

**Comparison with rules in adjacent states:**

**Illinois:** Illinois requires 30 semester hours of college credit plus Mortuary College or associate or bachelor's degree in mortuary science. Illinois has a funeral director internship which is considered a one-year apprenticeship. Interns must complete at least 24 funerals, and at least 24 preparations and embalmings. The intern must submit a report for each of the 24 funerals and each 24 body preparations. Reports are filed every three months.

**Iowa:** Iowa requires a student to have a minimum of 60 semester hours as indicated on the transcript from a regionally accredited college or university with a minimum of 2.0 or "C" grade point and a course in mortuary science from a school accredited by the American Board of Funeral Service Education. The 60 semester hours does not include any technical or vocational mortuary science courses. Iowa has a one-year funeral director internship program. Interns must perform 25 embalmings and assist in 25 funerals. Interns must report to the state at 6 months and again at 12 months.

**Michigan:** Applicants in Michigan for mortuary science licenses are required to have completed not less than 60 semester hours or 90 quarter hours. Michigan’s program
allows for a resident trainee. A resident trainee must complete a list of requirements which includes 25 embalmings. A residency is for one year and can be renewed up to two times. Reporting is required on a six-month interval.

**Minnesota:** Minnesota requires a Bachelor of Science degree with a major in mortuary science received from an accredited school. Minnesota has an internship program. The internship can last between one and three years. A total of 25 embalmings and 25 funerals must be completed which is documented upon completion.

**Summary of factual data and analytical methodologies:**

The Funeral Directors Examining Board consulted with representatives of the technical colleges, the Wisconsin Funeral Directors Examining Board, technical colleges, the Funeral Service & Cremation Alliance of Wisconsin and other stakeholder groups. No other factual data or analytical methodologies were used.

**Analysis and supporting documents used to determine effect on small business or in preparation of economic impact report:**

The proposed rules were posted for a period of 14 days to solicit public comment on economic impact, including how the proposed rules may affect businesses, local government units, and individuals. No comments were received.

**Fiscal Estimate and Economic Impact Analysis:**

The Fiscal Estimate and Economic Impact Analysis is attached.

**Effect on small business:**

These proposed rules do not have an economic impact on small businesses, as defined in s. 227.114 (1), Stats. The Department’s Regulatory Review Coordinator may be contacted by email at Daniel.Hereth@wisconsin.gov, or by calling (608) 267-2435.

**Agency contact person:**

Jon Derenne, Administrative Rules Coordinator, Department of Safety and Professional Services, Division of Policy Development, 4822 Madison Yards Way, P.O. Box 8366, Madison, Wisconsin 53708; email at DSPSAdminRules@wisconsin.gov.

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**TEXT OF RULE**

Section 1. FD 1.01 is amended to read:

**FD 1.01 Authority and intent.** This chapter is adopted pursuant to authority of ss. 15.08 (5) (b), 227.11 (2) (a), 440.08 (3) (b), and 445.03 (2) (a), Stats., to clarify and establish
licensure criteria for funeral directors, funeral director apprentices, and funeral establishments.

Section 2. FD 1.013 (intro.) is created to read:

**FD 1.013 Definitions.** As used in chs. FD 1 to 4 and FD 6:

Section 3. FD 1.015 (intro.) is created to read:

**FD 1.015 Definitions.** As used in this chapter:

Section 4. FD 1.02 (4) and (5) are amended to read:

**FD 1.02 (4)** Evidence of completion of 9 months or more instruction in a prescribed course in mortuary science meeting the requirements of s. FD 1.05 after having completed 1 year of college work or equivalent education a 16−hour certification class approved by the board.

(5) Evidence of completion of 1 year of apprenticeship under s. 445.095, Stats., and s. FD 1.077.

Section 5. FD 1.05 is amended to read:

**FD 1.05 Mortuary school.** The After completing a 16−hour certification class approved by the board, the following shall be accepted as compliance with s. 445.045 (1) (e), Stats. The candidate shall have satisfactorily completed 9 months or more instruction in a prescribed curriculum in funeral service education offered by an educational institution accredited by the American board of funeral service education or otherwise deemed to be equivalent by the funeral directors examining board.

Section 6. FD 1.055 is created to read:

**FD 1.055 Certification class requirement.** In addition to s. FD 1.05, the applicant must provide evidence of completion of a 16−hour certification class approved by the board.

Section 7. FD 1.056 is created to read:

**FD 1.056 Certification class content.** (1) The 16-hour certification class shall contain the following instructional topics:

(a) Funeral director apprentice expectations.

(b) Funeral ethics and etiquette.

(c) Understanding funeral services, gatherings, and various types of dispositions.

(d) Laws, rules, and regulations of funeral service.

(e) Workplace safety and Occupational Safety and Health Administration requirements.

(f) Introduction to funeral service: notification of death, transfers, and arrangements.
(g) Embalming, dressing, and casketing.
(h) Grief and psychology of funeral services.
(i) In-person instruction.

(2) Following the instructional presentation of the material under sub. (1) a written examination, approved by the board, shall be administered.

(3) The written exam shall cover each of the topics under sub. (1) and be included within the 16-hour class requirement.

(4) A passing score of 75 percent on the written exam shall be considered as having successfully completed the certification class.

Section 8. FD 1.075 (3), (4), and (5) are created to read:

FD 1.075 (3) Under this section, when an apprentice is in the preparation room, the apprentice shall be within the line of sight of the supervising funeral director.

(4) The board may recognize the supervision of up to 2 apprentices at a funeral establishment that employs less than 3 full-time funeral directors.

(5) Except as provided in sub. (4), the board may recognize the supervision of additional apprenticeships at a funeral establishment provided the establishment employs at least one full-time funeral director per apprentice.

Section 9. FD 1.076 is created to read:

FD 1.076 Terms of apprenticeship. (1) An apprenticeship shall not exceed 4 years from the time of first registration unless a one-year extension is granted by the board. After 4 years from the time of first registration or, if an extension is granted, after the expiration of the extension, the apprenticeship may not be continued unless the apprentice again completes an approved certification class under s. FD 1.055.

(2) If, under this section, the apprentice retakes and successfully completes the board approved certification class, an additional 4–year period, subject to a board extension, shall begin.

(3) If an apprentice does not continue under the requirements of this chapter, the apprenticeship shall terminate.

(4) The provisions of this section shall be suspended while a registered apprentice is an active member of the military of the United States.

Section 10. FD 1.077 is created to read:

FD 1.077 Licensure eligibility. In addition to the requirements under this chapter and s. 445.095, Stats., eligibility for a funeral director license shall require an apprentice to present affidavits from the licensed funeral directors under whom the apprentice has worked to verify that during the apprenticeship the apprentice completed all of the following:
(1) Assisted in embalming for burial or shipment at least 25 dead human bodies.
(2) Assisted in preparing 25 dead human bodies for burial or transportation, other than by embalming.
(3) Assisted in at least 25 funeral services during the apprenticeship.

Section 10. FD 1.08 (Note) is amended to read:

FD 1.08 (Note). Application forms are available on the department’s website at https://d dps.w i.gov/pages/Home.aspx, or upon request at the board office located at 1400 East Washington Avenue, P.O. Box 8935, Madison, WI 53708 from the Department of Safety and Professional Services, P.O. Box 8935, Madison, WI 53708, or call (608) 266-2112.

Section 12. FD 2.02 (3), (4) are renumbered FD 1.015 (2) and (3).

Section 13. FD 3.015 is created to read:

FD 3.015 Definitions. As used in this chapter: “department” means the department of safety and professional services.

Section 14. FD 4.02 (1), (3) are renumbered FD 1.013 (1) and (2).

Section 15. FD 6.02 (2), (3) are repealed.

Section 16. EFFECTIVE DATE. The rules adopted in this order shall take effect on the first day of the month following publication in the Wisconsin Administrative Register, pursuant to s. 227.22 (2) (intro.), Stats.

(End of Text of Rule)
Introduction

For many people, pre-planning a funeral for a relative, friend, or one’s self makes good sense. People often have different reasons for making these plans. Some, for instance, have financial reasons for doing so. Others choose to make advance arrangements in order to ease the burden on their families. While there are certainly a wide variety of reasons for pre-planning, all consumers should have as much information about the different options that exist before making any final decisions. This booklet is designed to provide information to consumers so that they can make well-informed decisions about the appropriateness of pre-planning a funeral.

What Options Do I Have?

There are two primary ways people make “prearrangements.” Until recently, the most common way was to meet with a local funeral director, choose the goods and services that you wanted, and make a monetary deposit into an interest bearing-trust account. This method is known as bank trusting. Consumers may put as much money into the trust as they wish, unless they are under certain medical assistance restrictions (Please consult Wis. Stat. § 49.47(4)(k) for further information if you are receiving medical assistance). All payments made under this type of agreement, along with any interest or dividends, must remain in trust until death or until the consumer makes a written demand for the release of the funds. Under current law, the first $3000.00 paid under the agreement by each depositor may be made irrevocable. This means that multiple individuals may contribute to a burial agreement for one beneficiary. After death, any excess funds that remain are typically returned to the decedent’s estate, but individual burial agreements may provide otherwise. Be sure to read each agreement carefully in order to understand exactly what it provides.

The second method of pre-planning involves insurance. Under this type of arrangement, a consumer may meet with either a licensed funeral director or an agent of the funeral home for the purpose of choosing funeral goods and services. These plans are then funded by the proceeds of a life insurance policy. Many different disclosures must be made at the time of purchasing insurance-funded burial agreements and those are outlined below.

How Do I Terminate a Burial Trust?

Occasionally, consumers choose to terminate burial trusts they have established. In order to terminate an existing trust, you must provide written notice to the beneficiary and the funeral director. The funeral director, in turn, should then release those funds to you, less any penalty the bank may impose. Funds that have been made irrevocable may not be subject to release.

Consumers should contact their local medical assistance office and their social security office to determine whether their medical assistance benefits or their supplemental security income will be affected if they terminate a burial trust.

If you choose to terminate your burial trust and use the funds to finance an insurance-funded burial agreement, the funeral director, owner of the funeral establishment, or agent who sells it to you must provide written notice of the change to the Funeral Directors Examining Board. The written notice must disclose all of the following:

- Name of the person for whom the trust is intended
- Date the original trust agreement was made
- Name of the funeral home originally designated on the trust
- Name of the financial institution where the trust funds have been held
- Current value of the trust
- Name of the life insurance company issuing the policy
- Name of the agent who sold the life insurance policy
- Name of the funeral home that will be designated as the beneficiary

A consumer may also have an unfunded burial plan. In that circumstance, a consumer meets with a funeral director and chooses the desired funeral goods and services, but does not put any money down. Instead, the funeral director keeps the arrangements on file so that they can be implemented upon death.
Wisconsin Department of Safety & Professional Services

What Disclosures Must Be Made?

A burial agreement that is funded with the proceeds of a life insurance policy must be in writing and must contain all of the following disclosures:

- **Name of the funeral home and the insurer**
  The agreement must identify which funeral home will be used to provide the funeral services and merchandise. It must also identify who the insurer is and what type of insurance policy is being used to fund the agreement.

- **Nature and extent of any price guarantees for goods or services**
  Each burial agreement must also explain what, if any, price guarantees exist with respect to the funeral merchandise or services. If any other guarantees exist, those too must be disclosed in the agreement.

- **Effect of changing the assignment of the policy proceeds**
  Burial agreements must contain a provision which identifies what will occur in the event a consumer changes the assignment of the policy’s proceeds, changes the beneficiary designation, or changes the use of the proceeds.

- **Failure to make premium payments**
  Each agreement must include a provision which outlines the penalties a consumer will incur if he or she fails to make the necessary insurance premium payments.

- **Effect of canceling or surrendering the insurance policy**
  All burial agreements must also explain what will occur if a consumer cancels or surrenders the insurance policy.

- **Statement of funeral goods and services**
  Every burial agreement must contain a statement which itemizes the specific goods and services a consumer has selected. The price of each item or service must also be disclosed on the statement. In addition, the statement must note whether those prices are guaranteed at the time the burial agreement is made or whether the prices will be determined at the time of need. A funeral home may guarantee the price of certain services and merchandise, such as caskets and outer burial containers. However, cash advance items which typically include opening and closing costs of a grave, honorariums for clergy or music, obituary notices, flowers, monuments, luncheons, death certificates, and certain transportation costs, may or may not be guaranteed by a funeral home. If the price of an item is guaranteed, then no additional payments will be necessary at the time of death.

Of course, not all burial agreements guarantee the price of funeral goods and services, although the growth potential of individual insurance policies may cover the increase in costs over time. For example, assume you choose the “Model A” casket which currently costs $3,000.00. At the time of death, however, that same casket now costs $3,500.00. If your insurance policy has appreciated in value over time, then the proceeds may be sufficient to cover the cost of the casket. On the other hand, if the proceeds are insufficient, then a different casket may have to be selected or the difference in price will have to be paid. Remember, additional payments may be necessary at the time of need, depending on the nature of your individual burial agreement. Furthermore, if different merchandise or services are selected at the time of need, then additional payments may also be required.

- **Excess funds/underfunding**
  If there are excess funds left following a funeral, the burial agreement must indicate what will happen to them. The funds must either revert to the decedent’s estate or to a named beneficiary. Likewise, a provision must also be included about what will occur in the event the policy proceeds do not cover the full amount of the desired goods or services.

- **Geographic and other restrictions**
  If the funeral home you choose has certain geographical restrictions that relate to the delivery of merchandise or the performance of services, those must be disclosed. The burial agreement must also disclose what will occur if the operator of the funeral home is unable to perform if, for example, the funeral home goes out of business. Any other restrictions which relate to delivery or performance under the agreement also have to be disclosed.

- **Commissions and other compensation**
  Burial agreements must also disclose whether the sales agent is receiving a commission or other form of compensation for selling or soliciting an insurance-funded burial agreement. The agreement also must disclose whether any other people are receiving a commission or another form of compensation.

Who Can Contact Me?

A funeral director, an owner of a funeral home, or an authorized agent of a funeral home may contact you by telephone to sell or solicit an insurance-funded burial agreement. However, before the telephone call can be placed, a written notice must first be sent to your home at least ten days in advance of the call. The notice must identify who will be calling, the name of the person or entity on whose behalf the call is being made, and either a telephone number or address at which that person or entity may be contacted. In addition, the notice must also identify the specific reason for the call and provide a telephone number that the consumer may call to request that no call be made.

If you are contacted by telephone, be aware that the solicitor must immediately tell you his or her name, the name of the entity for whom they are calling, and a telephone number or address at which the person or entity may be contacted. They must also place your name and number on a do-not-call list if you request it.
What Requirements Exist for Funeral Policies?

Every life insurance policy that is sold in conjunction with a pre-need funeral plan must meet certain requirements. Those requirements include the following:

- The policy must be an individual whole life, a group whole life, or an annuity policy.
- If a consumer fails to make a required installment payment within 30 days, the insurer must provide written notice to the insured and to the insured’s designee.
- Death benefits which exceed the actual costs of burial expenses must be paid to the insured’s beneficiary or to the insured’s estate.
- A consumer may return a funeral policy within 30 days of purchase and all premium payments must be refunded to the policyholder.

What Happens If There’s a Problem?

If you believe the required disclosures have not been made, that there is some irregularity involving either a burial agreement or an insurance policy, or if you have other questions or concerns, contact the Wisconsin Funeral Directors Examining Board or the Office of the Commissioner of Insurance to file a complaint or to request further information.

A funeral director, an owner of a funeral home, or an agent cannot contact anyone in a hospital, health care facility, elderly home, or similar establishment unless the prospective purchaser or the purchaser’s authorized representative expressly requests the contact. Likewise, someone whose death is imminent or appears to be imminent may not be contacted unless specifically requested by that individual or an authorized representative.

In no case may anyone use an automatic telephone dialing system, an artificial voice, or a prerecorded voice to sell or solicit burial agreements funded by life insurance by telephone.

Wisconsin Funeral Directors Examining Board
P.O. Box 8935
Madison, WI  53708-8935
(608) 266-2112

Office of the Commissioner of Insurance
P.O. Box 7873
Madison, WI  53707-7873
(608) 266-0103

Section entitled “Statement of funeral goods and services” was revised in August 1998.
Section entitled “What options do I have?” was revised in December, 2000.
Section entitled “What requirements exist for funeral policies?” was revised in August, 2005.
**State of Wisconsin**  
_Department of Safety & Professional Services_

**AGENDA REQUEST FORM**

1) **Name and Title of Person Submitting the Request:**  
Kimberly Wood, Program Assistant Supervisor-Adv. On behalf of Executive Directors Christian Albouras or Debra Sybell

2) **Date When Request Submitted:**  
5/15/2019

- Items will be considered late if submitted after 12:00 p.m. on the deadline date which is 8 business days before the meeting.

3) **Name of Board, Committee, Council, Sections:**  
All Boards and Councils

4) **Meeting Date:**

5) **Attachments:**  
- Yes  
- No

6) **How should the item be titled on the agenda page?**  
Informational Item

1. **2019-2021 Fee and Credential Schedule**

7) **Place Item in:**  
- Open Session  
- Closed Session

8) **Is an appearance before the Board being scheduled?**  
- Yes  
- No

9) **Name of Case Advisor(s), if required:**  
N/A

10) **Describe the issue and action that should be addressed:**  
Informational Only

11) **Authorization**

_Kimberly Wood_  
5/15/2019

Signature of person making this request  
Date

Supervisor (if required)  
Date

Executive Director signature (indicates approval to add post agenda deadline item to agenda)  
Date

Directions for including supporting documents:

1. This form should be attached to any documents submitted to the agenda.
2. Post Agenda Deadline items must be authorized by a Supervisor and the Policy Development Executive Director.
3. If necessary, provide original documents needing Board Chairperson signature to the Bureau Assistant prior to the start of a meeting.

Revised 12/2016
May 2019

Dear State of Wisconsin Boards, Councils and Committee Member,

As you may already know, operation of the Department of Safety and Professional Services (DSPS) is self-funded by the fees associated with the occupation or business credentials it issues and regulates under chapters 440 to 480 of Wisconsin Statutes.

Wisconsin State Statute § 440.03(9)(a) requires DSPS to conduct a professional licensure fee study every two years to adjust fees for the succeeding fiscal biennium. The purpose of the fee study is to reflect the approximate administrative and enforcement costs of the department that are attributable to the regulation of the referenced credentials.

On February 20, 2019, the Joint Finance Committee approved the FY 2019-2021 professional licensure fee study conducted by the DSPS. I am pleased to provide you with the new fee schedule that will take effect on July 1, 2019.

The new fees are based on actual operating costs and revenues for DSPS for fiscal years 2017 and 2018 (July 1, 2016 to June 30, 2018). A detailed explanation how the fees were recalculated, including licensure/credential participation rates, complaints and investigations, and adjustments for inflation can be found in the Frequently Asked Questions document.

For all regulated professional and medical licenses and credentials (except the renewal fee for one profession noted in the enclosed fee schedule), initial application and renewal fees will be reduced or maintained at the current level, including the following:

- Maintaining initial and renewal fees for 43 licenses/credentials (approximately 25 percent)
- Reducing initial fees for 82 licenses/credentials (approx. 48 percent) with an average reduction of $26.78
- Reducing renewal fees for 121 licenses/credentials (approx. 71 percent) with an average reduction of $57.42
- Reducing both the initial and renewal fees for 80 licenses/credentials (approx. 47 percent)
- Providing a fee reduction to at least one of the fees (initial and/or renewal) for 127 licenses/credentials (approx. 75 percent)
- Establishing equal fees for both initial applications and renewals with a maximum fee of $75 for 163 licenses/credentials (approx. 96 percent) (exceptions per state statute for fees related to Appraisal Management Companies and Transportation Network Companies; exception per administrative code for fees related to Unarmed Combat Sports)
- Providing a reduced fee to an estimated 361,000 Wisconsin licensure/credential applicants over the next biennium, (approx. 96 percent of all applicants)

The new fee schedule will take effect beginning with initial license applications received in the Department and/or postmarked on or after July 1, 2019, and for license renewals that have an effective date of July 1, 2019 or later. It should be noted that if a license holder receives a notice of renewal prior to July 1, 2019, for a renew-by date of after July 1, 2019, the new fees will apply regardless of when the notice is received or when payment is made. If a license holder’s renewal-by date is before July 1, 2019, and the payment is made after July 1, 2019, the fee noted on the notice of renewal will still apply. If the license holder’s renew-by date is on or after July 1, 2019, the new fees will apply.
If you have any questions regarding the information provided, please do not hesitate to contact Yolanda McGowan, Division Administrator, Division of Policy Development.

Sincerely,

Dawn B. Crim
Secretary-designee, Department of Safety and Professional Services

Enclosure
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