

Important News About Your Scheduled Elevator Plan Review



From: Wisconsin Department of Safety and Professional Services <WIDSPS@public.govdelivery.com>

Subject: Important News About Your Scheduled Elevator Plan Review



Dear DSPS customer,

As you know, we recently launched our new submission portal, eSLA. As more customers have transitioned from our previous system, we have learned about a field that is not populating. Specifically, the expected review date for submitted projects is blank.

We are currently working with our vendor to correct the issue and to provide customers who submitted plans with their review date.

Please be aware that this is a software issue and not a process issue. That means that we are assessing submittals as they come in, assigning complete plans for review, and conducting those reviews. We are currently turning around decisions within four weeks.

We understand that the actual review date is valuable to many customers as they manage multiple projects and timelines. Again, we are working to resolve the portal issue so that customers will receive their plan review date. Thank you for your patience as we fine-tune the new system.

Sincerely,

Branden Piper, Administrator  
Division of Industry Services

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