Wisconsin Department of Safety and Professional Services Division of Industry Services 4822 Madison Yards Way Madison, WI 53705



Phone: 608-266-2112 Web: http://dsps.wi.gov Email: dsps@wisconsin.gov

Program: Gas Systems Web: https://dsps.wi.gov/Pages/Programs

Types of Service Interruptions FAQs

1. What is considered to be an interruption of service?

Answer: Rule of thumb – an interruption of service occurs if any part of the system loses pressure or the tank runs out of propane. Examples of an interruption of service include: planned repair; replacement; addition to, removal of, or service to propane gas piping or pipe fittings; pressure regulators; or replacing appliances that use propane such as a stove, furnace, or hot water heater; emergency repair, replacement, or servicing of propane gas piping or fittings; pressure regulators; or replacement of appliances that use propane, such as a stove, furnace, or hot water heater; running out of propane for any reason.