



Types of Service Interruptions FAQs

1. What is considered to be an interruption of service?

Answer: Rule of thumb – an interruption of service occurs if any part of the system loses pressure or the tank runs out of propane. Examples of an interruption of service include: planned repair, replacement, addition to, removal of, or service to propane gas piping or pipe fittings; pressure regulators; or replacing appliances that use propane, such as a stove, furnace, or hot water heater; emergency repair, replacement, or servicing of propane gas piping or fittings; pressure regulators; or replacement of appliances that use propane, such as a stove, furnace, or hot water heater; running out of propane for any reason.